

Corporate Strategy - End of Year Review 2021/22

This document provides an end of year review of the Council's progress against the Corporate Strategy and its ongoing response to the COVID-19 pandemic, in particular capturing the successes and achievements in what has been another challenging year for local government.

Contents	
Executive Summary and Highlights	2
1. Introduction and Context	3
2. Delivering our Commitments	5
- Preparing for the Future	
- Delivering for Local Residents	
- Focusing on Prevention	
3. Core Policies	7
- Tackling the Climate and Ecological Emergency	
- Giving People a Bigger Say	
4. Monitoring Council Performance	8
5. Response to COVID-19	9
- Outbreak Management and Response	
- Community Wellbeing Hub	
- Recovery and Renewal	
Appendices	20
Appendix 1 - Additional Successes and Outcomes from 2021/22	
Appendix 2 - Integrated Performance Framework Strategic Performance Indicators	

Executive Summary

2021/22 has been a challenging year, with the ongoing response to and recovery from the COVID-19 pandemic taking centre stage again for most of the year. This review sets out the progress we have made in delivering the commitments set out in our Corporate Strategy, while continuing to provide a comprehensive and compassionate response to the pandemic. It contains many examples of Council staff rising to the challenge and adapting their skills to serve the residents and businesses of Bath and North East Somerset. Above all, the review demonstrates how the Council has mobilised over the past 12 months to deliver its core purpose of improving people's lives in this most challenging of circumstances.

In common with all local authorities the council has spent the last year delivering an effective response to the Covid-19 pandemic. This has meant responding quickly to new circumstances to protect life, contain and mitigate the impact of the emergency, and to build the conditions for an effective and sustainable recovery, particularly for our local economy. Staff from services that have had to temporarily cease or reduce operations have been reallocated to areas with the highest need for resources, with many staff also volunteering for Covid-19 response duties in advance of this

Despite this challenging operating environment, essential council services and the Covid response have sat alongside, wherever possible, new schemes and projects which the Council's Corporate Strategy agreed in February 2020, as highlighted by the following key facts and figures:

Preparing for the Future	Delivering for Local Residents	Focusing on Prevention
Tackling the Climate & Ecological Emergency	Giving People a Bigger Say	
Consulted with residents about new liveable neighbourhoods schemes	Over 35,000 trees planted on Council and private land since 2020	Investing in 58 new council homes to help ease the housing crisis
Allocated more than £38m over the next 5 years to drive down carbon emissions	3,100 new homes, including 700 affordable homes, built in our area in the last 3 years	Recruiting more foster carers to give our children and young people the best start in life
Investing over £900k in cleaner, greener neighbourhoods	66% reduction in carbon emissions from Council buildings since 2010	Developing 6 new Residents' Parking Zones
17,894 calls received by the Community Wellbeing Hub from residents requiring support	Investing £14m to maintain and improve our highways	Building a new state of the art recycling hub to help boost our 60% recycling rate

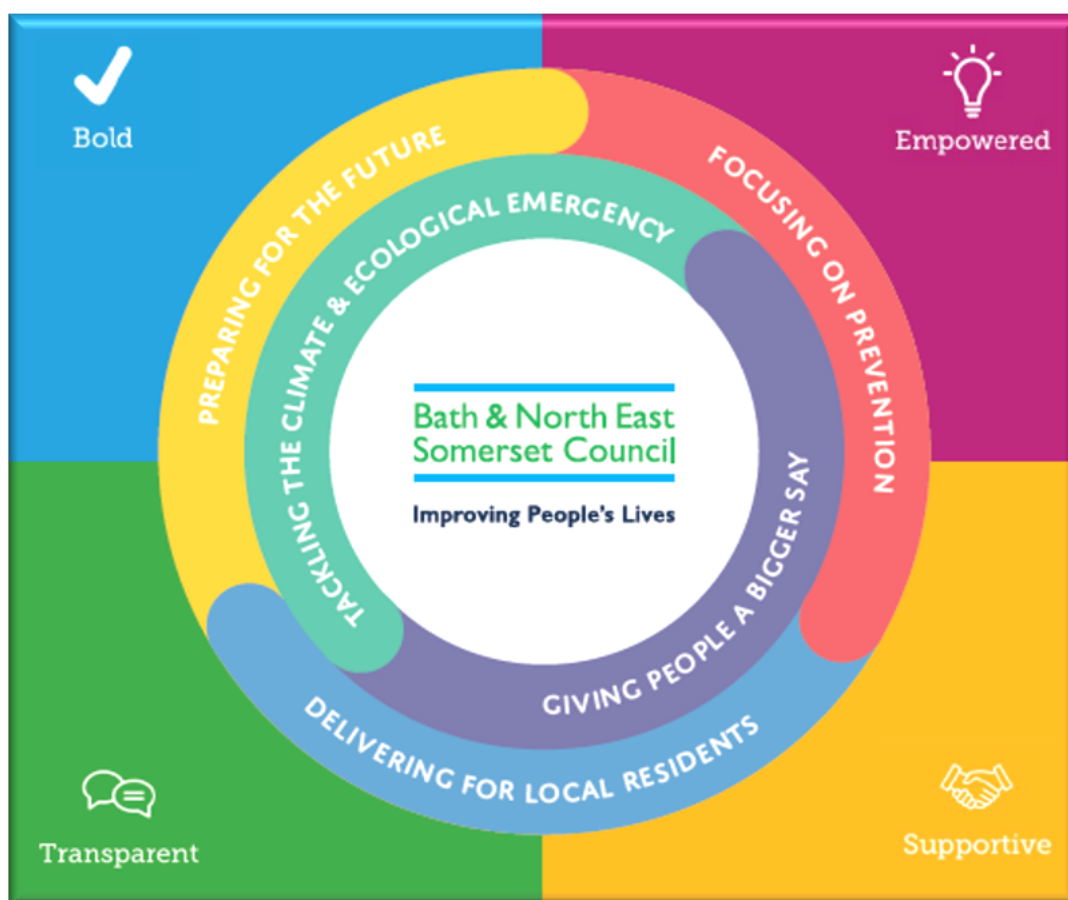
1. Introduction and Context

This section provides a brief overview of the Corporate Strategy, setting out the priority areas for delivery, together with a summary of the approach taken to address the pandemic.

Corporate Strategy 2020-2024

The Council strives to ensure everyone who delivers services for the benefit of Bath and North East Somerset's residents - whether that's in social care, refuse collection or highways - works together to **improve people's lives**.

The [Corporate Strategy 2020-2024](#) is all about achieving this. It forms the overarching strategic guide for future changes and sets out, in partnership with other local public sector agencies, what we plan to do, how we plan to do it, and how we will measure our performance. To translate our purpose into commitments, we have identified **two core policies** - **tackling the climate and ecological emergency** and **giving people a bigger say**, and **three principles** - **preparing for the future**, **delivering for local residents** and **focusing on prevention**. These will shape everything we do.



The Strategy was originally adopted by Full Council in February 2020 and subsequently updated in July to incorporate the Council's response to the impacts of COVID-19 through its core policies and commitments. An additional commitment was added, to support the delivery of the Local Outbreak

Management Plan. This sets out the Council's public health response to the pandemic, including support for schools and Universities, the introduction of new testing facilities and support for care homes. A new "Proud to Care" campaign was launched to boost recruitment in the care sector. The Council and its partners including HCRG (formerly Virgin Care) and 3SG have also provided support to the local roll-out of the vaccine. We also worked closely with our partners across the health and social care system to highlight and address key pressures on public services over the winter period, including holding a series of online forums and undertaking the "Be Winter Wise" campaign.

Links to the Council's Financial Strategy and Priorities

Full Council agreed the Medium Term Financial Strategy and Budget for 2022/23 at its meeting on 16th February 2022. The budget focusses on delivery of the Corporate Strategy. This means that our commitments are realistic and achievable, with areas of strategic priority and focus over the next two years to include:

- ➔ Greater emphasis on social housing and neighbourhood services including:
 - Investment of £950k into neighbourhood services to improve the Council's ability to clean streets, gullies and road signs more frequently in more areas, and carry out more litter picks, graffiti removal, and regularly maintain road markings and pavements to improve the environment across our communities
 - £340m capital investment over the next five years to meet Council priorities with new additions in the 2022/23 budget including £11.7m to deliver new council homes alongside £5m for new affordable housing and £4m to provide a SEND residential college at Bath College, Radstock
- ➔ Further investment to deliver more effective transport schemes across the council area, with a particular focus on creating liveable neighbourhoods
- ➔ Prioritising active travel and reducing reliance on cars for commuting and short journeys
- ➔ Continued investment to support the most vulnerable people in our communities
- ➔ Continued commitment to address the climate and ecological emergency, with significant investment planned to help the district reach net zero by 2030
- ➔ Focus on supporting the local economy to recover from the impact of the pandemic, regenerate local high streets, and increase the diversification of the economy away from dependence on retail, hospitality and tourism
- ➔ Support the "Preparing for the Future" programme to modernise the Council with a focus on improved asset management and blended working.

Community Contribution Fund

The Community Contribution Fund was launched in March 2021 as a pilot scheme offering residents the chance to pay into a good causes fund to help local charity, community and voluntary groups reduce inequalities in the area. To date, over 300 people have donated to the fund with several individuals donating more than once. 73% of the donations received were valued between £5 and £50, with the largest donations being £1,000 and £2,000 respectively.

