Note of the meeting of the Bathavon North Forum
held on Wednesday, 23rd January, 2019
in Kaposvar Room - Guildhall, Bath

Meeting Attendance

<table>
<thead>
<tr>
<th>In Attendance</th>
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</thead>
<tbody>
<tr>
<td>Hugh Baker</td>
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<tr>
<td>Ricky Bush</td>
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<tr>
<td>David Dixon</td>
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<tr>
<td>Mark Hayward</td>
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<tr>
<td>Maureen Millbank</td>
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<tr>
<td>Denise Perrin</td>
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<tr>
<td>Jonathan Raisey</td>
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<td>Peter - Corsham</td>
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<table>
<thead>
<tr>
<th>Apologies Received from</th>
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<tbody>
<tr>
<td>Wendy Christine Chambers</td>
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<td>Councillor Alison Millar</td>
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1. **Matters arising from the meeting on 22nd November 2018**

The discussion on consultation that took place at the forum on 22nd November 2018 is being followed up with a workshop on 26th January 2019 where representatives from all of the B&NES Community Forums will be attending.

The forum were reminded that following on from the budget meeting that took place last December there are further opportunities to engage at Council meetings. The detail below were been circulated within the agenda for this meeting.

Report - [Organisational Plan](#) 2019/20

Appendix 1 – [Core Services Offer](#)

Appendix 2 - [Budget Savings and Income Generation Proposals](#)

Appendix 3 – [New and Emerging Capital programme](#)

Appendix 4 – [Working together on our Budget, our plans and our communities - Q&As from Forum meetings](#)
The key dates are as follows. Please follow these links to see the covering reports for each meeting

- Planning, Housing and Economic Development Scrutiny Panel – 15th January 2019
- Communities, Transport and Environment Policy Development and Scrutiny Panel – 21st January 2019
- Children and Young People Policy Development and Scrutiny Panel – 28th January 2019
- Health and Wellbeing Select Committee – 30th January 2019
- Resources Policy Development and Scrutiny Panel – 4th February 2019 – this meeting will include a round-up of the previous scrutiny panel meetings held in January.
- Cabinet Meeting – 6th February 2019
- Full Council – 19th February 2019

Members of the public can speak at any of the above meetings for a maximum of 3 mins. However you are required to give notice to speak. More information is available via this link.

2. Agreement of the minutes of the meeting on 22nd November 2018

The minutes of the meeting on 22nd November 2018 were agreed, one amendment was required as Hugh Baker was not listed as an attendee.

3. Police Update

Sergeant Jon Raisey from Avon & Somerset police was present to provide the forum with an update on the crime statistics for the Bathavon North Area.

Points raised were as follows:-
- Burglary numbers fluctuate when know criminals become active again after being released from prison.
- The number of weapons offences reported can become affected when there is lesser numbers of stop and search taking place.
- A robbery is recorded separate to burglary as robberies involve the use of force.
- The volume of cases of violence against a person is generally a higher level of incidents as the sorts of occurrences include threats, verbal abuse and stalking, often ‘tit for tat occurrences’ take place between neighbours. The actual figure on the report should read incidents have reduces from 475 to 431.

County Lines incidents are dealt with by a team of six officers who work in plain clothes. An approach is taken to investigate where people from outside the local area move in and then target vulnerable young people to carry of drug related crimes. Officers deal with matters such
as identifying possible targets, obtaining search warrants and protecting vulnerable people. Where incidents of stabbings occur these are often linked to drug gangs.

Since the closure of Manver’s Street Police Station in Bath some resident’s perception has been that there is no longer any central location for the police in the City. This is not the case, there is a front office for reporting incidents at Lewis House and the Police Main Office is situated behind the Ford Garage off Midland Road in Bath. The Police will be making efforts to improve signage so that the public can locate the locations easier.

The Police have purchased a number of bicycles that enable the officers to move around the city quicker with more visibility. Having officers out in locations in the city where they can be seen and approached is an important element of policing for the Bath and surrounding area.

The Police numbers in Avon & Somerset have not been reduced over the last year. There are a number of vacancies that have needed to be filled as a officers have reached retirement age and a gap now needs to be filled. Recruitment is going well and applicants over the age of eighteen are able to apply, the aim is to encourage a diverse range of people to join the Police. The PCSO role is a different role to a Police Officer but there now is more of the opportunity to move on from the PSCO role for those who wish to do so.

The Police have a good awareness of where crime originates from and the intelligence to deal with suspects has to be followed up in line with what is set out in the law.

