

## Bath & North East Somerset Council

MEETING/ DECISION MAKER:	<b>Health &amp; Wellbeing Select Committee</b>	
MEETING/ DECISION DATE:	<b>22<sup>nd</sup> March 2017</b>	EXECUTIVE FORWARD PLAN REFERENCE:
TITLE:	<b>Royal United Hospitals Bath NHS Foundation Trust update on the proposed relocation of the RNHRD's Rheumatology and Rheumatology Therapies Services from the Mineral Water Hospital site to a purpose built RNHRD and Therapies Centre on the RUH's Combe Park site</b>	
WARD:		
<b>AN OPEN PUBLIC ITEM</b>		
<p><b>List of attachments to this report</b></p> <p>Appendix 1: Report on the outcomes of Patient and Public Engagement activities on the proposed relocation of the Royal National Hospital for Rheumatic Diseases Rheumatology and Rheumatology Therapies services from the Mineral Water Hospital site to a purpose built RNHRD and Therapies Centre on the RUH's Combe Park site.</p> <p>Appendix 2: Equality Impact Assessment</p> <p>Appendix 3: Summary Impact Assessment</p>		

### 1 THE ISSUE

This paper has been prepared to ensure that the B&NES Health and Wellbeing Select Committee are kept up-to-date with the proposed relocation of the Royal National Hospital for Rheumatic Diseases (RNHRD) Rheumatology and Rheumatology Therapies services from the Mineral Water Hospital site to a purpose built RNHRD and Therapies Centre on the RUH's Combe Park site. Indicative timeframes to relocate these services is 2018.

The attached report (see appendix 1) provides the Committee with the outcomes of Patient and Public Engagement activities completed relating to the proposal to relocate the RNHRD Rheumatology and Rheumatology Therapies services. An Impact Assessment and Equality Impact Assessment are also enclosed (see appendices 2 and 3).

Committee members have received previous reports and briefings in relation to a phased programme of service relocations following the acquisition of the Royal National Hospital for Rheumatic Diseases, which outlined the rationale for change and provided an update on activities at their July 2015, November 2015, January 2016 and July 2016 committee meetings. In addition, the RUH Commercial Director invited panel members to suggest any questions they would like asked during patient and public engagement activities in a letter dated 5<sup>th</sup> October 2016 and circulated via the Committee's Policy Development and Scrutiny Project Officer.

## **2 RECOMMENDATION**

The committee are asked to:

- Note the outcome of the impact assessments and patient and public engagement activities which provided opportunities for patients, staff, stakeholders and the public to provide feedback on the proposed move, and which confirmed that the effects of this change are considered minimal and that there are a number of positive aspects to the change, for current and future patients.
- Endorse the proposal to relocate the RNHRD Rheumatology and Rheumatology Therapies services from the Mineral Water Hospital site to a purpose built RNHRD and Therapies Centre on the RUH's Combe Park site.

## **3 RESOURCE IMPLICATIONS (FINANCE, PROPERTY, PEOPLE)**

There will be no change in the level of service provision for patients of the RNHRD Rheumatology and Rheumatology Therapies services. The same range of outpatient services will be provided at the new RNRHD and Therapies Centre and patients will continue to be seen and treated by the same team to the same high standards, only the location will change.

There are no impacts on patient choice as a result of the plan to relocate the services to the RNHRD and Therapies Centre on the RUH's Combe Park site.

Inpatient beds for Rheumatology patients who require an acute bed will be provided on the RUH site. Residential accommodation will continue to be provided for patients accessing the Ankylosing Spondylitis (AS) programme, these will be located on or near the RUH's Combe Park site.

In order to ensure the continued sustainability of the services currently provided at the Mineral Water Hospital site the ability to fully integrate and align services on a single site was a core component of the original business case for the acquisition of the RNHRD by the Royal United Hospitals Bath (RUH). It will improve efficiency and effectiveness, improve patient experience, ensuring continuity of care, and quality of service delivery as well as increasing value for money from the public purse. Clinicians continue to be integral to planning the future of their services to ensure the delivery of high quality effective services.