By October 2021, the fund had reached over £20,000 enabling it to be opened for grant applications from charitable, voluntary and community organisations. In February 2022, donors, applicants and the wider community were given opportunity to provide feedback to help inform decisions on the future of the scheme. Some feedback has already been received by donors relating to gift aid / tax relief, making regular payments, and alternative payment methods. The Council agreed to an extension to the pilot of 12 months (financial year 2022/23) to assess continued donor interest and enable a fuller evaluation to take place. This will include options for longer term delivery models, incorporating feedback from the PDS Panel on getting the gift aid tax benefit from the contributions.

2. Delivering our Commitments

The Corporate Strategy contains 24 commitments under the three corporate principles. A selection of success stories against each principle is set out below, **while Appendix 1 provides a more detailed summary of progress against each commitment based on the press releases over the year.**

Preparing for the Future

Cabinet to consider multi-million-pound investment plans to 'revolutionise' local transport

- Multi-million pound investment plans to revolutionise the way people get around Bath and North East Somerset are to be considered by Cabinet

Flagship development boasts Bath's biggest array of solar panels

- Bath & North East Somerset Council's flagship office development at Bath Quays South now boasts the biggest array of solar panels in the city

E-cycle funding boost to get more residents on their bikes

- More residents will be able to experience the benefits of electric bikes thanks to a funding boost secured by Bath & North East Somerset Council

New sustainable homes acquired for shared ownership in Bath

- New residents of two energy-efficient, affordable houses in Bath are set to move in after the properties were formally acquired by the Council for shared ownership. The three-bed semis are within the exemplar development of nine properties being carried out by ACL, the Council's construction and development company

Work gets under way to improve walking and cycling at Chew Valley Lake - Work on a £1.5m scheme to build a new section of 2.7km walking and cycling trail around Chew Valley Lake kicks off on Monday 23 August

New funding for green community projects - Greater biodiversity and new habitats across the district are set to be encouraged by three green community projects in Clutton, Freshford and Corston that have won new funding

Delivering for Local Residents

Works advance on first new social rent properties for nearly 30 years - Works to provide the first new socially rented properties built for Bath and North East Somerset Council in nearly three decades is advancing at Newbridge Hill in Bath

Changes to planning rules for HMOs adopted - Updated planning rules designed to avoid high concentrations of Houses in Multiple Occupation (HMOs) have been adopted by Bath & North East Somerset Council.

Council excels in delivering new homes for residents - New figures show Bath & North East Somerset Council is exceeding the targets set in its Local Plan to deliver new homes for residents

Major investment plans for cleaner streets and highways maintenance - Plans for even more investment in neighbourhood services to improve streets, parks and highways will be discussed by local Councillors

Support available for home energy improvements - Residents are being offered an easy way to make their home more energy efficient and support the council's net zero carbon ambitions

More than £43,000 funding for community projects in Weston - Residents of Weston Village in Bath are set to enjoy improved outdoor spaces following new community funding awarded by the Council

Focusing on Prevention

New B&NES home care support service launched - An exciting initiative, to increase home care packages and offer support to more people in Bath and North East Somerset when they leave hospital, has launched this week with a recruitment campaign aiming to attract people into the care industry via the NHS

Council welcomes share of £796k funding to help reduce violence in B&NES - New Government funding for targeted support to help children at risk of becoming involved in violent crime has been welcomed by Bath & North East Somerset Council following its successful joint bid with partner authorities

Applications open for energy support grants - Families on low incomes struggling to pay their energy bills can now apply for a £250 grant from the Council

New online directory for families, parents and carers - A new Live Well B&NES website has been launched to provide information, support and signposting for parents, families and carers in Bath and North East Somerset

Council noted for increased recycling performance in new national figures - New annual statistics for household waste and recycling show the Council is 4th out of 92 unitary local authorities and ranked 15th out of all 338 local authorities in England for its household recycling rates up to March 2021.

Keynsham and Midsomer Norton High Streets awarded £165,000 for cultural programmes - New community-led cultural activities and events are set to be enjoyed in Keynsham and Midsomer Norton from this summer following an award of £165,000

3. **Our Core Policies**

Our core policies are embedded in everything we do and as we have responded to the pandemic and prepared for our recovery, we have ensured our work on the climate and ecological emergency and giving people more say has been embedded in our response.

Tackling the Climate and Ecological Emergency

Join Bath & North East Somerset's Journey to Net Zero - Bold new ideas to tackle the impact of travel on our climate – including removing through-traffic from Bath city centre and a new mass transit system for Bath - are set out in a ground-breaking transport document published by the Council on 10th January

Clean Air Zone update shows air quality continues to improve in Bath - New figures published today show Bath's Clean Air Zone (CAZ) is continuing to improve air quality in the city and that the number of chargeable vehicles is decreasing. The data shows an average 14% decrease in nitrogen dioxide (NO₂) levels within the CAZ in the last quarter compared with the same period in 2019.

Council leader welcomes new WECA focus on tackling the climate emergency - After calling on the WECA to show "much more ambition" in its plans to tackle the climate emergency and deliver net zero, Council leaders have welcomed the publication of a report on their refreshed principles for a refreshed climate emergency ambition

Don't miss out on Green Business Grants - Businesses wanting to reduce their environmental impact and help meet the district-wide zero carbon target by cutting their carbon emissions, are being reminded that the deadline to apply for West of England Green Business Grants is fast approaching, with the grant funding window closing on 25th June

Council leads the way in sustainable food procurement - A procurement system for providing sustainable fresh meat, vegetables and fruit to schools which was designed, developed and piloted by the Council has been hailed as best practice by a Commons Select Committee.

Community-led initiative to help homeowners switch to clean energy and cut carbon emissions - Residents are being offered an easy way to invest in solar panels and battery storage to power their homes with clean energy and support the council's net zero carbon ambitions

Progress report on action to tackle the

Climate Emergency - A report on the actions taken to tackle the Climate Emergency reveals carbon emissions from council buildings and operations have been cut by two thirds compared to the baseline year of 2009, achieved through a range of measures including technology upgrades, greater efficiency and renewable energy installation

Council commits tens of millions to help

district reach net zero - The council has allocated more than £38m over the next five years to projects designed to drive down carbon emissions

Giving People a Bigger Say

Council asks for views on detailed spending

plans - New investment to address the housing crisis and deliver the first new council houses for a generation, improve sustainable transport infrastructure and tackle the Climate Emergency are among draft proposals being considered by the Council as part of its budget-setting process

Plans for independent B&NES citizens' panel

on active travel move forward - Plans for an independent citizens' voice on how best to boost walking and cycling in B&NES have taken a step forward with the appointment of a national organisation to recruit, establish and support an independent panel of local residents

Next steps for Liveable Neighbourhoods -

Plans to improve neighbourhoods and create healthier communities are taking shape following the first stage of public engagement on 15 priority schemes

Upcoming area forums to focus on local

preparations for winter - Organisations, groups and residents are being invited to attend a series of local meetings to find out how the Council and its partners are planning for winter

Help shape mental health services in B&NES

- Residents and professionals who use or work in specialist mental health services, now or in the past, are being invited to have their say in a consultation on the provision of community-based mental health care and support

Keynsham Area Forum to hear about

planning, transport and regeneration plans - Residents in the Keynsham area are being invited to hear more about local planning, transport and regeneration plans at the AGM of their Connecting Communities Forum

4. Monitoring Council Performance

The Council has developed an **Integrated Reporting Framework (IRF)** enabling more effective monitoring of the Council's delivery and performance. The framework is a dashboard-based online tool that allows the collection and monitoring of performance data directly from the Council's main business systems in many instances and is now used as the primary tool to measure progress.

The IRF has over 200 performance indicators to measure Council performance. Many of these are of a statutory nature and need to be reported to central Government. There are also some local indicators developed by services to allow them to measure the delivery of Council services. This is too many to meaningfully report progress effectively, so we have also report performance against a set of

key **Strategic Performance Indicators (SPIs)** ..The SPIs have been themed to follow the three key principles in the Corporate Strategy and are set out in Appendix 2.

The IRF collects and monitors information on the following:

- ➔ Service performance through the SPIs
- ➔ Finance Overview
- ➔ Risk Management
- ➔ Contracts and Commissioning Intentions
- ➔ Corporate Data and Intelligence

The first Strategic Performance report was reported at the September 2021 Cabinet meeting with the 2nd report published in January 2022. The Council are now committed to reviewing the indicators for 2022/23 and reporting regularly on a quarterly basis to Cabinet. The year-end qtr. 4 report will be reported to Cabinet in June 2022

5. Response to COVID-19

Throughout the lockdown, the Council has strived to support and protect the residents and businesses of Bath and North East Somerset in every way possible in accordance with its core purpose - to **improve people's lives**.

The Coronavirus pandemic has without doubt been the largest and most enduring emergency that the UK has faced since World War 2. It has challenged and disrupted all aspects of our society in ways that few of us could have accurately predicted. Emotionally, practically, financially and mentally, the impacts of the pandemic have for many been all encompassing and lasted far longer than many of us had anticipated. Since January 2020 there have been over 11 million confirmed cases of coronavirus in the UK (over 56,000 confirmed cases in B&NES). Families have been separated, businesses have gone under, education has been disrupted, opportunities forgone and most tragically of all, over 160,000 people in the UK have died including 294 in B&NES. The pandemic has exposed and magnified inequalities that we already knew existed, resulting in even worse outcomes for some of the worst off in our society.

Conversely, the challenge of the situation has brought about rapid change and innovation of a scale that would have been unimaginable just two years ago. New ways of working have been adopted overnight, solutions to problems not previously experienced have been found, and communities and agencies have pulled together with unity and determination.

