Bath & North East Somerset Council

Care and Support Charging and Financial Assessment Framework

What do you think? Questionnaire



Introduction



Bath and North East Somerset Council is looking at how we ask people to pay towards adult social care services.



We are suggesting some ideas about how we do this.



Before we make any decisions we want to know what you think.



Please read the separate Easy Read document called "Care and Support Charging and Financial Assessment Framework" and tell us what you think by answering these questions.



We need your answers by **Tuesday, 3 December 2019.**

About you

Are you answering these questions..

For yourself? I am getting an adult social care and support service at the moment I live locally Other For an organisation? I am answering for a community group or a group of people who use services I run a social and support care service Other For someone else? I am a friend or family member of someone who gets an adult social care and support service I am a carer I can make decisions for someone in care The courts have made me responsible for someone in care Other

Our ideas for the way we ask people

to pay towards services



Question 1:

We want to make sure that the way we ask people to pay is fair and easy to

	understar	id.		
	Is this a g	ood idea?		
	Yes	No	I dont mind	Dont know
.	Any comn	nents?		

Question 2:



We will offer you a meeting to work out how much you have to pay. We are suggesting that you will have 2 weeks to agree to the meeting. Otherwise we will assume that you will pay for the service yourself.

Is this a g	ood idea?	•	
Yes	No	I dont mind	Dont know
Any comn	nents?		

Question 3:



We will suggest people who can help to make you aware of any benefits such as Pension Guaranteed Credit and Employment Support Allowance that you could claim.

Is this a good idea?

Yes	No	I dont mind	Dont know



Question 4:

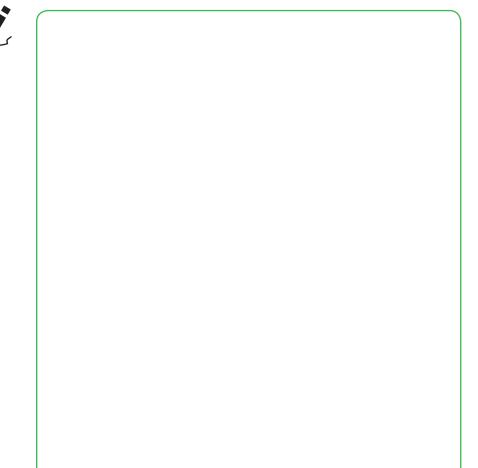


We will let your family or friends pay some extra towards a more expensive service for you. We will check that they can afford to do this and ask them to sign an agreement with us.

For example a larger room in a care home.

IS	this	a	good	idea?	

Yes	No	I dont mind	Dont know



Question 5:



We want to have a way for people who own a single home to pay later if they don't have the money straight away.

I dont	Dont
	Dont
	Dont
	know

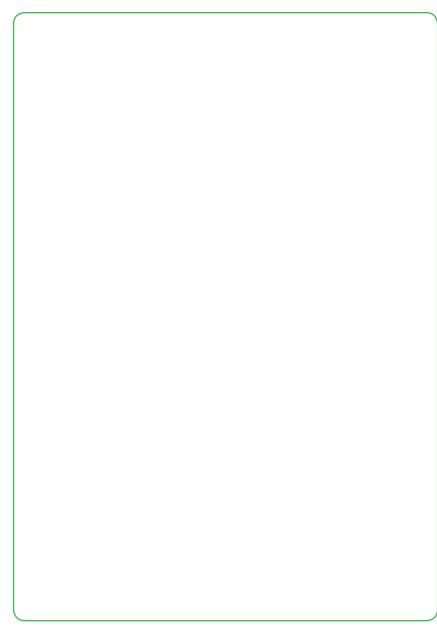
Question 6:



We want a way to fund your care while people get the right to make decisions for you or your property is registered.

Is this a good idea?

Yes	No	I dont mind	Dont know
_			



Question 7:



We want rules about the amount of money people are allowed because they are disabled.

is this	a gooa	iaea?	

Yes	No	I dont mind	Dont know



Question 8:



We may include the costs of transport and education when we think about how much people can afford if your care and support plan shows you need this.

Is this a good idea?

Yes	No	I dont mind	Dont know



Question 9:



We will only include the standing charge of the costs of water, gas and electricity when we think about how much people can afford.

This is the fee that is charged for providing the service and does not include the fee for the amount of water, gas or electricity you use.

Is this a good idea?

	Yes	No	I dont mind	Dont know
_	Any comr	ments?		

Question 10:



We will charge people a one-off fee if they ask the council to arrange their care for them even though they are paying for it themselves.

We are suggesting that this charge will be £250 plus VAT.

Is this a good idea?

Yes	No	I dont mind	Dont know
Any comm	nents?		

Question 11:

We have updated our Direct Payments Policy to make the information clearer.



Any comments?							

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Anything else you want to tell us?

More about you

a)	How	old are you?			
		18 - 24			
Birrinax		25 - 60			
		61 or over			
**		prefer not to say			
b)	Are you				
*		Male			
*		Female			
***		Something else			
*		Prefer not to say			
		ou think of yourself as abled person?			
		Yes			
×		No			
		Prefer not to sav			

d) Are you... White - English/Scottish Northern Irish/British White - Irish White – Any other background Gypsy or Irish Traveller Black/African/Caribbean/Black **British** Asian or Asian British Other Ethnic Group Multiple/Mixed Ethnic Groups Prefer Not to say

e)	How did you find out about this consultation?				
		Council website			
		Posters			
		Social Media - like Facebook or Twitter			
		Word of mouth			
		At a council building			
		Local newspapers, radio or TV			
		Newsletters			
		Letter			
		Other - please say			

Thank you



Thank you for telling us what you think.

Please now send your answers back to us by:



Email:

cafaconsultation@bathnes.gov.uk



Post:

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