## **4 STATUTORY CONSIDERATIONS AND BASIS FOR PROPOSAL**

Patient and Public Engagement (PPE) activities were conducted in line with the Government's Consultation Principles for Public Bodies (October 2013), the Equality Act (2010) and Section 242, Subsection (1B)(b) of the Health Act 2006 (as amended).

## **5 THE REPORT**

A phased approach to support Patient and Public Engagement (PPE) relating to enabling the continued integration of the RUH and RNHRD hospitals is underway and is considered most appropriate by the Local Health Economy Forum (LHE), providing general context of the full relocation at the outset but planning and completing each programme of PPE service by service. The RUH is working with Clinical Commissioning Group (CCG) and NHS England Engagement leads, and patients to ensure PPE is carried out in line with the Government's Consultation Principles for Public Bodies (October 2013). This phase of PPE activities relating to plans to relocate the RNHRD Rheumatology and Rheumatology Therapies services is now complete.

There will be no change in the level or range of service provision for patients attending the RNHRD and Therapies Centre, patients will have access to the same services and support, provided by the same team.

There is no impact on patient choice, as relocating the service does not reduce the number of appointments or clinics available. Inpatient beds and residential beds will still be provided.

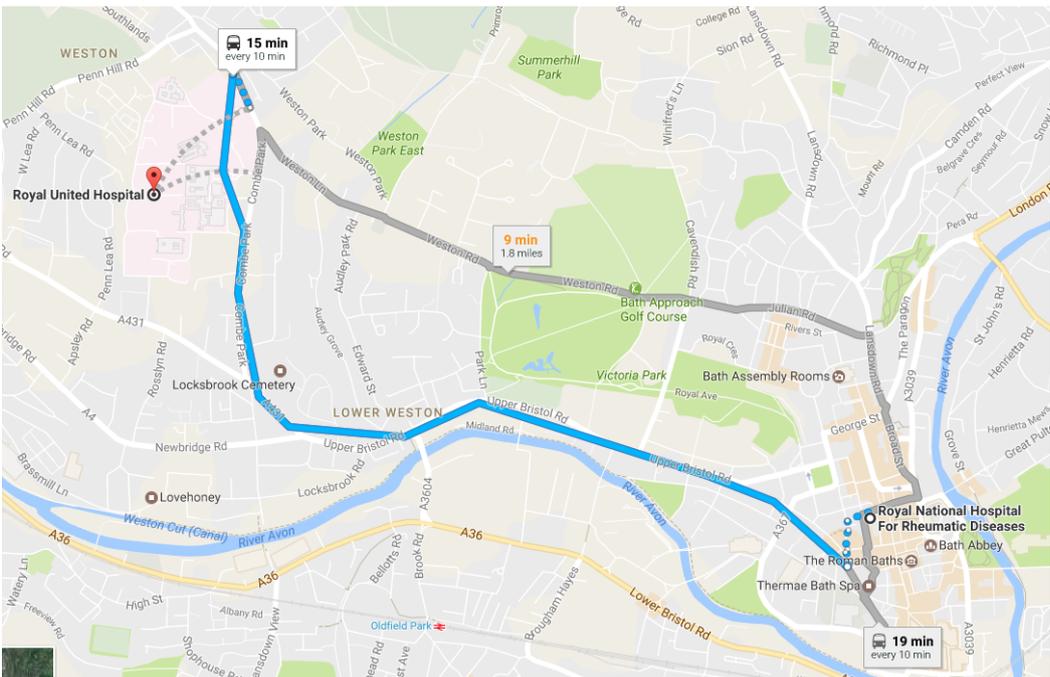
A detailed outline of the RNHRD Rheumatology and Rheumatology Therapies Services, engagement methods and feedback captured throughout the engagement period can be found in Appendix 1.