The pandemic has led to strong collaborative working within the Council and with partner organisations. Teams have come together and supported one another in many ways, and including out of the scope of normal roles, unified by a strong sense of working towards a common goal. Relationships with and between external partners such as voluntary and community sector

organisations, schools, the Universities, care homes and adult social care settings, UKHSA (SOUTH West Health Protection Team), the NHS, HCRG (formerly Virgin Care), businesses, parishes and volunteers have all been strengthened. The Community Wellbeing Hub, (see page 11) the local authority asymptomatic testing programme, and multi-disciplinary teams to support Care Homes provide excellent examples of this.

Our services have needed to respond flexibly and quickly to the changing nature of the pandemic. Examples include the B&NES contact tracing service, local authority asymptomatic testing, pop-up vaccination clinics, PPE store and logistics hub, business grants and all at a time when the Council and partners have needed to maintain essential services. Targeted communications and outreach to support vulnerable people has worked well e.g., mobile testing offer; taking vaccination to boating community, homeless populations, pop-ups clinics at universities; and employment of community engagement officers and the work of environmental health officers to engage with businesses to support them in operating in a covid-secure way,

Utilising local knowledge, skills and innovation across the Council and organisations has led to new approaches and processes that have been developed or adapted over the course of the pandemic. Examples include new IT software and equipment to enable home working, online webinars and exercises with various settings, the regular COVID-19 briefings and use of a whole range of communications channels, learning from the RUH to expand mortuary capacity, recruitment of individuals with transferable skills rather than specific skills and experience. Many of the above were developed with little national guidance available, and hence councils needed to take the initiative.

A 'can do' attitude coupled with the ability and willingness to adapt, cooperate and be flexible has been demonstrated by staff from across the council, partners and the community throughout the pandemic and enabled decisions and actions to be taken at pace. Staff and residents have been presented with and risen to many new challenges often requiring individuals to put themselves forward for roles beyond business as usual, or learn new skills, be that via redeployment or volunteering or by taking on additional responsibilities.

Examples of how specific Council teams have responded are shown below:

- ➡ Officers in the **Public Health team** who implemented major parts of the Local Outbreak Management Plan; working on making covid vaccinations more available to targeted populations; helping education, early years and social care settings manage cases and identify contacts and reduce the risk of further transmission in those settings; arrange for much of the symptomatic and asymptomatic testing provision; providing training, advice and guidance across the council to other teams;
- ➡ Those working in **Welfare Support** for people self-isolating
- ➡ The **Communications team** have engaged with local communities to promote and encourage adherence to national guidance, and focused on key local messages to get tested and vaccinated, as well as support for self isolation etc. A BE Winter Wise campaign, publicised online and through on-street advertising, reinforced these messages.

- ➡ The work of the Council's **Business Intelligence team** in providing the essential surveillance needed to help us monitor how the pandemic is playing out in B&NES and amongst which populations
- ➡ The work of the Council's **Contact Tracing team** who play a key role in contacting people who have test positive and their close contacts to ask and encourage them too self-isolate
- ➡ The **Emergency Planning team** who has both led on finding sites in B&NES for much of the testing, and led on the writing of the outbreak surge plan
- ➡ Staff in **Adult Social Care** who worked tirelessly to support care homes.

The [Community Wellbeing Hub](#) is a collaboration between Bath & North East Somerset Council, HCRG Care Group (formerly Virgin Care) and various third sector organisations under the umbrella of the 3SG (Third Sector Group). It is an excellent example of a strong working partnership across different organisational and sector boundaries, making a real difference on the ground. To demonstrate the crucial role played by the Hub, the following is a summary of the outcomes achieved since it opened on 23rd March 2020:

17,894 calls received to date from residents requiring support	Over 2,000 volunteers* supported the Hub's Covid-19 response by providing shopping and medication support
830 emergency food parcels delivered between March 2020 and March 2022, providing support to 1,166 individuals	35,000 two course meals distributed to local charities and organisations to support food insecurity (donated by Masonic Hall Trust)
16,424 referrals to partner organisations during 2020 and 2021	400 HELP packs to patients discharged from hospital to ease their transition back home

*The volunteer service stood down in June 2021.

Local Economy

Bath was named one of the top places in the country to live and do business in 2021. The annual [Vitality Index](#) carried out by property company Lambert Smith Hampton highlights Bath as the third best performing location in the county when assessed against a range of factors including the local economy, health outcomes and the environment. It follows two separate reports published last year which named Bath as the most progressive city in the UK and the second-best location in the country to work from home.

In June 2020, the Council created a new [Economic Renewal Partnership](#), now called the Future Ambition Board, to support a renewed Bath and North East Somerset economy post-lockdown. The group, which includes representation from tech, culture, manufacturing, services, tourism and education sectors, is focusing on rebuilding confidence in the area as a safe, sustainable and green place to visit.

At the same time, the Council's Economic Renewal and Recovery Board sponsored the creation of [One Shared Vision](#), which builds on the commitments in the Corporate Strategy, but also looks further ahead and more broadly to the kind of place we want to be by 2030 and what we need to be doing now to achieve this.

As well as the strategic focus on the area, several on the ground initiatives took place throughout 2021/22 to drive the regeneration of the local economy including:

- ➡ **Promoting and repurposing vacant commercial properties** - former empty shop in Bath was transformed into the new home of commercial property letting on weekdays and a festive pop-up shopping experience at weekends. 15 New Bond Street has been dedicated to the Council's property hub from Mondays to Thursdays, providing a way for the council to directly promote its property portfolio to businesses in Bath, and for seven consecutive weekends, it was used by local craft traders to share their products with shoppers in Bath, with every weekend booked within two days of bookings opening.
- ➡ **Additional city parking for Christmas shoppers** - Bath's Green Park car park opened early November to provide additional short stay car parking to help support the economic recovery in the run up to Christmas. The temporary car park provided 104 spaces, including five disabled spaces, which visitors could pay for via the cashless MIPERMIT system. The Saturday farmers market is being provided with free parking on Saturdays within Green Park Road until further notice.
- ➡ **Midsomer Norton Market Square** - approval of £895,000 funding from WECA as part of the 'Love Our High Streets' programme for a new multi-use Market Square at the Island. This will enhance the western end of the High Street by creating an attractive, flexible outdoor space for community events, cultural activities and markets, and support local businesses by encouraging footfall within the town centre.

Economic Strategy Development

The Council's Economic Strategy is developing well. We have received the first tranche of data from our consultants. This includes the Employment Floorspace Losses, Economic Forecast and Scenarios and Economic Carbon Emissions. The Business Demography work is slightly delayed due to delays in ONS allowing access to the raw data in Newport. Analysis of the ONS employment and economic activity data has been reviewed and the summary will be formulated over the coming weeks.

Business Sectors

There are currently 8,640 enterprises recorded in B&NES. The number of enterprises in B&NES has increased by 22% over the period 2010 to 2021. This growth continued through the Covid-19 pandemic, however, it is below the level of growth recorded across the West of England Local Enterprise Partnership and UK (both 32%).

Key Sectors

The sector with the greatest number of businesses is professional, scientific and technical activities. There are 1,830 businesses within this sector in B&NES, accounting for 21% of all enterprises, with 500 additional businesses in this sector since 2010. Other large sectors, as measured by the number of enterprises, include Construction with 1,120 enterprises, and Wholesale and Retail trade at 975 enterprises. Both account for more than 10% of enterprises in B&NES.

The accommodation and food services sector, along with the arts, entertainment and recreation sector combine to form the tourism and leisure sector across B&NES. Both sectors have experienced growth in the number of enterprises over the period 2010–21 and both show strong concentrations relative to both the West of England and UK averages. In combination they account for around 900 businesses, 10% of the total. In combination these make tourism and leisure a second key sector for B&NES.

Pay and Employment

There has been a decline in average resident full-time pay in B&NES over the past three years. In 2019, the average resident full-time pay was above the average for the UK, (£32,255 vs. £30,378), however in 2021, it is slightly below (£30,906 vs. £31,285).

Similarly, B&NES had higher than the UK average workplace wages in 2019 (£31,863 vs. £30,378), but the situation changed in 2021 with B&NES falling below the UK average (£30,296 vs. £31,285). The increase in average workplace wages in 2020 might have been due to a reduction in lower paying jobs due to Covid-19.



When looking at the number of unemployment claimants in B&NES, the level stayed largely consistent between 2019 (2,080) and 2020 (2,140), followed by a significant increase in 2021 (4,740). This could be due to several factors including the impact of Brexit coming into effect and the end of the furlough scheme, which many saw as artificially suppressing the number of claimants. There has been a significant reduction between 2021 and 2022 (3,090), however the number of claimants has not returned to the 2019 level.

Business Support

The Council has been responsible for the administration and processing of Covid-19 Business Grants to support local businesses on behalf of the Government. Since March 2020, we have delivered **12** different grant schemes, resulting in a total of **£90.25m** of grants provided to **4,320** businesses and individuals via **21,645** payments over 24 months:

Business Grant Scheme	Total Paid
Retail, Hospitality & Leisure Support Grant	£19,345,000
Small Business Support Grant	£21,376,500
Discretionary Grant Fund	£2,110,000
Local Restrictions Support Grant (Closed) Addendum: November	£3,051,058
Local Restrictions Support Grant (Closed)	£432,680
Local Restrictions Support Grant (Open)	£1,094,275
Christmas Support Payment for 'wet-led pubs'	£130,000
Local Restrictions Support Grant (Closed) Addendum: 05/01 onwards	£9,353,894
Closed Business Lockdown Payment	£9,095,000
Restart Grant	£14,370,752
Omicron Hospitality and Leisure Grant	£2,492,142
Additional Restrictions Grant (topped up twice)	£7,404,883
Total	£90,256,184

Annual Resident's Survey (Voice box)

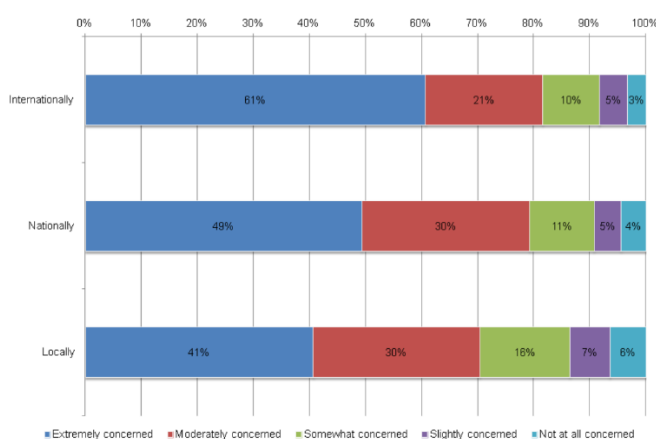
The Councils annual residents survey (Voice box) of 3750 households took place in November 2021.

