## APPENDIX 2 Progress against Key Objectives & Targets in 2018-2021 Plan

	Key Objective	Tasks	Target Date				
Adm	Admin Strategy						
1	Delivery of IT Strategy to increase efficiency	<ul> <li>Develop Document Management System [ERM/CRM]</li> </ul>	Amber: in progress to complete by end 2019				
		<ul> <li>Progress full employer electronic data delivery</li> </ul>	Green: on track with plan to complete by March 2019				
		<ul> <li>Review &amp; update employer website and improve employer online functionality(linked to 1 above)</li> </ul>	Amber: delayed – expected by February 2020				
		EA2P (Payroll interface)	Red: - delayed due to product capability				
		<ul> <li>Increase member self-service take up and system functionality</li> </ul>	Green Ongoing				
2	Review and revise Fire Service model	<ul> <li>Develop revised service offer and SLA</li> </ul>	Amber: in progress April/May 2019				
		Develop Fire website	Completed				
		<ul> <li>Develop Fire member self-service functionality</li> </ul>	Green – in progress				
		<ul> <li>Fire IAS19 (prepare and liaise with GAD and Fire Service)</li> </ul>	Completed				
3	Embrace partnership and collaborative opportunities as they	<ul> <li>Explore communications opportunities within region</li> <li>Use of national and regional</li> </ul>	Ongoing Ongoing				
	arise at both regional and national level	frameworks for services					
4	Implement new SLAs	Revise employer SLA document and reporting suite incorporating TPR Improvement Plan	Green – in progress to accompany revised Admin Strategy				
5	GMP data reconciliation project	Data match exercise with DWP to mitigate risk of pension overpayment/erroneous pension liability	Green – on track with plan. Due completion by March 19				
6	Trivial Commutation	Review pensioner member pension pots to identify potential commutation opportunity following	Amber – in progress. Expected				

		Gov't Budget announcement.	completion by March 2020
7	Processing Backlogs	Agreed projects to clear down:-  Inter-Fund case Tasks	Green Completed
		Aggregation/Link Tasks	Completed
		Outstanding Tasks set at 'Reply Due'	Ongoing – due August 2019
8	TPR – Data Improvement	Address Rectification	Green Completed Completed Completed In progress – due March 2020
9	Internal Dispute Resolution Policy (IDRP)	Review internal process – identify resource for stage 1 and stage 2 review and developing employer engagement	Red: delayed due to resource availability
10	Employer Engagement and Training	Develop and roll out employer training and support matrix to ensure employer compliance	Green Ongoing
11	Admin Strategy Document	Review Admin Strategy Document     & Service Offer	Green: in progress Spring/Summer 2019
Fund	ding Strategy		
1	Covenant assessment of employers during valuation period	Establish policy for monitoring employer covenant over next 3 years to 2019 valuations; rolling timetable for reviewing employers; collection and collation of data; identifying higher risk employers for closer monitoring	Green: in progress for 2019 valuation
		Explore options with employers to mitigate covenant risks	Green: Ongoing
2	2018 Interim Valuation	<ul> <li>Understand forecast outcome and identify implications for FSS</li> <li>Hold forums for employers to discuss; disseminate outcome and implications for 2019 valuation &amp; budgets.</li> <li>Arrange training event for committee and board</li> </ul>	Completed

3	2019 Valuation  Review AVC arrangements	<ul> <li>Planning and initial meetings with actuary</li> <li>Approve FSS</li> <li>Initial outcome at fund level</li> <li>Discussions with employers</li> <li>Disseminate results to employers</li> <li>Review range of investment choices for members – high level</li> </ul>	Green: on track with plan  Red: delayed due to capacity				
		review by advisor to meet governance requirement  Further work to decide on any changes.					
Inve	Investment Strategy						
1	Transition of assets to Brunel	<ul> <li>Member of Client sub group focussing on investments with Brunel</li> <li>Development of Avon plan for transitioning assets based on Brunel plan</li> </ul>	Green: Green: ongoing monitoring of transition plan				
2	Implement investment strategy projects maintaining compliance with the Fund's Investment Strategy and Policies	<ul> <li>Agreed projects</li> <li>Long Lease Property</li> <li>Sustainable equities</li> <li>Renewable infrastructure</li> </ul>	Green:  Commitment made As per transition plan Commitment made				
3	Monitor risk management strategies ensuring collateral managed efficiently and decisions taken in timely manner	<ul> <li>Liaise with Mercer and Blackrock as to exposures, trigger points and monitoring framework</li> <li>Annual review of trigger points and strategy</li> <li>Arrange Panel &amp; committee training as needed</li> </ul>	Green: Ongoing  Done in 3Q18  Done in 3Q18				
4	Review options for further de-risking through the investment portfolio and /or the funding strategy	<ul> <li>Commission report from Mercer for officers to consider</li> <li>Build into Committee discussions at Interim Valuation</li> </ul>	Green: Build into 2019 Strategic review				
5	Annual review of Investment Strategy Statement (ISS)	Annual or when make significant changes to ISS	Green: Revised 2018 & Ongoing review				
6	Bespoke corporate bond portfolio for CB funded employers	<ul> <li>Better match duration of portfolio with liabilities</li> <li>Commission Mercer to analyse and advise</li> <li>Strategy will be managed alongside LDI assets (as currently are)</li> </ul>	Green: implementation in progress				

7	Restructure investments team	•	Review resource for actuarial team Review resource for investments for transition and post pooling Revise JDs and appoint (timing dependent on pooling)	Complete			
Gov	Governance						
1	Review governance arrangements following the pooling of assets	•	Review ToR of Committee and Investment Panel	Green: recommendations to Council May 2019			
2	Reporting to Avon Pension Fund Pension Board and Fire Service Pension Board	•	Support Board, education and training needs as required	Green Ongoing			
3	Independent Members on Committee	•	Appoint Independent Member. Terms end 2Q21 (end of 2nd term for one member)	Green: Start January 2021			