**Benefits for Rheumatology and Therapies patients and staff**

Relocating provides continuity for the RNHRD’s high quality services. The proposed new location will provide a supportive environment, taking into account psychosocial needs, with dedicated specialist facilities for our patients. The new building will include a large Hydrotherapy pool, specialist gym and rehabilitation equipment, and a Biologics Treatment space. The Centre will provide therapeutic surroundings to support patient recovery, treatment, wellbeing and the management of long-term conditions. The new Centre will continue to promote the RNHRD’s trusted brand combining clinical excellence and therapeutic space, in an environment designed in conjunction with patients and clinicians, with the aim of reducing stress and creating a beneficial healing environment for patients and their families.

The RUH’s Combe Park site is located less than two miles from the Mineral Water Hospital site, any difference in cost or time associated with travelling should be minimal. The RUH has good public transport links and is accessible via the Odd Down Park and Ride, as described in the map below. The RUH provides over 350 visitor and patient spaces across the site, and around 100 blue badge spaces. There is no patient or visitor parking available at the Mineral Water Hospital site other than two Blue Badge parking spaces. For some patients the proposed new location will be easier to access due to the availability of onsite parking.

**Map showing Mineral Water Hospital site and RUH Combe Park site**



## **Scale and scope**

At present, both the RNHRD Rheumatology Service and Rheumatology Therapies service operate from the Mineral Water Hospital site in Bath, known locally as the 'Min'. There is a hydrotherapy pool and gym on site, these are important in providing rehabilitation services to patients.

### **Rheumatology Service**

The Rheumatology Service offers outpatient rheumatology clinics, Biologics services from a day case suite and up to six inpatient beds for patients who are severely affected and require certain medications or intensive daily rehabilitation. Following the proposed relocation, patients will have access to all of these services on the RUH site.

A wide range of specialist and general rheumatology services are provided and include services for Ankylosing Spondylitis (AS), a Connective Tissues Disease Service, and Psoriatic Arthritis. General rheumatology clinics are mostly for inflammatory arthritis, the most common of which is Rheumatoid Arthritis. Some non-inflammatory conditions such as fibromyalgia and osteoarthritis are also seen but do not tend to receive longer term follow-up. Each condition is dealt with on its own terms, and patients are referred to the specialist clinics as appropriate.

General rheumatology clinics are also provided at peripheral clinics locally including Devizes, Malmesbury, Tetbury, Warminster, Chippenham, and Paulton. These will continue in the same location, only services provided on the Mineral Water Hospital site will relocate.

Rheumatology services are supported by a Biologics service, providing assessment and treatment for people with musculoskeletal conditions, who require infusions or injections or urgent assessments. Treatment is provided on a day case basis.

Rheumatology Services are also supported by the Clinical Measurement service located at the Mineral Water Hospital site. These services provide imaging and measurement such as Bone mineral densitometry (Dexa) scanning which enables doctors and clinicians to give accurate diagnosis and optimum treatment to patients.

The RNHRD Rheumatology Service accepts referrals locally, regionally and nationally. Services are commissioned by BaNES, Bristol, Gloucestershire, South Gloucestershire, North Somerset, Somerset, Swindon and Wiltshire, and specialised commissioning, with the bulk of activity from BaNES, Wiltshire and Somerset.

The table below outlines the number of new patients accessing the Rheumatology Service on the Min site for the year 2015/16. The activity includes all rheumatology services, including biologics, but excludes follow up appointments and those who have only accessed telephone appointments or satellite clinics. Activity is broken down by CCGs which contract the rheumatology and biologics services. 'Other' describes remaining CCGs and may also include activity exempt from charging or private/overseas patients.