4. **St Johns Over 55 Events**

Ricky Bush is the Community Outreach Manager for St. Johns Foundation; Ricky presented an overview of St. Johns and the activities for the over 55’s

- St. Johns Foundation was established 844 years ago to support people in need.
- St Johns provides Almhouses which are situated at Combe Park (near the RUH) and Bilbury Lane (near the Thermae Spa). This housing provides independent living to those in need.
- The foundation has a source of income that funds its activities.
- St. Johns offers grants to individuals on low incomes who are B&NES residents for a variety of reasons; furniture, funeral costs, household bills, financial arrears, educational fees, clothing and counselling services.
- Organisations can apply for grants for projects that range from small one off amount through to three year funding projects.
- This year St. Johns will issue two million pounds worth of grant funding.

The Community Outreach Work aims to provide positive activities for the over 55’s, these should be fun, enjoyable and sociable. The activities can be session for physical wellness, mental health improvement or to combat loneliness.

Last year 12,000 attendances were recorded, 800 individuals were involved and 35 different activities took place across a number of local areas in B&NES.

Categories for activities look like:-

- Creative, e.g. painting and writing
- Physical e.g. dancing, ballet and yoga
- Wellbeing e.g. cooking courses
- Social e.g. meeting for a coffee and a chat

Getting out message out using as many outlets as we can helps people know about what is available. A guide is produced twice a year and contains not only the activities that St. Johns arranges but it pulls together the activities that other organisations are hosting. The next guide is available from 1st March 2019 and will be 44 pages long, 3,500 copies will be printed and a PDF document is also available for sharing.

An activity that is covered in the guide is a scheme known as ‘slow shopping’; this scheme has already been adopted by Waitrose and Southgate in Bath. The aim is to deliver a designated time each week where the environment is changed to assist people, who find shopping a challenge.

Communities that wish to look at promoting or hosting activities can contact Ricky and provide details around the why, where, when and how many people want to participate.

Feedback from communities is important so that a full range of information is collected. Where facilities already exist such as a swimming pool there are opportunities to look at more bespoke activities. An example of this was a group of Syrian Women that required a female only swimming and yoga sessions were successful when asking an existing provider for this.

- Ricky Bush - Community Outreach Service Manager
  - Tel: 01225 486453
  - Email: ricky.bush@stjohnsbath.org.uk
  - Website: https://www.stjohnsbath.org.uk/

5. Village Agents - WERN

Denise Perrin - Village Agent Project Manager (WERN) presented the forum with information on the Rural Links project and the Village Agent Scheme.

The Village Agents were originally set up in 2010 and followed work that had taken place in Gloucestershire. The scheme was set up to help residents that were not engaging with services, one to one meeting was seen as the most effective way to carry this work out. The original arrangement was a one year pilot project.

When the floods occurred in the Chew Valley it brought the work to the forefront as a compassionate reaction to the most vulnerable people in the villages was needed.

There are three village agents who each work ten hours a week; this time is managed flexibly so the needs of the people/villages are taken into account.

Meetings taking place at clubs where key movers and shakers in the community can be reached. The Village Agent Role is a confidential service which needs a trusted person in the roles; there is no place for gossip conversations.
Most residents that receive help are self-referred and receive help from a Village Agent that will have been DBS checked. Once people are in agreement to accept help they start to move from a position of coping to a more bearable standard of living.

Service providers have often concentrated their targeting to the towns as the cost of reaching the rural areas has been seen as more expensive to deliver. By finding ways to organise services for a group of people makes delivery far more achievable.

Virgincare are the present funders for Village Agents, it is estimated that over £3 million has been saved through the low key interventions that take place.

- Denise Perrin - Village Agent Project Manager (WERN)
- Tel: 01275 333 701
- Email: denise@wern.org.uk
- Website: http://www.wern.org.uk/
Crime Statistics for 2018

Bathavon North
## Crime Figures

<table>
<thead>
<tr>
<th>CS219</th>
<th>2017</th>
<th>2018 Sum:</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arson and Criminal Damage</td>
<td>212</td>
<td>191</td>
<td>403</td>
</tr>
<tr>
<td>Burglary</td>
<td>174</td>
<td>194</td>
<td>368</td>
</tr>
<tr>
<td>Drug Offences</td>
<td>34</td>
<td>19</td>
<td>53</td>
</tr>
<tr>
<td>Miscellaneous Crimes Against Society</td>
<td>17</td>
<td>13</td>
<td>30</td>
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<tr>
<td>Possession of Weapons</td>
<td>8</td>
<td>4</td>
<td>12</td>
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<tr>
<td>Public Order Offences</td>
<td>201</td>
<td>183</td>
<td>384</td>
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<tr>
<td>Robbery</td>
<td>10</td>
<td>12</td>
<td>22</td>
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<tr>
<td>Sexual Offences</td>
<td>59</td>
<td>61</td>
<td>120</td>
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<tr>
<td>Theft</td>
<td>275</td>
<td>310</td>
<td>585</td>
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<tr>
<td>Vehicle Offences</td>
<td>190</td>
<td>156</td>
<td>346</td>
</tr>
<tr>
<td>Violence Against The Person</td>
<td>475</td>
<td>431</td>
<td>906</td>
</tr>
<tr>
<td>Sum:</td>
<td>1655</td>
<td>1574</td>
<td>3229</td>
</tr>
</tbody>
</table>
Arson and Criminal Damage

