

## Annex 1 – TPR Errors by Member Numbers

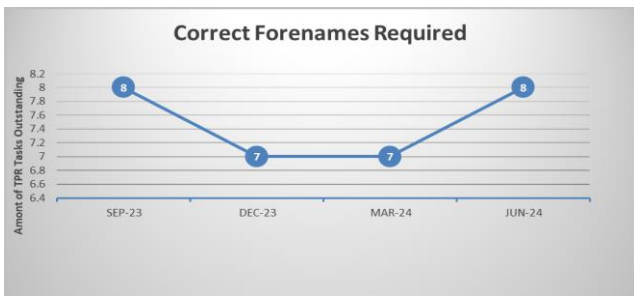
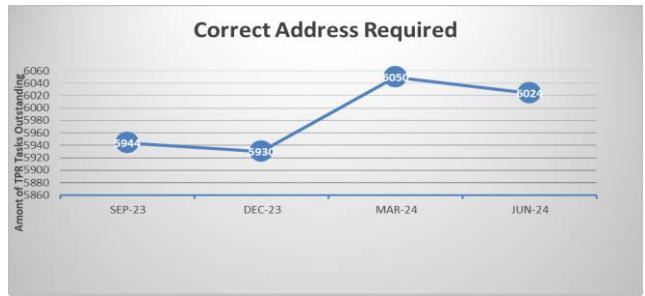
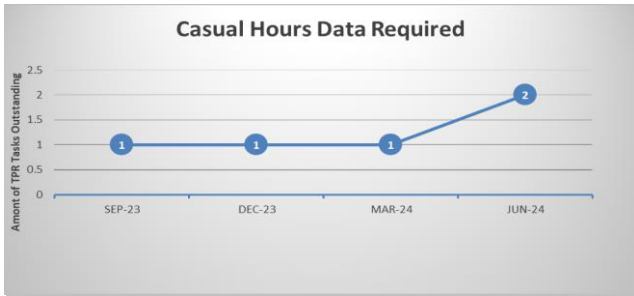
	Mar-24				Jun-24				*Trend
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	
ACTIVE	40,643	108	0.27%	99.73	40,557	58	0.14%	99.86	-50
UNDECIDED	6,972	97	1.39%	98.61	7,213	130	1.80%	98.20	+33
DEFERRED	44,516	4,118	9.25%	90.75	44,594	4,103	9.20%	90.80	-15
PENSIONERS	36,085	482	1.34%	98.66	36,471	478	1.31%	98.69	-4
DEPENDANTS	5,158	136	2.64%	97.36	5,240	168	3.21%	96.79	+32
FROZEN	7,657	1,924	25.13%	74.87	7,832	1,959	25.01%	74.99	+35
<b>TOTALS</b>	<b>141,031</b>	<b>6,865</b>	<b>4.87%</b>	<b>95.13</b>	<b>141,907</b>	<b>6,896</b>	<b>4.86%</b>	<b>95.14</b>	<b>+31</b>

## Annex 2 – Outstanding Queries by Type (there may be multiple queries per member)

	Mar-24		Jun-24		*Trend
	TPR Errors	%	TPR Errors	%	
Age 75 Exceeded Lgps Eligibility Issue	106	1.54%	105	1.52%	-1
Care Pay For 2014-2015 Required	0	0.00%	0	0.00%	+0
Care Pay For 2015-2016 Required	0	0.00%	0	0.00%	+0
Care Pay For 2016-2017 Required	0	0.00%	0	0.00%	+0
Care Pay For 2017-2018 Required	2	0.03%	0	0.00%	-2
Care Pay For 2018-2019 Required	1	0.01%	0	0.00%	-1
Care Pay For 2019-2020 Required	3	0.04%	2	0.03%	-1
Care Pay For 2020-2021 Required	6	0.09%	1	0.01%	-5
CARE pay for 2021-2022 required	12	0.17%	3	0.04%	-9
CARE pay for 2022-2023 required	6	0.09%	4	0.06%	-2
CARE pay for 2023-2024 required	1	0.01%	15	0.22%	+14
Casual Hours Data Required	1	0.01%	2	0.03%	+1
Correct Address Required	6,050	88.13%	6,024	87.35%	-26
Correct Forenames Required	7	0.10%	8	0.12%	+1
Next of kin address required?	18	0.26%	17	0.25%	-1
Correct Hours Format Required	0	0.00%	0	0.00%	+0
Correct Nino Required	154	2.24%	173	2.51%	+19
Correct Title Required ie Miss Or Mr	1	0.01%	1	0.01%	+0
Data Required From A Previous Employer	2	0.03%	2	0.03%	+0
Date Joined Fund Required	1	0.01%	1	0.01%	+0
Historic Refund Case	474	6.90%	474	6.87%	+0
Leaver Form Required	14	0.20%	58	0.84%	+44
Pay Ref Required	6	0.09%	6	0.09%	+0
Correct Surname Required	0	0.00%	0	0.00%	+0
Correct Date Of Birth Required	0	0.00%	0	0.00%	+0
<b>Grand total</b>	<b>6,865</b>	<b>100%</b>	<b>6,896</b>	<b>100%</b>	

\*Trend is influenced by number of errors

**TPR Error Numbers by Error Type**



**TPR Error Numbers by Status**

