

Bath & North East Somerset Council

MEETING/ DECISION MAKER:	Corporate Policy Development & Scrutiny Panel	
MEETING/ DECISION DATE:	27th September 2021	EXECUTIVE FORWARD PLAN REFERENCE:
TITLE:	Strategic Performance Indicators	
WARD:	All	
AN OPEN PUBLIC ITEM		
List of attachments to this report: <ul style="list-style-type: none">• Quarter 1 Strategic Performance Report 2021/22 Cabinet Report 9th September Please list all the appendices here, clearly indicating any which are exempt and the reasons for exemption		

1 THE ISSUE

- 1.1 The panel has asked for an update on the development of a set of strategic performance indicators to allow the Council to monitor and report on its own performance.
- 1.2 The first strategic Performance report was reported to the Cabinet on the 9th September 2021

2 RECOMMENDATION

Panel is asked to.

- 2.1 Note progress on the development of the Councils set of Strategic Performance Indicators
- 2.2 Give feedback on any areas they would like to be considered for future development

3 THE REPORT

- 3.1 The Council collects and monitors a wide range of key performance indicators to measure its delivery. Many of these are of a statutory nature and need to be reported to central Government, and there are also a large number of local indicators developed by services to allow them to measure the delivery of Council services.
- 3.2 The Council has developed its own in-house **Integrated Reporting Framework (IRF)** which enables officers to monitor many aspects of the Council's delivery and performance. The framework is a dashboard-based online tool that allows the collection and monitoring of performance data directly from the Council's main business systems in many instances and is now used as the main tool for officers to measure progress. The IRF currently collects and monitors information on the following.
- Service performance through a set of agreed performance indicators
 - Finance Overview
 - Risk Management
 - Contracts and Commissioning Intentions
 - Corporate Data and Intelligence
- 3.3 The IRF has over 200 performance indicators that officers use to measure Council performance. Many of these are of a statutory nature and need to be reported to central Government. There are also a lot of local indicators developed by services to allow them to measure the delivery of Council services. This is considered far too many to meaningfully report to Members through the democratic process, therefore a smaller strategic set of indicators has been chosen to allow Members to focus on some key areas of delivery. In accordance with the layout of the strategic report, these have been themed to follow the three key principles in the Corporate Strategy.
- 3.4 The Panel will receive a short presentation of the IRF during the meeting to familiarise Members with the key tool being utilised by officers to monitor and report on performance.
- 3.5 Officers will be working with Cabinet Members over the coming months to review how sections of the strategic Indicator report and the IRF can be published onto the Council website to improve public transparency.

4 STATUTORY CONSIDERATIONS

- 4.1 There is no longer a statutory requirement for Council to publish the performance of its services.
- 4.2 However, several services such as Adult and Children services and planning still must submit performance information to central government and the relevant inspections bodies such as CQC and Ofsted

5 RESOURCE IMPLICATIONS (FINANCE, PROPERTY, PEOPLE)

- 5.1 A full report on the Council's approach to financial recovery was presented to Cabinet on 2nd July 2020.
- 5.2 Council agreed the resourcing requirements for 2021/22 at its Budget meeting in February 2021

6 RISK MANAGEMENT

- 6.1 A risk assessment related to the issue and recommendations has been undertaken, in compliance with the Council's decision-making risk management guidance.

7 CLIMATE CHANGE

- 7.1 As part of its review of corporate performance monitoring, the Council is undertaking a review of service areas delivery against the Climate and Ecological Emergency. The first phase of this project is now complete and covers services largely within the Place Management and Sustainable Places Directorates. An initial collection of measures has been identified and an initial report of these measures is due to be taken to a future PDS panel and an Annual Progress report is also due to be published.

8 CONSULTATION

- 8.1 This report has been cleared by the S151 Officer and Monitoring Officer.

Contact person	Steve Harman, Head of Corporate Governance & Business Insight Jon Poole, Business intelligence Manager
Background papers	Quarter 1 Strategic Performance Report 2021/22 Cabinet Report 9 th September
Please contact the report author if you need to access this report in an alternative format	