

Annex 1 – TPR Errors by Member Numbers

	Sep-24				Dec-24				*Trend
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	
ACTIVE	39,737	194	0.49%	99.51	40,745	132	0.32%	99.68	- 62
UNDECIDED	8,307	117	1.41%	98.59	7,988	96	1.20%	98.80	- 21
DEFERRED	44,566	4,306	9.66%	90.34	44,700	4,136	9.25%	90.75	- 170
PENSIONERS	37,129	424	1.14%	98.86	37,358	397	1.06%	98.94	- 27
DEPENDANTS	5,153	134	2.60%	97.40	5,142	131	2.55%	97.45	- 3
FROZEN	7,773	1,900	24.44%	75.56	7,857	1,877	23.89%	76.11	- 23
TOTALS	142,665	7,075	4.96%	95.04	143,790	6,769	4.71%	95.29	- 306

Annex 2 – Outstanding Queries by Type (there may be multiple queries per member)

	Sep-24		Dec-24		*Trend
	TPR Errors	%	TPR Errors	%	
Age 75 Exceeded Lgps Eligibility Issue	110	1.55%	113	1.67%	+ 3
Care Pay For 2019-2020 Required	2	0.03%	1	0.01%	- 1
Care Pay For 2020-2021 Required	0	0.00%	0	0.00%	0
CARE pay for 2021-2022 required	1	0.01%	1	0.01%	0
CARE pay for 2022-2023 required	3	0.04%	1	0.01%	- 2
CARE pay for 2023-2024 required	15	0.21%	11	0.16%	- 4
Casual Hours Data Required	0	0.00%	0	0.00%	0
Correct Address Required	6,295	88.98%	6,010	88.79%	- 285
Correct Forenames Required	7	0.10%	6	0.09%	- 1
Next of kin address Required	20	0.28%	19	0.28%	- 1
Correct Hours Format Required	0	0.00%	0	0.00%	0
Correct Nino Required	149	2.11%	146	2.16%	- 3
Correct Title Required ie Miss Or Mr	0	0.00%	0	0.00%	0
Data Required From A Previous Employer	2	0.03%	1	0.01%	- 1
Date Joined Fund Required	0	0.00%	1	0.01%	+ 1
Historic Refund Case	458	6.47%	451	6.66%	- 7
Leaver Form Required	13	0.18%	6	0.09%	- 7
Pay Ref Required	0	0.00%	1	0.01%	+ 1
Correct Surname Required	0	0.00%	0	0.00%	0
Correct Date Of Birth Required	0	0.00%	1	0.01%	+ 1
Grand total	7,075	100%	6,769	100%	

*Trend is influenced by number of errors

Outstanding TPR Cases by Error Type

