

Annex 1 – TPR Errors by Member Numbers

	December 2018				March 2019				Trend
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	
ACTIVE	36651	408	1.11	98.89	36955	271	0.73	99.27	▼
UNDECIDED	3964	627	15.82	84.18	3759	657	17.48	82.52	▲
DEFERRED	42268	4147	9.81	90.19	42163	3836	9.1	90.9	▼
PENSIONERS	30526	136	0.45	99.55	30717	130	0.42	99.58	▼
DEPENDANTS	4692	71	1.51	98.49	4721	68	1.44	98.56	▼
FROZEN	3724	1240	33.3	66.7	3816	1135	29.74	70.26	▼
TOTALS	123479	6630	5.37%	94.63	122131	6097	4.99%	95.01%	▼

Annex 2 – Outstanding Queries by Type

	December 2018		March 2019		Trend
	TPR Errors	%	TPR Errors	%	
Age 75 exceeded LGPS eligibility issue	54	0.75%	49	0.74%	▼
CARE pay for 2014-2015 required	10	0.14%	5	0.08%	▼
CARE pay for 2015-2016 required	23	0.32%	25	0.38%	▲
CARE pay for 2016-2017 required	73	1.01%	63	0.95%	▼
CARE pay for 2017-2018 required	133	1.83%	122	1.84%	▼
Casual hours data required	38	0.52%	23	0.35%	▼
Historic refund case	826	11.40%	737	11.09%	▼
Leaver form required	538	7.42%	490	7.37%	▼
Missing data on leaver form - escalation	6	0.08%	4	0.06%	▼
Correct Forenames required	10	0.14%	10	0.15%	▼
Correct NINO required	151	2.08%	147	2.21%	▼
Correct address required	5356	73.90%	4949	74.45%	▼
Correct title required ie Miss or Mr	8	0.11%	6	0.09%	▼
Pay Ref required	11	0.15%	9	0.14%	▼
Date joined fund	4	0.06%	1	0.02%	▼
Data required from a previous employer	6	0.08%	7	0.11%	▲
Grand total	7248	100.00	6647	100.00	▼

Common Data

Scheme Specific Data

Annex 3 – Outstanding TPR by status

	TPR Errors Dec 2018	%	TPR Errors March 2019	%
1 ACTIVE	432	100.00%	289	100.00%
CARE pay for 2014-2015 required	8	1.85%	3	1.04%
CARE pay for 2015-2016 required	20	4.63%	16	5.54%
CARE pay for 2016-2017 required	58	13.43%	41	14.19%
CARE pay for 2017-2018 required	111	25.69%	91	31.49%
Casual hours data required	25	5.79%	14	4.84%
Correct address required	186	43.06%	108	37.37%
Correct NINO required	7	1.62%	4	1.38%
Pay Ref required	10	2.31%	7	2.42%
Date joined fund required	2	0.46%	0	0.00%
Data Required from a previous employer	5	1.16%	5	1.73%
2 UNDECIDED	710	100.00%	696	100.00%
Age 75 exceeded LGPS eligibility issue	1	0.14%	1	0.14%
CARE pay for 2014-2015 required	2	0.28%	2	0.29%
CARE pay for 2015-2016 required	3	0.42%	9	1.29%
CARE pay for 2016-2017 required	15	2.11%	22	3.16%
CARE pay for 2017-2018 required	22	3.10%	32	4.59%
Casual hours data required	13	1.83%	9	1.29%
Correct NINO required	0	0.00%	2	0.29%
Correct address required	104	14.65%	121	17.36%
Leaver form required	538	75.77%	490	70.3%
Pay Ref required	1	0.14%	2	0.29%
Missing data on leaver form - escalation	6	0.85%	4	0.57%
Correct FTE Pensionable Salary 16-17	1	0.14%	0	0.00%
Data Required from a previous employer	0	0.00%	2	0.29%
Date joined fund required	0	0.00%	1	0.14%
4 DEFERRED	4170	100.00%	3868	100.00%
Age 75 exceeded LGPS eligibility issue	5	0.12%	5	0.13%
Correct address required	4119	98.78%	3816	98.55%
Correct NINO required	46	1.10%	47	1.21%
5 PENSIONERS	137	100.00%	131	100.00%
Correct address required	133	97.08%	130	99.24%
Correct NINO required	1	0.73%	1	0.76%
Age 75 exceeded LGPS eligibility issue	3	2.19%	0	0.00%
6 DEPENDANTS	75	100.00%	72	100.00%
Correct address required	24	32.00%	24	33.33%
Correct title required ie Miss or Mr	7	9.33%	5	6.94%
Correct NINO required	44	58.67%	43	59.72%
9 FROZEN	1723	100.00%	1591	100.00%
Age 75 exceeded LGPS eligibility issue	45	2.61%	43	2.7%
Correct Forenames required	10	0.58%	10	0.63%
Correct title required ie Miss or Mr	1	0.06%	1	0.06%
Correct address required	789	45.79%	750	47.14%
Correct NINO required	52	3.02%	50	3.14%
Historic refund case	826	47.94%	737	46.32%
Grand Total	7248	100.00%	6647	100.00%

