

Reference	Authority
17006449	Bath and North East Somerset Council
16001307	Bath and North East Somerset Council
17013384	Bath and North East Somerset Council

Category	Decided
Education & Childrens Services	08-Mar-18
Housing	19-Sep-17
Environmental Services & Public Protection & Regulation	03-Dec-18

Remedy

Apology

Financial redress: Loss of service

Financial Redress: Quantifiable Loss

Financial redress: Avoidable distress/time and trouble

Apology

Financial Redress

Other Remedy

Apology

Financial redress: Avoidable distress/time and trouble

Provide information/advice

Procedure or policy change/review

Remedy Target Date	Remedy Achieved Date	Satisfaction with Compliance
07-Jun-18	25-Jun-18	Remedy complete and satisfied
20-Nov-17	17-Oct-18	Remedy completed late
04-Mar-19	06-Mar-19	Remedy complete and satisfied