

Appendix 3: Summary Impact Assessments

Patients, carers and public representative views – summary of the potential impact of proposed service changes

Patients, carers and public representatives are asked to comment on the following areas, in relation to the proposed service changes:

Bath Centre for Pain Services, Complex Regional Pain Syndrome (CRPS) and Complex Cancer Late Effects Rehabilitation (CCLER) services.

<p>Benefits of the proposed service changes</p>	<p>Continuation of RNHRD specialised services.</p> <p>Patients will have access to the same services and clinical teams.</p> <p>Proposed new location:</p> <p>Bath Centre for Pain Services – specially refurbished and redesigned building (Bernard Ireland House) on RUH Combe Park site, separate from acute hospital building.</p> <p>Complex Regional Pain Syndrome and Complex Cancer Late Effects services - purpose built RNHRD and Therapies Centre designed in conjunction with patients and staff will provide a supportive environment with dedicated facilities for outpatient care.</p> <p>Better facilities – enhanced group rooms, improved waiting rooms.</p> <p>For some patients with long-term conditions, potential for improved integrated care, with access to services on same site.</p> <p>Better physical access – flat access to new Centre and Bernard Ireland House.</p>
<p>Any disbenefits, including how you think these could be managed</p>	<p>None identified during PPE activities.</p>
<p>Any issues for patients/carers/families in accessing the new service particularly if a change of location has been suggested</p>	<p>Some stakeholders would prefer to travel to the city centre, rather than the RUH's Combe Park site.</p> <p>The RUH is less than two miles from the Mineral Water Hospital site, is accessible via</p>

	public transport from Bath city centre and elsewhere and provides over 600 onsite parking spaces for patients, carers, families and visitors to the Trust.
How do you think the proposed changes will affect the quality of the service	The quality of the services will be maintained. Improved environment and facilities.
Impact of the proposed changes on health inequalities	Positive impact for those with a disability who hold a blue badge – free parking on RUH site and around 70 dedicated spaces. Positive impact for those with a disability (physical) – purpose designed RNHRD and Therapies Centre, and Bernard Ireland House, with improved access and flow.
If you are a representative of an organisation, such as Healthwatch LINKs, please indicate how you have drawn on the views of others from your group	PPE activities have included liaising with BaNES, Wiltshire and Somerset Healthwatch.
Who have you engaged with in drawing together these views?	Patients Carers and relatives Public Clinicians Voluntary and charitable organisations
When was this consultation made?	PPE ran from 25 October to 20 December 2018.
Involvement of 'protected' equality groups	Wide ranging PPE activity to engage with all patient groups.
Summarise the outcomes of stakeholder involvement carried out to date	Feedback obtained during PPE activities indicates broad ranging support for relocation of service from across a variety of stakeholders. No potentially adverse impact to patients in relocating the services to the RUH site which cannot be mitigated against. Potential concerns raised include: Parking The Trust has taken steps to improve parking facilities on the RUH and has taken into account the projected increase in people visiting the Combe Park site when the new Centre is opened. The RUH now provides over 600 spaces for patients and visitors, and around 70 spaces for blue badge holders.

	<p>Access via public transport</p> <p>The RUH is less than two miles from Bath city centre and is accessible via bus from bus routes serving the city centre, or via park and ride services. Bath Spa train station is less than two miles away, and is located next to the bus station.</p> <p>Many service users felt there would be benefits to relocating the service, including a new purpose built building with better facilities.</p>
<p>Any other comments</p>	<p>There will be no change in the level of service provision for patients; they will have access to the same clinical teams and support, in a purpose built environment with improved facilities.</p> <p>Residential accommodation will be provided for patients on pain programmes in Bernard Ireland House. As Complex Regional Pain Syndrome and Complex Cancer Late Effects Rehabilitation patients will receive their treatment at the RNHRD and Therapies Centre, transport will be provided across the Combe Park site.</p> <p>There are no impacts on patient choice for this service as a result of the proposal to relocate the services to RUH's Combe Park site.</p> <p>The vision for the new RNRHD and Therapies Centre is to create a supporting environment with dedicated facilities for supporting patient recovery, treatment, wellbeing and the management of long-term conditions. The building is being designed in conjunction with clinicians and patients and will operate exclusively as a day patient centre, with a separate entrance to the acute hospital. The environment is an integral part of the design to ensure a healing environment, for patients and their families, acknowledging the importance of addressing psychosocial needs and will include:</p> <ul style="list-style-type: none"> • Use of natural light – to give bright, spacious interiors not dependent on

	<p>harsh artificial lighting.</p> <ul style="list-style-type: none"> • Reduction of noise – (including ventilation and plumbing) and use of sound absorbent surfaces. • Art, nature and greenery – appropriately located for a positive impact on patient recovery. • Garden areas – creating an ‘oasis’ and offering a calming view / place to sit, reducing stress and providing a sense of normality.
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Notes: The RUH has completed this summary impact form on the basis of the responses received through the engagement activities. PART THREE – Impacts at a glance

Impacts	<i>NHS View</i>	<i>Patient/carer/public representatives' view</i>
Impact on patients	● = positive impact	● = positive impact for majority
Impact on carers	● = positive impact	● = positive impact for majority
Impact on health inequalities	● = positive impact	● = positive impact
Impact on local health community	● = positive impact	● = positive impact

- = significant negative impact
- = negative impact for some
- = positive impact

GLOSSARY

- list definitions of any technical terms, acronyms etc