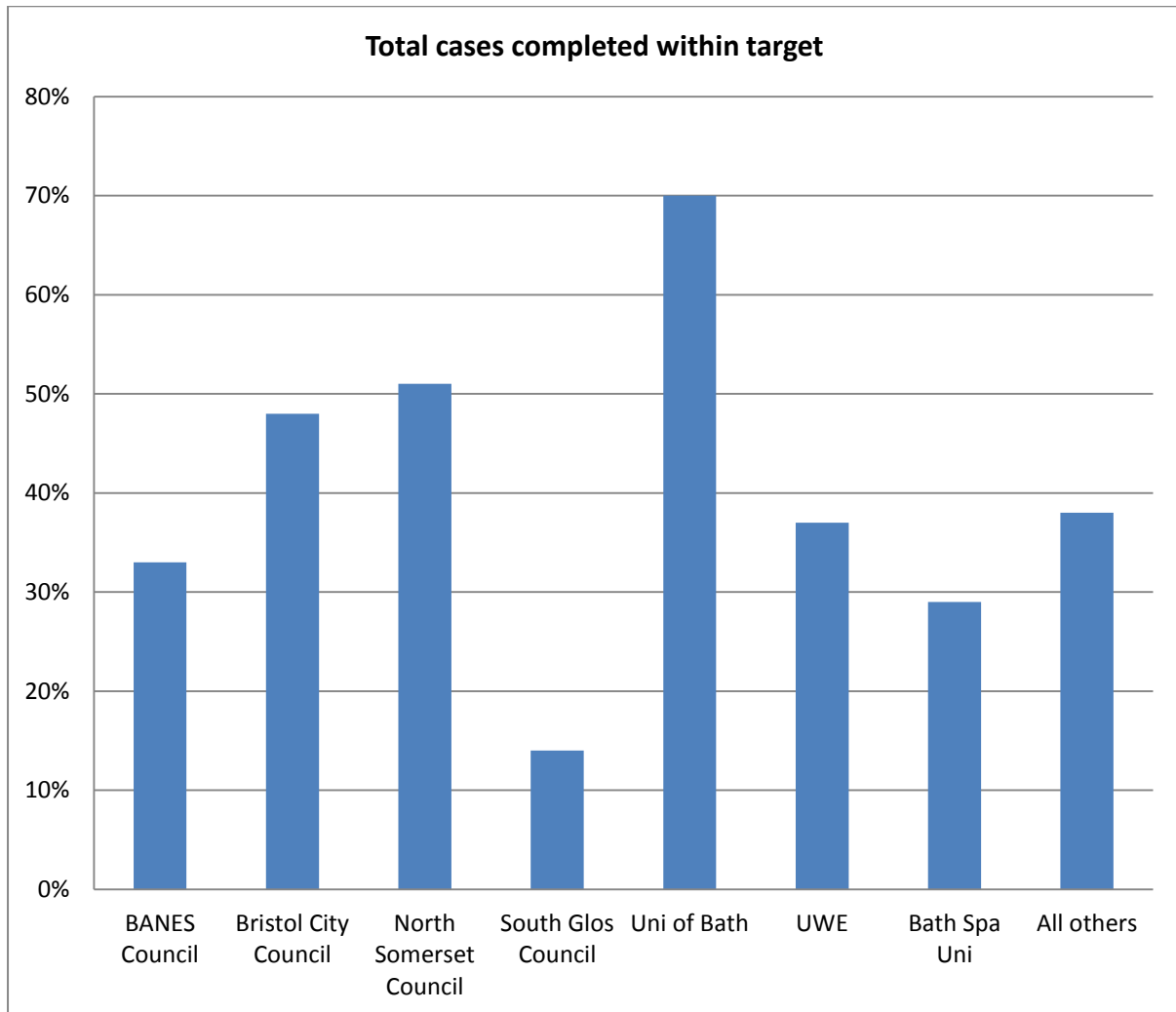


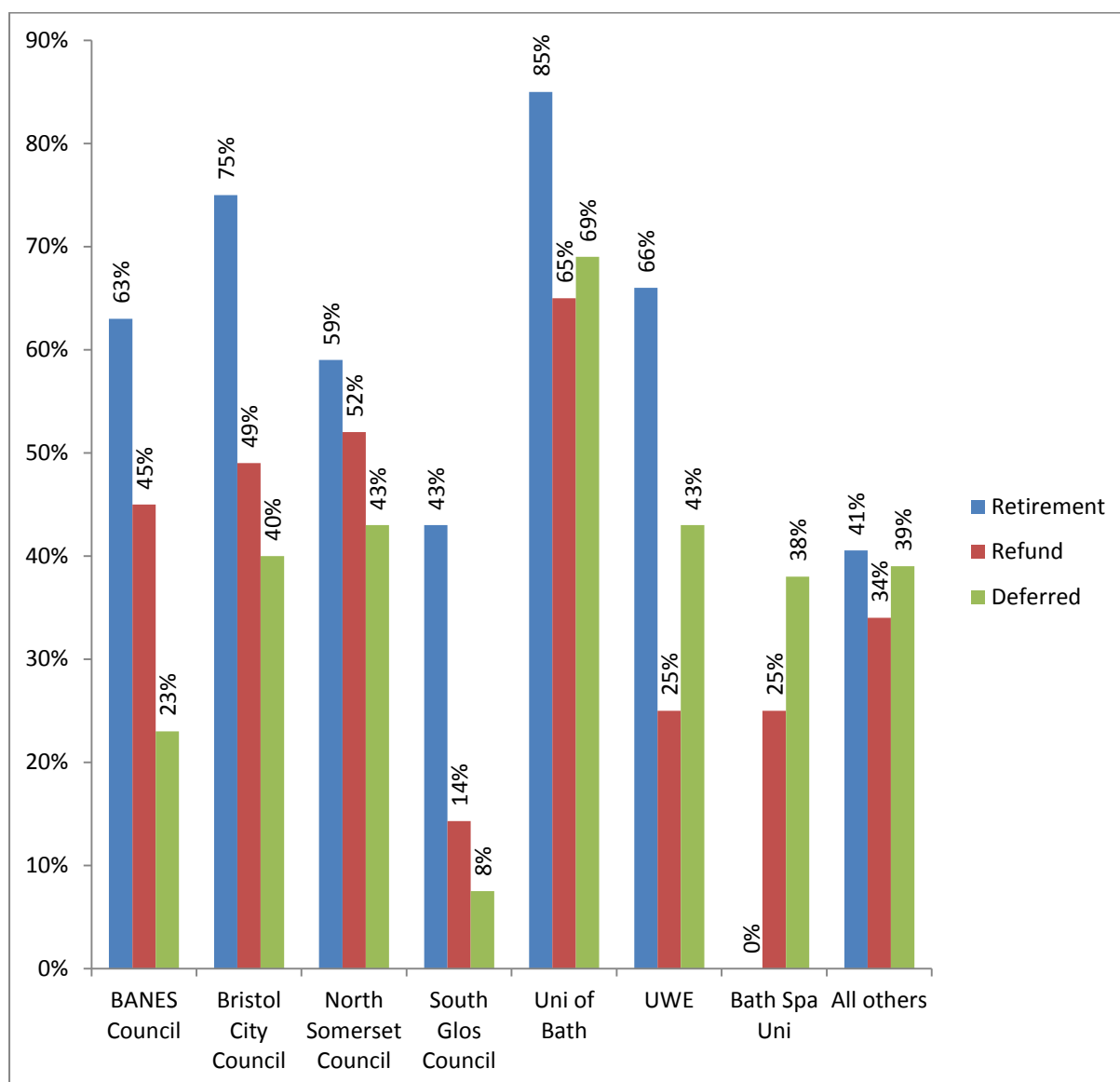
Employers completing leaver forms for retirements, refunds and deferments within SLA targets.

Annex 1 – Total cases - Percentage and number of cases completed within target.



	%	Cases
BANES Council	33%	56
Bristol City Council	48%	159
North Somerset Council	51%	93
South Glos Council	14%	42
Uni of Bath	70%	28
UWE	37%	43
Bath Spa Uni	29%	17
All others	38%	164

## Annex 2 – Breakdown by case type within target



Within target	Retirement		Refund		Deferred	
	%	No. of Cases	%	No. of Cases	%	No. of Cases
BANES Council	63%	17	45%	21	23%	21
Bristol City Council	75%	40	49%	52	40%	67
North Somerset Council	59%	22	52%	26	43%	41
South Glos Council	43%	18	14%	12	8%	12
Uni of Bath	85%	6	65%	13	69%	9
UWE	66%	10	25%	14	43%	19
Bath Spa Uni	0	0	25%	9	38%	8
All others	41%	32	34%	45	39%	87