## RNHRD Rheumatology Service Activity (Mineral Water Hospital site):

Number of Patients Rheumatology (New Attendance)	Financial Year 2015/16
BANES CCG	1,288
Wiltshire CCG	1,257
Somerset CCG	581
Specialist Commissioning	528
Other	188
South Gloucestershire CCG	187
Gloucestershire CCG	75
Bristol CCG	45
Swindon CCG	120
North Somerset CCG	61
<b>TOTAL</b>	<b>4330</b>

## Rheumatology Therapies Service

The RNHRD Rheumatology Therapies service provides assessment and one to one or group intervention as appropriate across a number of services which include Physiotherapy, Occupational Therapy and specialist two week residential rehabilitation programme for people with Ankylosing Spondylitis. Currently accommodation for this service is provided on the Mineral Water Hospital site.

The service accepts referrals locally, regionally and nationally. Services are commissioned by BaNES, Bristol, Gloucestershire, South Gloucestershire, North Somerset, Somerset, Swindon, Wiltshire, and specialised commissioning, with the bulk of activity from BaNES, Wiltshire and Somerset.

The table below shows the numbers of new patients accessing all RNHRD therapies services in 2015/16, including the AS programme, on the Mineral Water Hospital site. Follow up activity is not included. Telephone appointments or outreach services are not included as these will not be impacted by the planned relocation. Data is split by CCGs which contract these services. 'Other' describes remaining CCGs and may also include activity exempt from charging or private/overseas patients.

## RNHRD Rheumatology Therapies Service Activity (Mineral Water Hospital site):

Therapies (New Attendance)	Financial year 2015/16
BANES CCG	811
Wiltshire CCG	667
Somerset CCG	285
Other	86
South Gloucestershire CCG	101
Bristol CCG	51
Gloucestershire CCG	43
North Somerset CCG	41
Swindon CCG	48
Specialised Commissioning	0
<b>TOTAL</b>	<b>2,133</b>

## **Impact of proposals to relocate the RNHRD Rheumatology and Rheumatology Therapies Services**

The Trust is proposing to relocate the RNHRD Rheumatology Service and Rheumatology Therapies Services from the Mineral Water Hospital site, to the RUH's Combe Park site where a purpose built RNHRD and Therapies Centre is being developed. As the Rheumatology and Rheumatology Therapies services are closely interlinked and in some cases share clinical and/or non-clinical staff, it is proposed that these services will relocate at the same time.

Clinicians and staff who work in these services have been closely involved in the design and planning process to ensure the new RNHRD and Therapies Centre will continue to support the delivery of high quality effective services.

Focussed clinical and patient and public engagement on the planned relocation ran from 10<sup>th</sup> October 2016 to 17<sup>th</sup> January 2017, a period of 14 weeks, asking people to share their thoughts on the plans to relocate, including any benefits, concerns or anything additional people felt we needed to consider ahead of moving.

Whilst there is a significant amount of overlap between the Rheumatology and Therapies services, there are also patients who only access one service. During the period of public and patient engagement, the Trust sought the views of patients and stakeholders accessing or involved with any aspect of the Rheumatology, and Rheumatology Therapies services, including clinical measurement, Biologics and residential programmes.

Information was made available through a range of sources, circulated by the RUH and cascaded via relevant individuals and stakeholder organisations (see appendix 1). Separate engagement feedback questionnaires were developed for the Rheumatology Service and the Rheumatology Therapies Service.

### **Rheumatology Service**

A total of 105 people completed at least some of the engagement questionnaire, with 80 completing the full questionnaire. Some respondents provided additional comments via email. BaNES Health and Wellbeing Select Committee members did not indicate that they would like to receive reassurance around any specific aspect of the proposed relocation.