Headline Results

- Residents' satisfaction with local area as a place to live remains high
- There has been a 13% reduction in satisfaction from 2020 with how the council runs things. (64% to 51%)
- There has been a 3% increase in the proportion of people using the internet in the last 3 months between 2018 and 2021.
- A 3% increase in people indicating they would use a single user account for Council services between 2018 and 2021.
- A 4% increase in support for the Council going paperless between 2018 and 2021.

Climate and Ecological Emergency

- 41% of residents are extremely concerned about climate change and its impact locally and a further 30% are moderately concerned, only 6% are not at all concerned.



- 68% of respondents would like to carry out energy efficiency improvements to their home:

The main barriers to adaptations are:

Lack of funds (45%)

Lack of Knowledge (35%)

Ofsted Inspection of Children's Services

An Ofsted inspection of Children's Services in Bath & North East Somerset in March 2022 judged the service as "good".

The Ofsted report said children's young people and families receive a good service and that despite the challenges of Covid-19, and increasing demand, services have been strengthened since the last inspection in 2017.

The Ofsted report says substantial investment by political and senior leaders and an effective model of social work practice have played a key part in strengthening services for children

The table below outlines the ratings under the Ofsted framework

Judgement	Grade
The impact of leaders on social work practice with children and families	Good
The experiences and progress of children who need help and protection	Good
The experiences and progress of children in care and care leavers	Good
Overall effectiveness	Good

Fit for the Future

The impact of the coronavirus on how the Council operates has been significant and accelerated plans to change how we work. Over the last two years, staff have adapted very well to working in a blended way, with the majority of desk-based staff working successfully from home either all or most of the time. 85% of staff who responded to our staff survey feel confident about working flexibly in the future, with a similar percentage highlighting the importance of being able to collaborate with their team and other teams, as well as having team meetings. This is demonstrated by the following Microsoft Teams data, which shows activity for a 90 day period during 2021.

2,442 active users	677,518 chat messages	3.5 million audio minutes on calls	3.2 million video minutes on calls	23,019 meetings organised
-----------------------	--------------------------	--	--	---------------------------------

We are giving staff individual choice around *where* and *when* they work on a day-to-day basis, providing them with the tools they need to continue doing their jobs effectively and efficiently. For instance:

- ★ 1,300 laptops have been issued to staff, together with any auxiliary equipment they may need such as headphones and keyboards
- ★ New equipment has been installed in our office buildings hybrid meetings
- ★ New booking systems and a visitor management system is in place.

We are also redesigning Council offices and workspaces to accommodate our new working practices. With the closure of Lewis House and St Martins, the majority of staff are now formally 'based' at the Civic Centre in Keynsham. This is currently being remodelled to support our new ways of working, including improving utilisation, creating greater flexibility, and enabling more effective collaboration:

The Council also completed its senior management restructure in September 2021 aligning the new Director portfolios to enable more effectively delivery against corporate plan.



The Hollies and Guildhall are undergoing a similar exercise although on a much smaller scale. The impacts from the changes to Council offices and working practices are already very encouraging, both in terms of the Council itself, and also for one of our key priorities, tackling the climate and ecological emergency:

Council and Workforce	Climate Change
<ul style="list-style-type: none"> ➔ Work related travel has significantly reduced saving around £200,000 per annum ➔ Reduced operating costs through a reduction of office buildings / rationalisation of office space along with the opportunity to create revenue through the commercial letting of Lewis House 	<p>Modelling principles have been followed to minimise any carbon emission impact:</p> <ul style="list-style-type: none"> ➔ Increase the capacity of the Civic Centre building across the working week ➔ Encourage sustainable travel to Keynsham Civic Centre ➔ Encourage practice of blended working,

➔ No negative impact on staff retention, with staff turnover decreasing from 11.1% in 2019/20 to 7.5% in 2020/21	➔ reducing travel to and from the office
➔ An Equality Impact Assessment was carried out in August 2020 and an improvement plan is in place to solve some of the current issues with the building (Civic Centre)	➔ Encouraging take up of tax-free bicycles for work, the green car scheme and the pool car scheme
	➔ Hot desk facilities and meeting rooms available in the Guildhall and Hollies so staff have a choice about where they work

Health and Wellbeing

The Council undertook a Staff Survey in November 2021 to find how staff felt about working for the organisation, as well as their feelings on the Council as an employer given the difficult situation staff found themselves in during the pandemic. The tables below highlight some of the key responses:

Working for the Council Questions	2022	Change from 2019
My manager enables me to work flexibly to maintain my work life balance	82%	+5%
My work gives me a sense of personal accomplishment	75%	No Change
Recommend Council as a place to work	74%	No Change
Council keeps me informed about matters that affect me	69%	+5%
When changes are made in B&NES they are usually for the better	34%	+13%

Covid-19 Questions	2022
If you work at home, do you have a safe and comfortable place to work	85%
Staff Information provided contained enough detail	82%
Confident in Council policy and guidance	76%
Right measures were put in place by the Council	73%

Support for the Refugees

Following the terrible Russian invasion of Ukraine in February 2021 the council provided a swift, co-ordinated response to welcoming Ukrainian refugees in our area. This has involved working with a wide range of services and partners, including schools, local health services and groups such as Julian House and Bath Welcomes Refugees.

The Homes for Ukraine scheme has seen a generous response from local residents who have offered their homes to support people in need, with 187 people matched under the Homes for Ukraine scheme across Bath and North East Somerset at time of writing, and 19 people having been welcomed into our communities. This has built on the success of the council's previous work with our partners on Syrian and Afghan refugee resettlement.

In August 2021 we learned that five refugee families from Syria who settled in Bath five years ago under the Syrian refugee resettlement programme have chosen to remain living in the city after having been granted indefinite leave to remain. So far, 101 people have been welcomed into our area under the Syrian and Afghan resettlement programmes

Appendix 1 - Additional Successes and Outcomes from 2021/22

The following tables provide a summary of the press releases that collectively demonstrate how the Council is contributing towards its priorities, commitments and core policies set out in the [Corporate Strategy 2020-2024](#).

PRIORITY - Preparing for the Future

Priority Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
Local renewable energy Enable a step change in local renewable energy schemes including solar and wind power	Flagship development boasts Bath's biggest array of solar panels - Bath & North East Somerset Council's flagship office development at Bath Quays South now boasts the biggest array of solar panels in the city	02/09/2021
High-skill economy Promote a High-Skill economy	Find your new opportunity at B&NES recruitment event - Residents wanting to make progress with their careers, improve their skills and access training or business support were invited to a New Opportunities event in Bath on 17 th February.	01/02/2022
	Boost for business as full-fibre broadband set to be installed in Midsomer Norton - The Council has welcomed the news that Openreach plans to install ultrafast, full fibre broadband in Midsomer Norton as a major boost for business.	02/06/2021
New technologies Maximise opportunities from new technologies to improve and deliver efficient, modern services		

Priority Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
Green local economy Support the transition to a green, local economy	<u>E-cycle funding boost to get more residents on their bikes</u> - More residents will be able to experience the benefits of electric bikes thanks to a funding boost secured by Bath & North East Somerset Council	23/08/2021
Walking micro mobility (cycling) car-sharing buses and rail Enable a major shift to walking, micro mobility (cycling), car-sharing, buses, and rail	<u>Cabinet to consider multi-million-pound investment plans to 'revolutionise' local transport</u> - Multi-million pound investment plans to revolutionise the way people get around Bath and North East Somerset are to be considered by Cabinet	19/01/2022
	<u>Council bids for £890,000 for improved active travel routes in Bath</u> - A new bid for £890,000 in Government funding to improve a 1.5km walking and cycling route between Combe Down and the University of Bath is set for a decision this autumn	13/10/2021
	<u>Work underway on new Chew Valley Lake walking and cycling trail</u> - More people will soon be able to enjoy the beauty of Chew Valley Lake with work on a new 2.7km walking and cycling trail now underway	28/09/2021
	<u>Work gets under way to improve walking and cycling at Chew Valley Lake</u> - Work on a £1.5m scheme to build a new section of 2.7km walking and cycling trail around Chew Valley Lake kicks off on Monday 23 August	13/08/2021
	<u>Council to consider next step for active travel schemes</u> - A decision on whether three schemes to improve walking and cycling routes in Bath to enable more active ways of travelling should go ahead to the next stage will be made by Cabinet next week on 23 rd June	15/06/2021
	<u>Council updates residents on Bath River Line proposals in online event</u> - A chance to hear new details about the proposals for a linear riverside park connecting Bath's green spaces with the city via a new walking and cycling route is on offer at a webinar on Friday 21 st May	18/05/2021
	<u>Council encourages more schools to help create healthy streets in Walk to School Week</u> - More schools in Bath and North East Somerset are being asked to celebrate this year's Walk to School	14/05/2021

