

TPR Improvement Plan Data

As of 31st December 2022

Annex 1 – TPR Errors by Member Numbers

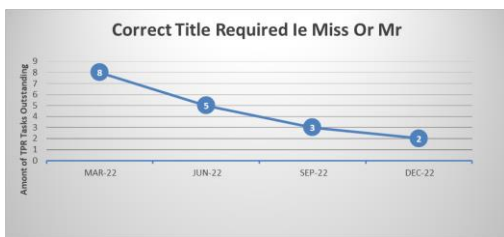
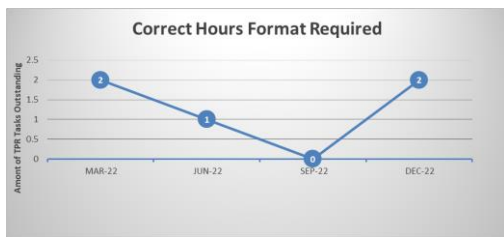
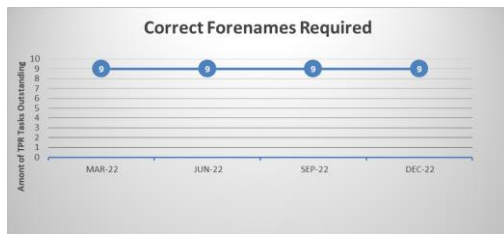
	Sep-22				Dec-22				*Trend
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	
ACTIVE	38562	354	0.92%	99.08	39789	286	0.72%	99.28	-68
UNDECIDED	7358	314	4.27%	95.73	6621	236	3.56%	96.44	-78
DEFERRED	43423	3807	8.77%	91.23	43825	3822	8.72%	91.28	+15
PENSIONERS	35528	289	0.81%	99.19	35986	301	0.84%	99.16	+12
DEPENDANTS	5397	99	1.83%	98.17	5479	110	2.01%	97.99	+11
FROZEN	5125	1692	33.01%	66.99	5631	1740	30.90%	69.10	+48
TOTALS	135393	6555	4.84%	95.21	137331	6495	4.73%	95.27	-60

Annex 2 – Outstanding Queries by Type (there may be multiple queries per member)

	Sep-22		Dec-22		*Trend
	TPR Errors	%	TPR Errors	%	
Age 75 Exceeded Lgps Eligibility Issue	67	1.01%	77	1.17%	+10
Care Pay For 2014-2015 Required	5	0.08%	7	0.11%	+2
Care Pay For 2015-2016 Required	4	0.06%	10	0.15%	+6
Care Pay For 2016-2017 Required	5	0.08%	9	0.14%	+4
Care Pay For 2017-2018 Required	24	0.36%	7	0.11%	-17
Care Pay For 2018-2019 Required	14	0.21%	14	0.21%	0
Care Pay For 2019-2020 Required	12	0.18%	8	0.12%	-4
Care Pay For 2020-2021 Required	43	0.65%	19	0.29%	-24
CARE pay for 2021-2022 required	101	1.52%	62	0.94%	-39
Missing data on leaver form - Escalation	0	0.00%	0	0.00%	0
Casual Hours Data Required	0	0.00%	0	0.00%	0
Correct Address Required	5466	82.44%	5520	83.97%	+54
Correct Forenames Required	9	0.14%	9	0.14%	0
Correct Gender Required	0	0.00%	0	0.00%	0
Correct Hours Format Required	0	0.00%	2	0.03%	+2
Correct Nino Required	148	2.23%	157	2.39%	+9
Correct Title Required ie Miss Or Mr	3	0.05%	2	0.03%	-1
Data Required From A Previous Employer	34	0.51%	22	0.33%	-12
Date Joined Fund Required	17	0.26%	4	0.06%	-13
Historic Refund Case	478	7.21%	478	7.27%	0
Leaver Form Required	200	3.02%	165	2.51%	-35
Pay Ref Required	0	0.00%	0	0.00%	0
Correct Surname Required	0	0.00%	0	0.00%	0
Correct FTE Pensionable Salary 16-17 req	0	0.00%	2	0.03%	+2
Pay Ref Required	0	0.00%	0	0.00%	0
Grand total	6630	100%	6574	100%	

*Trend is influenced by number of errors

TPR Error Numbers by Error Type



TPR Error Numbers by Status