85 respondents gave their opinion on the RUH's plan to relocate the service. Many were overwhelmingly positive about the idea, welcoming the opportunity to move to a purpose built centre:

*"Brilliant, and lovely to have new premises"*

*"If it's purpose built, then that has to be an advantage, with the hydrotherapy pool etc being bigger."*

Some respondents welcomed the move in principal, but wanted reassurance that issues such as parking and access would be adequately managed, and that the Trust would deliver on its commitment to maintain services and staff:

*"A purpose built facility is a good idea but if people are going to travel to the hospital, parking and access for those less mobile must be considered."*

*"I think it's ok as long as the services stays the same or better with new facilities."*

For some patients, the location would be less convenient than a city centre location:

*“I can understand the aim to combine the sites and improve facilities, but I think it’s a real shame to move out of town.”*

Respondents could identify a range of benefits as a result of relocating the Rheumatology Service, key themes amongst the 80 responses are:

- Closer to other RUH services, better integration of care
- Improved access to parking
- Opportunity to design from scratch:
- Improved facilities in a purpose built Centre

Potential or perceived disadvantages raised by respondents and the actions the RUH has taken or will take to address these concerns include:

- Parking – this was the most often mentioned potential disadvantage

The Trust has taken steps to improve parking facilities on the RUH and has taken into account the increase in people visiting the Combe Park site when the new Centre is opened. A new 300 space car park at the main entrance to the RUH was completed and opened in September 2016. The RUH provides over 350 visitor and patient spaces across the site, and around 100 blue badge spaces.

- Accessing via public transport
- Moving from a city centre location

The RUH is less than two miles from Bath city centre and is accessible via bus from bus routes serving the city centre, or via park and ride services. Bath Spa train station is less than two miles away, and is located next to the bus station.

- Concerns around loss of RNHRD identity/specialism

Relocating ensures the continuity of the RNHRD’s services. The RUH remains committed to maintaining the Royal National Hospital for Rheumatic Diseases brand name and is working with clinical staff to ensure that key aspects of the brand are maintained and enhanced. Research applications continue to be made under the RNHRD brand. The RUH is actively supporting the development of specific RNHRD services with a national/international reputation. The new build to which it is proposed almost all services and staff will be relocated to will carry prominent RNHRD branding across its entrance at the front of the new centre.

The RUH recognise and understand the RNHRD’s model of clinical care, commitment to research and development, and reputation for high quality services provided by highly motivated and caring staff and wishes to build upon this.

- Loss of ‘ambience’ and perception of the RUH

The vision for the new RNHRD and Therapies Centre is to create a supportive environment with dedicated facilities for providing high quality care. The building is being designed in conjunction with clinicians and patients and will operate exclusively as a day patient centre, with a separate entrance to the acute hospital. The interior design will sensitively reflect its heritage and the

specific needs of its patient groups. The environment is an integral part of the design to reduce stress and ensure a healing environment, for patients and their families, acknowledging the importance of addressing psychosocial needs and will include:

- Use of natural light – to give bright, spacious interiors not dependent on harsh artificial lighting.
- Reduction of noise – (including ventilation and plumbing) and use of sound absorbent surfaces.
- Art, nature and greenery – appropriately located for a positive impact on patient recovery.
- Garden areas – creating an ‘oasis’ and offering a calming view / place to sit, reducing stress and providing a sense of normality.
- Improved staff links with research centres.

Concerns around parking, public transport, maintaining the RNHRD brand and the continued provision of residential accommodation will also be addressed through clear communications in the period ahead of the proposed relocation of the Rheumatology and Rheumatology Therapies Services.

### **Rheumatology Therapies Services Engagement Feedback (you said)**

Twenty nine respondents completed some or the entire Rheumatology Therapies Service questionnaire. Of the 23 people who gave their opinion on the proposal to relocate the services, again there was a general acceptance of the plan, as long as the quality of the service could be maintained, *“Understand change has to happen due to national pressures, and that the Min ‘has to close’ but fear the quality and resources will be affected by moving.”*

Benefits identified by respondents focused on the new facilities outlined as part of the RNHRD and Therapies Centre, *“The provision of new and up to date gym and hydro equipment”* *“If the building is fit for purpose it COULD be better than the Min, with new/fresh areas or equipment.”* Potential drawbacks described by respondents again included parking and concerns around loss of RNHRD identity/specialism. As outlined earlier, the Trust has mitigating actions planned or in place to address these concerns. Some respondents were concerned about the future of the AS residential course; following the proposed relocation of the Rheumatology Therapies service, this course will continue to be provided, and accommodation will be located on or near the RUH Combe Park site.