Priority Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
	Week by encouraging long-term sustainable travel to and from the school gates	
Carbon neutral development and energy efficiency retrofitting Encourage a large and rapid improvement in the energy efficiency of our area's buildings through carbon neutral development and energy efficiency retrofitting of the majority of existing building stock	<u>Council shortlisted for prestigious award</u> - Bath & North East Somerset Council's property company Aequus Construction Ltd (ADL) has been shortlisted for a prestigious award for its exemplary redevelopment of the council's former offices in Keynsham	29/07/2021
Natural environment carbon stores and biodiversity Increase natural stores and biodiversity - for example through planting more trees – and improve our biodiversity, habitat and land management	<u>Get involved with tree planting in B&NES for National Tree Week</u> - A range of tree-planting events have been running across Bath and North East Somerset to celebrate National Tree Week	29/11/2021
	<u>Work starts on improvements to the Workhouse Burial Ground</u> - Residents and volunteers have been working together to improve the site of the Bath Union Workhouse Burial Ground in Odd Down with the aim of acknowledging its past and making it more wildlife friendly for the future	16/11/2021
	<u>Five Bath parks scoop coveted Green Flag Awards</u> - For the third year running five of Bath & North East Somerset Council's parks have been officially recognised as being among the best green spaces in the country	14/10/2021
	<u>New neighbourhood planting havens to get B&NES buzzing</u> - A call for residents to help increase biodiversity by creating new wildflower meadows and planted green spaces in their neighbourhoods has been made by Bath & North East Somerset Council	14/09/2021

Priority Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
	<u>New funding for green community projects</u> - Greater biodiversity and new habitats in Bath and North East Somerset are set to be encouraged by three green community projects in Clutton, Freshford and Corston that have won new funding	27/05/2021
	<u>Tree planting helps grow community spirit</u> - The planting of dozens of new trees on the Bathwick estate earlier this year is helping to foster community spirit	14/05/2021
	<u>Free tree giveaways to increase Bath and North East Somerset's green canopy</u>	19/04/2021

PRIORITY - Delivering for Local Residents

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
Carbon-neutral social and affordable housing Deliver more carbon neutral, social and affordable housing and ensure that our Houses of Multiple Occupancy (HMO) policies put communities first	<u>Works advance on first new social rent properties for nearly 30 years</u> - Works to provide the first new socially rented properties built for Bath and North East Somerset Council in nearly three decades is advancing at Newbridge Hill in Bath	17/02/2022
	<u>Cabinet will consider major investment in social housing, improved transport, recycling and cleaner streets</u> - New investment to deliver new council homes, improved transport, better recycling facilities and cleaner streets are to be considered by Bath & North East Somerset Council's cabinet as part of its budget-setting process	02/02/2022
	<u>Changes to planning rules for HMOs adopted</u> - Updated planning rules designed to avoid high concentrations of Houses in Multiple Occupation (HMOs) have been adopted by Bath & North East Somerset Council.	21/01/2022
	<u>Meeting the demand for affordable homes - cabinet to consider building new council houses</u> - The first new general needs council houses to be built in a generation in Bath and North East Somerset could be given the go-ahead next week.	03/11/2021

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
	Sustainable and affordable new homes in Bath now on the market - The first low-energy properties in Bath that are part of the Council's commitment to build more affordable and sustainable housing are now on sale	14/09/2021
	Delivering on our commitment to provide more affordable, sustainable homes - Bath & North East Somerset Council is delivering on its commitment to build more affordable and sustainable housing with two properties nearing completion.	30/06/2021
Energy efficient homes Ensure the council is an exemplar for low carbon, including the delivery of carbon neutral and energy efficient homes through our housing company	Homeowners offered low-cost loans for energy-related home improvements - Residents looking to make essential repairs or home improvements to decarbonise their homes may be able to access affordable finance through a council-backed loan scheme	04/02/2022
	Council excels in delivering new homes for residents - New figures show Bath & North East Somerset Council is exceeding the targets set in its Local Plan to deliver new homes for residents	27/01/2022
	Landlords urged to ensure property meets energy efficiency standards - Private sector landlords in B&NES are being warned to check that their rental property meets the legal minimum energy efficiency standard, or they could risk a fine of up to £5000 per property.	16/11/2021
	Support available for home energy improvements - Residents across Bath and North East Somerset are being offered an easy way to make their home more energy efficient and support the council's net zero carbon ambitions.	29/10/2021
Significant improvement of the transport infrastructure Facilitate significant improvement to the transport infrastructure and encourage behaviour change to forms of transport other than the	Consultation on locations for new moving traffic enforcement powers - Along with a number of local authorities across the country, the Council is applying to the Government for powers to enforce moving traffic offences with Automatic Number Plate Recognition (ANPR) cameras	28/02/2022
	City Centre Security access arrangements announced - Access arrangements for Blue Badge holders, and other permitted drivers, in some Bath city centre streets, which will close as part of proportionate anti-terrorism security measures to protect the public, have been announced.	15/12/2021
	Changes to B&NES on-street parking permits, parking charges and Pay & Display machines - Changes to on-street parking permits and new parking charges come into effect across Bath and North	30/12/2021

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
private vehicle	East Somerset on Thursday, January 6	
	City Centre Security plans to move ahead - Proposals for anti-terrorism security measures which will restrict vehicles in some Bath city centre streets, in order to protect the public, are moving ahead – with access measures for Blue Badge holders also put in place	09/12/2021
	Major investment plans for cleaner streets and highways maintenance - Plans for even more investment in neighbourhood services to improve streets, parks and highways will be discussed by Bath & North East Somerset councillors.	12/07/2021
	Cleveland Bridge essential repairs scheme set to begin - Preparatory works for major structural repairs to Bath's historic Cleveland Bridge will begin on May 4 with scaffolding erected ahead of the start of the £3.8 million scheme.	15/04/2021
Low traffic neighbourhoods Introduce 'low traffic neighbourhoods' working with schools and local communities	Next steps for Liveable Neighbourhoods - Plans to improve neighbourhoods and create healthier communities in Bath and North East Somerset are taking shape following the first stage of public engagement on 15 priority schemes.	25/02/2022
	New parking restrictions proposed for Oldfield Park and Westmoreland - Residents in Oldfield Park and Westmoreland in Bath are being asked what they think of proposed changes to on-street parking in the area.	21/10/2021
Effective approach to fly-tipping and litter enforcement Have an effective approach to fly-tipping and litter enforcement as well as to city centre cleansing and trade waste	Become a litter hero and get involved in the Great British Spring Clean - Residents, community groups and businesses across Bath and North East Somerset are being encouraged to support the country's biggest mass-action environmental campaign and become #litterheroes by getting involved in this year's Great British Spring Clean	25/05/2021

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
<p>Citizens' Juries to improve decision making</p> <p>Use new initiatives such as Citizen's Juries to involve residents in decision making</p>		
<p>Tailor our approach to community engagement in Bath</p> <p>Tailor our approach to community engagement in Bath to reflect the needs of the City's residents</p>	<p>New modern £54k multi-use play area opens in Whiteway - A new multi-use games area in Bath that will benefit the whole community has opened with a new name of Whiteway Green</p>	<p>30/11/2021</p>
	<p>Community funding for new permanent memorial at Odd Down - The creation of a permanent memorial for more than 3,100 people lying in unmarked graves at the Workhouse Burial Ground at Odd Down in Bath has been awarded £6,800 in community funding by Bath & North East Somerset Council.</p>	<p>17/09/2021</p>
	<p>More than £43,000 funding for community projects in Weston - Residents of Weston Village in Bath are set to enjoy improved outdoor spaces following new community funding awarded by Bath & North East Somerset Council.</p>	<p>15/09/2021</p>
	<p>Community support for students 'moving out' in Volunteers Week 2021 - Volunteers are joining the Community Wardens in Bath to offer the student community practical help and advice as they move away from the area to pastures new.</p>	<p>03/06/2021</p>
<p>Community Engagement Charter</p> <p>Build on our Parish Charter with a new Community Engagement Charter which outlines our commitments</p>	<p>See 'Core Policy - Giving People a Bigger Say' on page 36</p>	<p>-</p>

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
and framework for engaging with local residents across the whole of the B&NES area		

PRIORITY - Focusing on Prevention

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
Local Outbreak Management Plan	See the 'Covid-19 Press Release' table at on page 32	-
Statutory health and care services Deliver statutory health and care services for children and adults as effectively as possible	Celebrating young people in B&NES in Care Leavers Week 2021 - A celebration of the achievements of young people who have been in care and recognition of the challenges they face is being highlighted by Bath & North East Somerset Council as part of an annual national event.	25/10/2021
	New online directory for families, parents and carers - A new Live Well B&NES website has been launched to provide information, support and signposting for parents, families and carers in Bath and North East Somerset	24/09/2021
	New foster care campaign launched to boost numbers of carers in Bath and North East Somerset - A new campaign to inspire more people to open their homes to support children and young people is being launched by Bath and North East Somerset Council.	09/09/2021
	Care workers share their experiences in recruitment campaign - A campaign to recruit care workers across Bath and North East Somerset has been boosted by a series of films which reveal the	29/06/2021

