
Bath & North East
Somerset Council

Care and Support Charging and Financial Assessment Framework

What do you think?
Questionnaire



Introduction



Bath and North East Somerset Council is looking at how we ask people to pay towards adult social care services.



We are suggesting some ideas about how we do this.



Before we make any decisions we want to know what you think.



Please read the separate Easy Read document called “Care and Support Charging and Financial Assessment Framework” and tell us what you think by answering these questions.



We need your answers by **Tuesday, 3 December 2019.**

About you



Are you answering these questions..

For yourself?

I am getting an adult social care and support service at the moment

I live locally

Other

For an organisation?

I am answering for a community group or a group of people who use services

I run a social and support care service

Other

For someone else?

I am a friend or family member of someone who gets an adult social care and support service

I am a carer

I can make decisions for someone in care

The courts have made me responsible for someone in care

Other

Our ideas for the way we ask people to pay towards services

Question 1:



We want to make sure that the way we ask people to pay is fair and easy to understand.

Is this a good idea?

Yes

No

I dont
mind

Dont
know

Any comments?



Question 2:



We will offer you a meeting to work out how much you have to pay. We are suggesting that you will have 2 weeks to agree to the meeting. Otherwise we will assume that you will pay for the service yourself.

Is this a good idea?

Yes

No

I dont
mind

Dont
know

Any comments?



Question 3:



We will suggest people who can help to make you aware of any benefits such as Pension Guaranteed Credit and Employment Support Allowance that you could claim.

Is this a good idea?

Yes

No

I dont
mind

Dont
know

Any comments?



Question 4:



We will let your family or friends pay some extra towards a more expensive service for you. We will check that they can afford to do this and ask them to sign an agreement with us.

For example a larger room in a care home.

Is this a good idea?

Yes

No

I dont
mind

Dont
know

Any comments?



Question 5:

We want to have a way for people who own a single home to pay later if they don't have the money straight away.



Is this a good idea?

Yes

No

I dont
mind

Dont
know

Any comments?



Question 6:



We want a way to fund your care while people get the right to make decisions for you or your property is registered.

Is this a good idea?

Yes

No

I dont
mind

Dont
know

Any comments?



Question 7:



We want rules about the amount of money people are allowed because they are disabled.

Is this a good idea?

Yes

No

I dont
mind

Dont
know

Any comments?



Question 8:



We may include the costs of transport and education when we think about how much people can afford if your care and support plan shows you need this.

Is this a good idea?

Yes

No

I dont
mind

Dont
know

Any comments?



Question 9:



We will only include the standing charge of the costs of water, gas and electricity when we think about how much people can afford.

This is the fee that is charged for providing the service and does not include the fee for the amount of water, gas or electricity you use.

Is this a good idea?

Yes

No

I dont
mind

Dont
know

Any comments?



Question 10:



We will charge people a one-off fee if they ask the council to arrange their care for them even though they are paying for it themselves.

We are suggesting that this charge will be £250 plus VAT.

Is this a good idea?

Yes

No

I dont
mind

Dont
know

Any comments?



Question 11:

We have updated our Direct Payments Policy to make the information clearer.



Any comments?



Anything else you want to tell us?

More about you

a)



How old are you?

18 - 24

25 - 60

61 or over



prefer not to say

b)

Are you...



Male



Female



Something else



Prefer not to say

c)

Do you think of yourself as a disabled person?



Yes



No



Prefer not to say

d)



Are you...

White – English/Scottish
Northern Irish/British

White – Irish

White – Any other background

Gypsy or Irish Traveller

Black/African/Caribbean/Black
British

Asian or Asian British

Other Ethnic Group

Multiple/Mixed Ethnic Groups

Prefer Not to say

e)

How did you find out about this consultation?



Council website

Posters

Social Media - like Facebook or Twitter

Word of mouth

At a council building

Local newspapers, radio or TV

Newsletters

Letter

Other - please say



Thank you



Thank you for telling us what you think.

Please now send your answers back to us by:



Email:

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Post:

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