	Requirement	Reporting Start Date	Reporting End Date	Other Information
Retirement (from	Notification of retirement benefits 1	Retirement Date	Date Retirement	
Active)	month from the date of retirement if on		Options are Printed	
	or after Normal Pension Age		& Sent	
	or			
	2 months from the date of retirement if			
	before Normal Pension Age			
Retirement (from	Notification of retirement benefits 1	Retirement Date	Date Retirement	
Deferred)	month from the date of retirement if on		Options are Printed	
	or after Normal Pension Age		& Sent	
	or			
	2 months from the date of retirement if			
	before Normal Pension Age			
Deaths	Calculate and notify dependant(s) of	Receipt of Death	Date Confirmation of	We report on the first payment made in
	amount of death benefit as soon as	Certificate	Death Benefits	respect of a death case only, for example,
	practicable but no more than 2 months		Payable are Printed	we may have all necessary information to
	from becoming aware of death, or from		& Sent	pay the surviving spouse a pension but may
	date of request by third party (eg.			be waiting for further information, such as
	personal representative).			probate, to enable us to pay the death
				grant or vice versa.
Refund of	To inform members who leave the	n/a	n/a	APF should always be 100% compliant with
Contributions	scheme of their leaver rights and			this as on receiving a leaver notification we
	options as soon as practicable and no			immediately write to a member to notify
	more than 2 months from the date of			them of their right to a refund/deferred
	initial notification of leaving.			benefit or to give them the opportunity to
				advise us where they have re-joined the
				LGPS with another Employer/Authority.
Deferreds	To inform members who leave the	n/a	n/a	APF should always be 100% compliant with
	scheme of their leaver rights and			this as on receiving a leaver notification we
	options as soon as practicable and no			immediately write to a member to notify
	more than 2 months from the date of			them of their right to a refund/deferred
	initial notification of leaving.			benefit or to give them the opportunity to
				advise us where they have re-joined the
				LGPS with another Employer/Authority.

Transfers In	Obtain transfer details for transfer in,	Date of Request from	Date Transfer In	The clock is stopped on the Legal
	and calculate and provide quote to	Member	Options are Printed	Requirement Reporting for the period that
	member within 2 months from the date		& Sent	we are waiting for the transfer value from
	of request.			the sending scheme
	·			· ·
Transfers Out -	Provide details of transfer value for	Date of Request from	Date Transfer	
Notification	transfer out on request within 3 months	Member	Quotation is Printed	
	from the date of request.		& Sent	
	·			
Transfers Out -	Make Payment of Transfer Value within	Relevant Date of	Date Confirmation of	
Payment	6 months of the relevant date. The	Transfer	Transfer Payment if	
,	relevant date is the date of the transfer		Printed & Sent	
	value quote that was previously			
	provided where they have elected to			
	proceed with the transfer within the 3			
	month guarantee period, or is the date			
	of processing the payment where they			
	have elected to proceed with the			
	transfer outside of the 3 month			
	guarantee period.			
Estimates	Provide benefit quotations on request	Date of Request from	Date Estimate is	APF policy on this is to provide one free
	for retirements as soon as practicable,	Member	Printed & Sent	estimate per year where the request is
	but no more than 2 months from date			within 1 year of the intended retirement
	of request (unless there has already			date. All other requests are chargeable in
	been a request in last 12 months).			line with our policy
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