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
	real-life experiences of people working in the sector	
Preventative approaches Prioritise preventative approaches so that people can stay healthy, we can tackle issues at the earliest stage and ensure a better quality of life for our local residents	New data analysis shows more than 3,500 smoking households in B&NES are living in poverty - Each year in Bath and North East Somerset, 3,566 smoking households are living in poverty when spending on tobacco is taken into account	09/02/2022
	Give HIV The Finger: how to get a quick and easy test - The Council is raising awareness of how people can get tested for HIV as part of HIV Testing Week 2022	07/02/2022
	New B&NES home care support service launched - An exciting initiative, to increase home care packages and offer support to more people in Bath and North East Somerset when they leave hospital, has launched this week with a recruitment campaign aiming to attract people into the care industry via the NHS	20/01/2022
	Applications open for energy support grants - Families on low incomes struggling to pay their energy bills can now apply for a £250 grant from the Council	01/12/2021
	Supporting low-income families with food vouchers and grants to help pay rising energy bills - Vulnerable low-income families struggling to feed their children or pay spiralling energy bills are set to receive financial help from the Council	25/11/2021
	Raising awareness of the impact that alcohol can have on our health, wellbeing and relationships - People across Bath and North East Somerset are being urged to talk about the impact alcohol can have on their relationships and consider changing their drinking habits for a happier, healthier life	15/11/2021
	Sign up for our Teen Brain Matters workshop - An online workshop for parents and carers to help them better understand the teenage brain is being held in November.	30/09/2021
	Applications open for community funding to prevent and reduce violence - Grants for projects which make communities safer are now available for the second year running from the Bath and North East Somerset Community Safety & Safeguarding Partnership.	28/09/2021

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
	<u>Can you help homeless young people?</u> - A scheme which helps homeless young people in Bath and North East Somerset is appealing for new host households to get involved.	02/09/2021
	<u>Council welcomes share of £796k funding to help reduce violence in B&NES</u> - New Government funding for targeted support to help children at risk of becoming involved in violent crime has been welcomed by Bath & North East Somerset Council following its successful joint bid with partner authorities.	30/07/2021
	<u>Cabinet to consider city centre security proposals</u> - Proportionate preventative measures aimed at reducing the risk of terrorist attacks using vehicles in Bath while maintaining access to the city centre for residents, businesses and blue badge holders are to be considered by cabinet on 20 July.	12/07/2021
	<u>Council provides welfare support for residents on low income this summer</u> - Bath and North East Somerset residents who are struggling with living costs are being reminded that emergency help is available this summer from the Welfare Support Scheme.	13/07/2021
	<u>Council updates on City Centre Security proposals</u> - An independent Accessibility Study on the impact of proposals to restrict vehicles in Bath city centre to reduce the risk of terrorist attacks has been made publicly available by Bath & North East Somerset Council.	19/05/2021
	<u>Free school meal vouchers for half-term holiday</u> - Families whose children are eligible for benefit related free school meals will be provided with supermarket vouchers worth £20 to cover the upcoming half-term school holiday by Bath & North East Somerset Council.	18/05/2021
	<u>New online support site for adults who need care</u> - A new online resource providing information and signposting to adults who need care or support to live independently has been launched by Bath & North East Somerset Council.	10/05/2021
<p>Reduce health inequalities</p> <p>Promote good health and</p>	<u>Free school meals vouchers for February half term</u> - Families whose children are eligible for income related free school meals will be provided with supermarket vouchers by the Council worth £20 to cover the upcoming February half term	17/02/2022

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
reduce health inequalities	Reopening public toilet facilities in B&NES - Work has been completed on reopening a disability-compliant toilet at Charlotte Street in Bath this week following a £12,000 investment	10/02/2022
	Changes to the way you receive free school meal vouchers in B&NES this Christmas - Families whose children are eligible for benefit related free school meals will have more choice over where to spend their vouchers this Christmas thanks to a new way the scheme will be administered	17/12/2021
	New Changing Places facility at Sydney Gardens in Bath - A new Changing Places toilet and disability-compliant unisex toilet has opened at the new community pavilion in Sydney Gardens this week	02/12/2021
	Local business offers new mobility equipment daily hire service in Bath - Residents and visitors in Bath needing the use of mobility equipment when out and about can now hire items by the day from a local business	05/11/2021
	Free school meal vouchers for autumn and winter holidays - Families whose children are eligible for benefit related free school meals will be provided with supermarket vouchers worth £20 for the October and Christmas holiday periods by the Council	19/10/2021
	Council provides further funding to help prevent 'holiday hunger' this summer - The Council is supporting the most vulnerable children in our area by 'topping-up' the summer free school meals voucher scheme	06/08/2021
	Free summer holiday programme for vulnerable young people in B&NES - Children and young people can take part in a free summer holiday activity scheme thanks to more than £400,000 of funding secured by the Council	27/07/2021
	£600k investment for tennis in Bath and North East Somerset - Residents in Bath and North East Somerset are set to benefit from improved tennis facilities across the district thanks to a £600,000 investment	28/05/2021
Reduce waste, increase recycling and support local	Next step for state-of-the-art waste modernisation plans - Ambitious plans to build modern and environmentally friendly recycling facilities at the site of the current Keynsham waste site are taking a	03/02/2022

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
litter picking schemes Help our residents to reduce waste, increase recycling and support local litter picking schemes	step forward.	
	Council noted for increased recycling performance in new national figures - New annual statistics for household waste and recycling show the Council is 4th out of 92 unitary local authorities and ranked 15th out of all 338 local authorities in England for its household recycling rates	17/12/2021
	Huge drop in the amount of waste being sent to landfill - New figures show there has been a big drop in the amount of waste from across Bath and North East Somerset being sent to landfill.	26/11/2021
	New figures show record breaking recycling for B&NES - The amount of waste recycled across Bath and North East Somerset last year has reached its highest level since records began.	05/11/2021
	Council to consider additional funding for brand new Keynsham Recycling Hub - Dedication of £13.6m funding to create a proposed state-of-the-art waste and recycling hub in Keynsham that will meet the needs of our growing population will be decided on by cabinet next week.	13/07/2021
Mental health services that build resilience promote mental health and wellbeing and deliver the best outcomes	Supporting residents to financial wellbeing - It can be a taboo subject, but residents across Bath and North East Somerset are being urged to talk about money and personal finances to help improve their mental health and wellbeing	10/11/2021
Ensure we have mental health services that build resilience, promote mental health and wellbeing and deliver the best outcomes for our residents	Raising awareness of the importance of good mental health - Residents across Bath and North East Somerset are being encouraged to connect with the natural world to support good mental health during this year's Mental Health Awareness Week 10-16 May	10/05/2021
Build on local strengths Support communities who	£15k donated to children's bereavement support group - The Council has donated £15,000, raised from the recycling of metals reclaimed from Bath's Haycombe Crematorium, to a local charity which offers bereavement support to children and young people	21/02/2022

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
want to address issues of concern by listening to residents and build on local strengths and resources	The Guildhall's new Jane Austen room proves popular for wedding venues - Literary lovers planning a marriage or a civil partnership in Bath can now choose to take their vows in a new Jane Austen-themed ceremony room	24/12/2021
	Kensington Meadows play area reopens after major revamp - Children can once again enjoy the play area at Kensington Meadows in Bath with work now complete on its £60,000 make-over	07/12/2021
	How to help those in need in your community to have a happy Christmas - Organisations across Bath and North East Somerset helping people who are struggling to make ends meet are sharing details about the best way to donate and volunteer this Christmas for anyone who wishes to spread some festive cheer	18/11/2021
	Seasonal Gift a Book campaign calls for donations - Libraries in Bath and North East Somerset are inviting book donations, to be gifted to people in the community who may not otherwise receive a Christmas present	11/11/2021
	Free parking in Keynsham on Saturdays this Christmas - Free parking on Saturdays in council-owned car parks during December is being offered to encourage people to 'shop local' in Keynsham High Street	29/10/2021
	Great Bath Feast serves up extra footfall for Milsom Street - A free food and drink festival enlivening the Milsom Quarter area of Bath during the final weekend of September attracted the highest footfall to Milsom Street since records began in 2018	11/10/2021
	Community Contribution Fund is open for grant applications - Local charity, voluntary or community organisations are now able to apply for grants from a £25,000 Bath & North East Somerset Council Community Contribution Fund – thanks to the generosity of residents	06/10/2021
	Celebrating Black History Month - The accomplishments, experiences and challenges faced by black people will come under the spotlight throughout October in a series of events across Bath and North East Somerset to mark Black History Month	21/09/2021

Commitments	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
	<u>£10,000 donated to Bath bereavement support group</u> - The Council has donated £10,000, raised from the recycling of metals reclaimed from Bath's Haycombe Crematorium, to a Bath charity which offers a support group for adults who have been affected by a suicide loss	21/09/2021
	<u>Community Contribution Fund set to open for applications</u> - Charities, community and voluntary groups will soon be able to apply for grants from the Council's pilot Community Contribution Fund.	14/09/2021
	<u>Council set to welcome first Afghan families after incredible community response</u> - Families who have had to flee Afghanistan are expected to arrive soon in Bath and North East Somerset after a fantastic community response for suitable properties	02/09/2021
	<u>Council "stands ready" to support government Afghan resettlement scheme</u> - The Council has said it "stands ready" to work with central government to help plans to resettle vulnerable Afghan refugees into our local area	18/08/2021
	<u>Pilot 'good causes' fund for B&NES set to reach £23,000</u> - Residents are being thanked for their generous donations to the pilot Community Contribution Fund which has generated almost £23,000 since its launch in March	27/05/2021
	<u>Keynsham and Midsomer Norton High Streets awarded £165,000 for cultural programmes</u> - New community-led cultural activities and events are set to be enjoyed in Keynsham and Midsomer Norton from this summer following an award of £165,000	19/05/2021
	<u>School offer day for reception places</u> - Almost every family in Bath and North East Somerset has been offered one of their overall preferences for primary school places in 2021/22	16/04/2021
	<u>Safely welcoming people back to Bath and North East Somerset</u> - The Council has welcomed residents and visitors back to its city and town centres by supporting local businesses to reopen safely from 12 th April	12/04/2021
	<u>Alice Park skatepark to open ahead of summer</u> - Skaters are set to benefit from a new skatepark which is nearing completion at Alice Park in Bath.	08/04/2021