![Bar chart showing Arson cases in 2017 and 2018](chart.png)

Avon and Somerset Constabulary

Working together to make the communities of Avon and Somerset be safe and feel safe

www.avonandsomerset.police.uk

@ASPolice  /avonandsomersetpolice  /ASPolice
Burglary

Avon and Somerset Constabulary

Working together to make the communities of Avon and Somerset be safe and feel safe

www.avonandsomerset.police.uk

@ASPolice /avonandsomersetpolice /ASPolice
Miscellaneous Crimes

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Possession Of Weapons

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Sexual Offences

Sexual Offences

Avon and Somerset Constabulary

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Violence Against The Person

[Bar chart showing the comparison of violence against the person in 2017 and 2018.]

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Other Matters

• County Lines
• Police Station in the City Centre
• Any other Questions
ILLAGE AGENTS & RURAL LINKS

Denise Perrin
Project Manager

WEST OF ENGLAND RURAL NETWORK
• Are people safe, comfortable and well?

• Living independently?

• Will people accept help?

• Services are “out there” but unknown.
## 2014 - 12 months Onward Referrals

715 individual onward referrals to 99 different agencies and services (some referrals have multiple benefits)

<table>
<thead>
<tr>
<th>Category</th>
<th>Referrals</th>
<th>Service Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wellbeing</td>
<td>460</td>
<td>CURO ILS, Dementia Support Group, Community Car Scheme</td>
</tr>
<tr>
<td>Health</td>
<td>395</td>
<td>DeafPLUS, VisionPLUS, Access Team, Falls Team</td>
</tr>
<tr>
<td>Practical Help</td>
<td>294</td>
<td>Care &amp; Repair, Local Handymen, Somerset Care and Repair, Home Safety Checks</td>
</tr>
<tr>
<td>Preventative</td>
<td>364</td>
<td>Sirona Falls, Age UK Fit as a Fiddle, specialist fire alarms</td>
</tr>
<tr>
<td>Financial</td>
<td>253</td>
<td>CAB, Age UK Benefits check, Attendance Allowance</td>
</tr>
</tbody>
</table>
Mr M’s STAR

1-2 Cause for concern, 3-4 Talking about it, 5-6 Meeting basic needs, 7-8 Choice and control, 9-10 As good as it can be

Mrs M’s STAR

STAR OUTCOMES
• I am safe, comfortable and well.

• I am living independently.

• I will accept help.
And I am lonely.
<table>
<thead>
<tr>
<th>Spiral of attitude and perception</th>
<th>Village Agent Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low level worry</td>
<td>There are many services available to meet your needs</td>
</tr>
<tr>
<td>Growing Fear</td>
<td>Emphasis on prevention</td>
</tr>
<tr>
<td>Loss of personal perspective</td>
<td>Life can be easier if you choose</td>
</tr>
<tr>
<td>Reluctance to accept help</td>
<td>You don’t have to do this alone</td>
</tr>
<tr>
<td>Co morbidity Risks increase</td>
<td>We are here to help you when you are ready</td>
</tr>
<tr>
<td>Desolation</td>
<td>Open to ideas and change</td>
</tr>
</tbody>
</table>
There will be a **20%** increase in people aged 75+ in B&NES over the next five years.

By 2024, there will be an **11%** increase in the B&NES population, to 200,000 people.
“There have been times in the past when I have been at the point of taking him to the suspension bridge when at my wits end. I hasten to add that I no longer have those days thank goodness.”

“Living with dementia can be great fun, it can be rewarding, but for me it’s also totally isolating - who wants to go out for lunch with us?”

“I did wonder if the Chew Valley was too posh to have dementia or if there were lots of lonely carers like me who didn’t know which way to turn.”
Five ways to wellbeing

Keep learning

Take notice

Connect

Give

Be active

Creativity and art
Singing and music
Active mind
Computer skills

Helping neighbours
Feeding the birds

Going on trips
Sunshine and fresh air
Being outside
Good weather

Exercise
Walks with friends
Keeping busy

Family and friends
Meeting new people
Talking and sharing
Being appreciated
Hugs
Knowing God loves me
A focal point in the Valley
Responding to local needs
Wander in, stay and chat, share and enjoy
We notice the small changes
Privacy in a crowd
Prevention is more easy to achieve