

Annex 1 – TPR Errors by Member Numbers

	June 2018				September 2018				Trend
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	
ACTIVE	36882	543	1.76	98.24%	35785	502	1.40	98.60%	▼
DEFERRED	43179	4416	10.34	89.66%	43083	4196	9.74	90.26%	▼
DEPENDANTS	4615	60	1.37	98.63%	4654	76	1.63	98.37%	▲
FROZEN	3463	1168	48.63	51.37%	3674	1230	33.48	66.52%	▼
PENSIONERS	29776	74	0.25	99.75%	30258	118	0.39	99.61%	▲
UNDECIDED	3983	508	14.34	85.66%	4542	646	14.22	85.78%	▼
TOTALS	121898	6769	5.55%	94.45%	121996	6768	5.55%	94.45%	▼

Annex 2 – Outstanding Queries by Type

	June 2018		September 2018		Trend
	TPR Errors	%	TPR Errors	%	
Age 75 exceeded LGPS eligibility issue	47	0.64%	51	0.72%	▲
CARE pay for 2014-2015 required	45	0.60%	10	0.14%	▼
CARE pay for 2015-2016 required	67	0.90%	26	0.35%	▼
CARE pay for 2016-2017 required	94	1.26%	80	1.09%	▼
CARE pay for 2017-2018 required	121	1.61%	169	2.3%	▲
Casual hours data required	62	0.85%	36	0.49%	▼
Correct FTE Pensionable Salary 16-17 req	12	0.17%	0	0.00%	▼
Correct hours format required	18	0.25%	0	0.00%	▼
Correct scheme name required	0	0.00%	0	0.00%	▼
Historic refund case	837	11.14%	834	11.35%	▼
Leaver form required	526	7.06%	510	6.94%	▼
Missing data on leaver form - escalation	7	0.09%	8	0.11%	▲
Correct Forenames required	11	0.15%	10	0.14%	▼
Correct date of birth required	3	0.04%	0	0.00%	▼
Correct NINO required	140	1.86%	154	2.09%	▲
Correct address required	5482	72.97%	5415	73.91%	▼
Correct gender required	0	0.00%	0	0.00%	▼
Correct title required ie Miss or Mr	13	0.17%	8	0.11%	▼
Pay Ref required	11	0.15%	9	0.12%	▼
Date joined fund	4	0.07%	4	0.05%	▼
Data required from a previous employer	1	0.01%	6	0.08%	▲
Grand total	7501	100.00	7330	100.00	▼

Common Data

Scheme Specific Data

Annex 3 – Outstanding TPR by status

	TPR Errors June 2018	%	TPR Errors Sept 2018	%
1 ACTIVE	648	100.00%	539	100.00%
Age 75 exceeded LGPS eligibility issue	1	0.15%	0	0.00%
CARE pay for 2014-2015 required	39	6.02%	10	1.86%
CARE pay for 2015-2016 required	51	7.87%	24	4.45%
CARE pay for 2016-2017 required	84	12.96%	74	13.73%
CARE pay for 2017-2018 required	118	18.21%	159	29.5%
Casual hours data required	55	8.49%	27	5.01%
Correct address required	206	31.79%	218	40.45%
Correct NINO required	3	0.46%	5	0.93%
Correct title required ie Miss or Mr	8	1.23%	0	0.00%
Leaver form required	37	5.71%	5	0.93%
Pay Ref required	7	1.08%	7	1.0%
Correct hours format required	18	2.78%	0	0.00%
Correct FTE Pensionable Salary 16-17	12	1.85%	0	0.00%
Correct date of birth required	3	0.46%	0	0.00%
Correct Forenames required	1	0.15%	0	0.00%
Date joined fund required	4	0.62%	4	0.74%
Data Required from a previous employer	1	0.15%	6	1.11%
2 UNDECIDED	569	100.00%	650	100.00%
Age 75 exceeded LGPS eligibility issue	3	0.53%	2	0.31%
CARE pay for 2014-2015 required	6	1.05%	0	0.00%
CARE pay for 2015-2016 required	16	2.81%	2	0.31%
CARE pay for 2016-2017 required	10	1.76%	2	0.31%
CARE pay for 2017-2018 required	3	0.53%	10	1.54%
Casual hours data required	7	1.23%	9	1.38%
Correct address required	24	4.22%	106	16.28%
Leaver form required	489	85.94%	505	77.57%
Pay Ref required	4	0.70%	2	0.31%
Missing data on leaver form - escalation	7	1.23%	8	1.23%
Correct FTE Pensionable Salary 16-17	0	0.00%	0	0.00%
4 DEFERRED	4464	100.00%	4224	100.00%
Age 75 exceeded LGPS eligibility issue	6	0.13%	7	0.17%
Correct address required	4410	98.79%	4170	98.72%
Correct NINO required	48	1.08%	47	1.11%
5 PENSIONERS	74	100.00%	119	100.00%
Correct address required	73	98.65%	118	99.16%
Correct NINO required	1	1.35%	1	0.84%
6 DEPENDANTS	63	100.00%	79	100.00%
Correct address required	24	38.10%	23	29.11%
Correct title required ie Miss or Mr	2	3.17%	7	8.86%
Correct NINO required	37	58.73%	49	62.03%
9 FROZEN	1683	100.00%	1719	100.00%
Age 75 exceeded LGPS eligibility issue	37	2.20%	42	2.44%
Correct Forenames required	10	0.59%	10	0.58%
Correct title required ie Miss or Mr	3	0.18%	1	0.06%

Correct address required	745	44.27%	780	45.38%
Correct NINO required	51	3.03%	52	3.03%
Historic refund case	837	49.73%	834	48.52%
Grand Total	7501		7330	