Local Outbreak Management Plan - Council Response to COVID-19:

Workstreams	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
Public Health and Outbreak Management	Let's stay vigilant and continue to look out for each other as national restrictions lift	24/02/2022
	Support for patients discharged from hospital	12/01/2022
	Help for rough sleepers this winter in B&NES	21/12/2021
	Helping people get their jab - new free bus service to Bath Racecourse	17/12/2021
	Get boosted - Omicron confirmed in B&NES	14/12/2021
	Good progress made in latest performance health check	08/12/2021
	Mobile van tours district providing Covid-19 tests and test kits	18/08/2021
	New mobile testing van set to tour Bath and North East Somerset	05/08/2021
	Walk-in Covid-19 vaccination clinic this weekend	29/07/2021
	Marshals will continue to be out and about in Bath and North East Somerset	23/07/2021
	Community Wellbeing Hub – changes to the volunteer shopping and medication offer	28/06/2021
	Vaccine bus returns to Bath and North East Somerset	24/06/2021
	Covid-19 Emergency Parking Pass Scheme draws to a close	08/06/2021
	New rapid test and collect sites in Keynsham and Midsomer Norton	20/05/2021
	'Shining Lights' of Bath and North East Somerset announced	13/05/2021
	'Corona Captured' a year on	16/04/2021
Economy and Business Support	Applications open for Discretionary Business Grants	02/02/2022
	Time to renew outdoor pavement licences	07/09/2021
	Hospitality venues across B&NES urged to follow the guidance	01/07/2021
	Bath Christmas market dates extended for an extra week	30/06/2021

Workstreams	Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
	Businesses welcome council support as they emerge from lockdown restrictions	18/06/2021
	High street support hub for businesses opens in Bath	15/06/2021
	Council provides £400k of extra support to people in financial hardship	20/05/2021
	Covid-19 lockdown breach costs Paulton trader £7,500	27/04/2021

CORE POLICY - Tacking the Climate and Ecological Emergency

Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
<u>Progress report on action to tackle the Climate Emergency</u> - A draft report on the extensive and wide-ranging action taken the Council to tackle the Climate Emergency reveals that carbon emissions are reducing	18/01/2022
<u>Join Bath & North East Somerset's Journey to Net Zero</u> - Bold new ideas to tackle the impact of travel on our climate – including removing through-traffic from Bath city centre and a new mass transit system for Bath - are set out in a ground-breaking transport document published by the Council on 10 th January	10/01/2022
<u>Council asks for views on detailed spending plans</u> - New investment to address the housing crisis and deliver the first new council houses for a generation, improve sustainable transport infrastructure and tackle the Climate Emergency are among the draft proposals being considered by the Council as part of its budget-setting process	10/01/2022
<u>New network aims to help B&NES to become carbon neutral</u> - Environmentally conscious individuals, groups and organisations from across B&NES can now join the Zero Carbon Nature Positive Network to add their voices to climate action	10/01/2022
<u>New Residents' Parking Zone launches in Lyncombe to tackle commuter parking and improve air quality</u> - Commuter traffic and carbon emissions are set to reduce in Lyncombe Vale, Perrymead and Greenway Lane in Bath when a new Residents' Parking Zone comes into force on 20 th January	06/01/2022
<u>Changes to B&NES on-street parking permits, parking charges and Pay & Display machines</u> - Changes to on-street parking permits and new parking charges come into effect across Bath and North East Somerset on 6 th January	30/12/2021

Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
<u>Clean Air Zone update shows air quality continues to improve in Bath</u> - New figures published today show Bath's Clean Air Zone (CAZ) is continuing to improve air quality in the city and that the number of chargeable vehicles is decreasing	08/12/2021
<u>Cabinet to consider new measures to further improve Bath's air quality</u> - New measures to further improve air quality and protect Bath city centre and the wider World Heritage Site, including Cleveland Bridge, are to be considered by Cabinet	08/12/2021
<u>Bath & North East Somerset Council welcomes 'game changing' WECA Prospectus for sustainable transport</u> - Funding proposals to revolutionise the way people get around Bath and North East Somerset by creating a sustainable transport network are being hailed by the council's cabinet member as potentially 'game changing' in achieving net zero and tackling the climate emergency	04/10/2021
<u>Celebrating the success of the inaugural Climate & Biodiversity Festival</u> - Bath and North East Somerset Council's first ever Climate & Biodiversity Festival saw hundreds of residents taking the opportunity to learn from and inspire each other on ways to reduce carbon emissions and restore nature.	28/09/2021
<u>Council leader welcomes new WECA focus on tackling the climate emergency</u> - After calling on the West of England Combined Authority to show "much more ambition" in its plans to tackle the climate emergency and deliver net zero, Bath & North East Somerset council leaders have welcomed the publication of a report on WECA's refreshed principles for a refreshed climate emergency ambition.	20/09/2021
<u>Community organisers gather to mark the opening of Climate & Biodiversity Festival</u> - The first Climate & Biodiversity Festival opened today with a gathering at the Guildhall for all the Community organisers who have helped to shape the two-week programme of events.	13/09/2021
<u>Community-led initiative to help homeowners switch to clean energy and cut carbon emissions</u> - Residents are being offered an easy way to invest in solar panels and battery storage to power their homes with clean energy and support the council's net zero carbon ambitions.	09/09/2021
<u>Cabinet to consider new procurement strategy to tackle climate emergency</u> - The Council is to consider a fundamental review of its buying practices as part of its commitment to tackle the climate emergency.	01/09/2021
<u>Breathing easier as pollution reduces in Bath</u> - New data shows air quality is improving both in Bath city centre and outside the Clean Air Zone (CAZ) following the introduction of the scheme.	01/09/2021
<u>Get involved and showcase your project as part of the B&NES Climate & Biodiversity Festival</u> - Planning for the first Climate &	17/08/2021

Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
Biodiversity Festival is ongoing and the programme of events is slowly taking shape.	
<u>"Further, faster" - cabinet member responds to 'code red' climate report</u> - Further and faster action at local, national and international levels is needed following the 'code red' report from the UN's Intergovernmental Panel on Climate Change, says Bath & North East Somerset's leading councillor on climate change.	13/08/2021
<u>Bathavon Area Forum to focus on climate emergency</u> - Residents in the Bathavon area are being invited to learn more about the action being taken by the council's planning team to tackle the climate emergency at their area Connecting Communities Forum.	05/08/2021
<u>Council leaders press Government for more local powers on reaching net zero</u> - The leader and deputy leader of the Council have joined other local and regional leaders to call on the Government for more devolved powers and the resources needed to deliver net zero for our area.	16/07/2021
<u>Decision time on proposed local plan partial update</u> - Councillors are being asked to consider proposed changes to the current Bath and North East Somerset Local Plan to ensure that planning policies better reflect the council's Declaration of Climate and Ecological Emergencies and commitment to securing net zero by 2030.	14/07/2021
<u>Fairer, Greener, More Creative, More Connected - long-term vision for Bath with North East Somerset</u>	09/07/2021
<u>Midsomer Norton battery storage scheme proposed to replace gas generator plans</u> - Plans by Conrad Energy to build a gas generation plant in Midsomer Norton have now been replaced by proposals for a battery storage scheme following discussions between the company and Bath & North East Somerset Council	07/07/2021
<u>Zero in on carbon reduction and nature and join the B&NES Climate and Biodiversity Festival</u> - A new festival for Bath and North East Somerset is taking place in September to showcase individuals, organisations and businesses that have taken action to tackle the climate and ecological emergencies	05/07/2021
<u>Council success in urging "much more ambition" from WECA approach to climate emergency</u> - Bath & North East Somerset Council has secured a radical rethink of WECA's approach to tackling the climate emergency, calling for "much more ambition" in its plans for delivering net zero	29/06/2021
<u>Support for businesses to fast track their sustainability journey</u> - Businesses in Bath and North East Somerset who want to make faster progress with their carbon neutrality are invited to join a series of events beginning in July	28/06/2021

Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
<u>Signs of change after 100 days of Bath's Clean Air Zone</u> - After 100 days of operation, the Council has revealed that the number of polluting, chargeable vehicles seen driving in Bath's Clean Air Zone is gradually falling, as vehicles are replaced with cleaner, compliant ones not subject to charges	22/06/2021
<u>Get ready for the Big Walk and Cycle Event on Clean Air Day</u> - The Council is urging everyone to give their car a day off on national Clean Air Day and pledge to walk or cycle to their destination instead	11/06/2021
<u>Don't miss out on Green Business Grants</u> - Businesses across Bath and North East Somerset wanting to reduce their environmental impact and help meet the district-wide zero carbon target by cutting their carbon emissions, are being reminded that the deadline to apply for West of England Green Business Grants is fast approaching, with the grant funding window closing on 25 th June	09/06/2021
<u>Get involved with Festival of Nature 2021</u> - Residents from across Bath and North East Somerset are being urged to get involved in this month's Festival of Nature, the UK's largest free celebration of the natural world	01/06/2021
<u>Council leads the way in sustainable food procurement</u> - A procurement system for providing sustainable fresh meat, vegetables and fruit to schools which was designed, developed and piloted by the Council has been hailed as best practice by a Commons Select Committee and may now be rolled out nationwide	28/04/2021
<u>Dumped items retrieved from recycling centre receive new lease of life on TV</u> - Items due to be dumped by residents at Keynsham's Pixash Recycling Centre are given a new lease of life on BBC One's 'Money for Nothing' programme next month	26/04/2021