### **Engagement Event**

As part of the engagement activity, the Trust held an engagement event. Attendees had the opportunity to meet with clinicians, hear more about the new RNHRD and Therapies Centre, provide feedback on plans to relocate and have any further questions answered.

Around 60 stakeholders attended, including patients from Rheumatology and Therapies. Attendees at the event raised similar concerns to those who had completed a feedback questionnaire – with parking and the provision of residential courses discussed in some detail on the day. The overall tone of the day was positive; participants were grateful for the opportunity to learn more about the planned new centre, appreciated hearing directly from clinicians, welcomed the opportunity to ask questions and ultimately felt reassured that the same services would continue, provided by the same team.

Further details including an outline of PPE activities and feedback can be found in the RNHRD Rheumatology and Therapies Relocation PPE Briefing Report.

### **Next steps:**

Subject to the Committee's endorsement of the plan to relocate the RNHRD's Rheumatology and Rheumatology Therapies Services to a purpose built RNHRD and Therapies Centre on the RUH's Combe Park site, construction of the Centre will get underway in 2017, and the services will relocate when the new build is complete, scheduled for 2018.

The next phase of PPE activities relate to proposals to relocate the RNHRD's Bath Centre for Fatigue Service (BCFS) and Pain Management services. Planning is underway to launch PPE activities for the BCFS in March 2017.

## **6 RATIONALE**

This paper has been prepared to ensure that the committee are kept up-to-date with the outcomes of impact and equality impact assessments and Public and Patient Engagement activities completed relating to the proposed relocation of the services from their current location. The rationale for this relocation is both to enable delivery of the promised benefits of acquisition of the RNHRD and provide opportunity to realise benefits of co-location with RUH services.

## **7 OTHER OPTIONS CONSIDERED**

As part of the original business case for acquisition of the RNHRD, options were considered in relation to services continuing on the Mineral Water Hospital site or relocating services. The ability to integrate and align services on a single site, was a core component of the original business case for acquisition and sustainability of services.

## **8 CONSULTATION**

In addition to the service related public and patient engagement activity outlined in this report, the RUH is working with the Local Health Economy (LHE) Forum, whose membership includes Executives from B&NES, Wiltshire and Somerset Clinical Commissioning Groups (CCGs), NHS England, RUH Governor and patient representation, to agree the process for communication and engagement activities to support the relocation of clinical services from the Mineral Water Hospital Site.

To support this activity, the RUH has established an LHE Communications Working Group (which is comprised of RUH and NHS England and CCG communications and engagement leads and a patient representative) to ensure all service related PPE is conducted in line with the Government's Consultation Principles for Public Bodies (Oct 2013).

## **9 RISK MANAGEMENT**

An integration programme governance structure is in place to ensure that any programme issues are identified and, if required, added to the RUH risk register.

<b>Contact person</b>	<i>Clare O'Farrell, Associate Director for Integration, RUH</i> <i>Tracey Cox, Chief Officer, NHS Bath and North East Somerset Clinical Commissioning Group</i>
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<b>Background papers</b>	<i>Update to Health and Wellbeing Select Committee 29<sup>th</sup> July 2015</i> <i>Update to Health and Wellbeing Select Committee 25<sup>th</sup> November 2015</i> <i>Update to Health and Wellbeing Select Committee 27<sup>th</sup> January 2016</i> <i>Update to Health and Wellbeing Select Committee 20<sup>th</sup> July 2016</i>
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