CORE POLICY - Giving People a Bigger Say

Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
<u>Next steps for Liveable Neighbourhoods</u> - Plans to improve neighbourhoods and create healthier communities in Bath and North East Somerset are taking shape following the first stage of public engagement on 15 priority schemes	25/02/2022
<u>Residents invited to join the discussion at Somer Valley Area Forum</u> - Residents in the Somer Valley will be able to find out more about a major local project to improve access to green spaces and habitat diversity at their next Area Forum	21/02/2022

Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
<u>Have your say on updated Bath Bike Park design</u> - An updated design for the new mountain bike and activity park at the former Entry Hill Golf Course site in Bath has been unveiled today	15/02/2022
<u>Bathavon Area Forum to establish priorities for 2022 and beyond</u> - Residents in Bathavon are being asked to help draw up the Area Forum's priorities for the coming year and beyond at its next meeting on 8 th February	07/02/2022
<u>Struggling with the rising cost of living? Join the Keynsham Area Forum to find out about available support.</u> - Residents in the Keynsham area struggling with the rising cost of living can find out about local support and advice services at the next meeting of the Keynsham Area Forum	07/02/2022
<u>Bath Area Forum to showcase Youth Services</u> - Some of the fantastic services available to young people in Bath will be showcased at this week's meeting of the Bath Area Forum	31/01/2022
<u>Kingsmead Square scheme consultation – have your say</u> - An extension of vehicle access restrictions in place to enhance Kingsmead Square in Bath and encourage trade is being consulted on by the Council	27/01/2022
<u>Plans for independent B&NES citizens' panel on active travel move forward</u> - Plans for an independent citizens' voice on how best to boost walking and cycling in Bath and North East Somerset have taken a step forward with the appointment of a national organisation to recruit, establish and support an independent panel of local residents	21/01/2022
<u>Council asks for views on detailed spending plans</u> - New investment to address the housing crisis and deliver the first new council houses for a generation, improve sustainable transport infrastructure and tackle the Climate Emergency are among the draft proposals being considered by the Council as part of its budget-setting process	10/01/2022
<u>Active Travel consultation extended</u> - A consultation on two schemes to improve walking and cycling routes in Bath to encourage more active ways of travelling has been extended	24/12/2021
<u>Liveable Neighbourhoods - still time to have your say</u> - Residents who want to have their say on Bath & North East Somerset Council's Liveable Neighbourhoods project have extra time to get involved following an extension to the engagement survey closing date.	20/12/2021
<u>Have your say on council's spending plans</u> - Residents are being invited to have their say on Bath & North East Somerset Council's spending plans for the coming year following a special online Budget Forum held on 14 December	15/12/2021
<u>Meeting our budget challenge – join our virtual Forum and have your say</u> - Residents are being invited to have their say on Bath &	08/12/2021

Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
North East Somerset Council's spending plans for the coming year at a special online Budget Forum	
<u>Your chance to have a final say on active travel schemes</u> - People are being given the chance to have a final say on two schemes to improve walking and cycling routes in Bath to encourage more active ways of travelling	03/12/2021
<u>Liveable Neighbourhoods move a step closer</u> - The Council launched the next stage of its Liveable Neighbourhoods project to help make communities healthier - and it wants to hear people's views	29/11/2021
<u>Upcoming area forums to focus on local preparations for winter</u> - Organisations, groups and residents are being invited to attend a series of local meetings to find out how the Council and its partners are planning for winter	18/11/2021
<u>Help shape mental health services in B&NES</u> - Residents and professionals who use or work in specialist mental health services, now or in the past, are being invited to have their say in a consultation on the provision of community-based mental health care and support	17/11/2021
<u>Changes to on-street parking permits – have your say</u> - People can have their say on proposed changes to on-street parking that include new on-street parking permits based on vehicle emissions, in a Bath and North East Somerset Council consultation	21/10/2021
<u>Bathavon Area Forum to hear about work to improve health and wellbeing</u> - Residents in Bathavon are being invited to find out more about the work being carried out to improve people's health and wellbeing in their area at the next meeting of their Connecting Communities Forum which will be held on Wednesday 20 October on Zoom	13/10/2021
<u>Improving Temple Street in Keynsham – have your say</u> - Residents in Keynsham are being asked how they would like Temple Street to look in the future	12/10/2021
<u>Consultation on Supplementary Planning Documents (SPDs) extended</u> - Residents and businesses are being given more time to give their views on three draft Supplementary Planning Documents (SPDs) that are part of a series of proposed changes to the Bath and North East Somerset planning framework	11/10/2021
<u>Health & Wellbeing focus of Somer Valley and Chew Valley Area Forum</u> - Residents in the Somer and Chew Valleys are being invited to find out more about the work being carried out to improve people's health and wellbeing in their area at the next meeting of their Connecting Communities Forum	01/10/2021
<u>Have your say on Bath city centre security traffic regulation orders</u> - A consultation on the Traffic Regulation Orders needed to progress a scheme in Bath as a preventative anti-terrorism measure has launched	23/09/2021

Relevant Press Releases from 1 st April 2021 to 31 March 2022	Date of Release
Somer Valley Forum AGM to hear about planning, transport and regeneration plans - Residents in the Somer Valley area are being invited to hear more about local planning, transport and regeneration plans at the AGM of their Connecting Communities Forum	01/09/2021
Transport improvements and planning policy focus of next Bath Area Forum - Residents in Bath are being invited to hear more about local transport improvements and proposed planning policy changes at the next meeting of their Connecting Communities Forum	01/09/2021
Consultation begins on proposed Local Plan Partial Update and Supplementary Planning Documents - Residents and businesses are being asked to give their views on a series of proposed changes to the Bath and North East Somerset planning framework to help address the council's declaration of a Climate Emergency and Ecological Emergency	27/08/2021
Have your say at the new Bath Area Forum - Residents are being invited to have their say on issues that matter to them with the launch of a new Area Forum for Bath	25/08/2021
Keynsham Area Forum to hear about planning, transport and regeneration plans - Residents in the Keynsham area are being invited to hear more about local planning, transport and regeneration plans at the AGM of their Connecting Communities Forum	16/08/2021
Practical planning guidance to help people save energy to go out for consultation - Updated planning guidance to help residents and businesses in Bath and North East Somerset improve energy efficiency in their homes and buildings to play their part in tackling the climate and ecological emergency is going out for consultation	13/08/2021
Draft transport and developments plans set for late summer consultation - Proposals that would help reduce car use and the impacts of car travel in Bath and North East Somerset, will go out to public consultation alongside the Local Plan Partial Update	12/08/2021
HMO Supplementary Planning Document to go for consultation in late summer - Proposals to better manage the impacts of Houses of Multiple Occupation will go out for public consultation alongside the Local Plan Partial Update later this summer	03/08/2021
Have your say on how to improve green spaces in Foxhill - Residents are being invited to have their say on how to improve council owned green spaces in the Foxhill area of Bath	27/07/2021
Chew Valley Area Forum AGM to focus on tackling the Climate Emergency - Residents in the Chew Valley are being invited to learn more about the action being taken locally to tackle the Climate Emergency at the AGM of their area Connecting Communities Forum	20/07/2021
Help shape the design of Bath's new family cycle centre and activity park - Residents in Bath and North East Somerset are being invited to have their say on the next step in the development of a multi-use activity park at the former Entry Hill golf course site	12/07/2021

Relevant Press Releases from 1 st April 2021 to 31 March 2022		Date of Release
Residents invited to give their views on proposed new boundaries for parliamentary constituencies - Bath and North East Somerset residents are being invited by the Boundary Commission for England to give feedback on its proposals for new constituency boundaries		28/06/2021
Consultation begins on changes to on-street parking - Residents and businesses are being asked for their views on a series of proposed changes to on-street parking across Bath and North East Somerset		27/04/2021

Appendix 2 – IRF Strategic Performance Indicators

Strategic Performance Indicator	Description of Indicator
Children looked after per 10k	Rate: Children Looked After
Children on Child Protection plan per 10k	Rate: Children on Child Protection Plans
Adult Safeguarding: % enquiries where risk removed / reduced	Adult safeguarding: % of S42(2) safeguarding enquiries where outcome substantiated and risk removed or reduced
Adult Social Care: Care Home admissions per 100k	Care homes: new admissions per 100,000 population (65+) (ASCOF 2A(2))
% Adults at home 91 days after reablement service	Reablement: proportion of people (65+) still at home 91 days after discharge into service (ASCOF 2B(1))
Mental Health: Adult service users in employment	Mental Health: proportion of service users in employment (ASCOF 1F)
Adult social care reviews - % people with a review	Annual reviews: proportion of people with an up-to-date review
Housing Delivery Targets - Net new homes	Housing Delivery Targets - Net new homes
Children on Education Health & Care Plans (EHCP)	Number of EHCPs - current
Key Stage 4 Average Attainment for all pupils	Average Attainment 8 score of all pupils
EPC Score A-C for B&NES residential	EPC (Energy Performance certificate) rating A-C BANES residential premises
Number of contacts to Energy at Home Info Centre	Number of contacts to the Energy at Home Information Centre.
% of household waste recycled/composted	% of household waste recycled/composted
Number of fly tips reported	Number of fly tips reported
Number of trees planted on Council land	Net trees planted annually on B&NES Council land
Department for Transport average speed on roads - mph	Congestion measures (Average speed (mph))

Strategic Performance Indicator	Description of Indicator
% Environmental issues reported online	% of issues reported online using Fix My Street (online reporting vs. mediated reporting)
% residents satisfied with local area as place to live	% Satisfaction with local area as a place to live
% residents satisfied with the council	% Satisfaction with how the local authority runs things overall
Installed renewable energy capacity (MW)	Installed renewable energy capacity