

Appendix 3: Summary Impact Assessments

Patients, carers and public representative views – summary of the potential impact of proposed service changes

Patients, carers and public representatives are asked to comment on the following areas, in relation to the proposed service changes:

Sexual Health Clinic

Benefits of the proposed service changes	<p>Patients will have access to the same services and clinical teams.</p> <p>Patients will have easier access to CaSH services.</p> <p>Easier access for some patients (city centre location).</p> <p>Preferential location for some patients (non acute setting).</p>
Any disbenefits, including how you think these could be managed	None identified during PPE activities.
Any issues for patients/carers/families in accessing the new service particularly if a change of location has been suggested	<p>A minority of stakeholders would prefer to travel to the RUH.</p> <p>However, the Riverside Health Centre is less than two miles from the RUH and will improve access for many others, being centrally located in Bath and close to public transport (rail and bus) and public parking.</p>
How do you think the proposed changes will affect the quality of the service	<p>The quality of the service will be maintained.</p> <p>Potential to strengthen training and development through shared learning/training with CaSH team (formal and informal).</p>
Impact of the proposed changes on health inequalities	<p>Improved access for some patients:</p> <ul style="list-style-type: none"> • potential strengthening sexual health provision through increasing the number of young people attending (city centre easier to access, greater discretion). • potential strengthening sexual health provision through increasing the number of vulnerable and at risk cohorts attending (city centre easier to access).
If you are a representative of an organisation, such as Healthwatch LINKs, please indicate how you have drawn on	PPE activities have included liaising with BaNES, Wiltshire and Somerset Healthwatch.

<p>the views of others from your group</p>	<p>BaNES Sexual Health Board BaNES briefed (June) - supportive of relocation.</p> <p>Wiltshire Sexual Health Board briefed (May) - supportive of relocation</p>
<p>Who have you engaged with in drawing together these views?</p>	<p>Patients Carers and relatives Public Clinicians Voluntary and charitable organisations</p>
<p>When was this consultation made?</p>	<p>PPE ran from 18th April to 27th June 2016.</p>
<p>Involvement of 'protected' equality groups</p>	<p>The Trust wrote to all patients with recurrent appointments at the Sexual Health Clinic (HIV cohort) who were willing to be contacted by letter, to outline the planned move and highlight the opportunity to provide feedback.</p> <p>The lead clinician for the service has been involved in planning the Public and Patient Engagement strategy.</p>
<p>Summarise the outcomes of stakeholder involvement carried out to date</p>	<p>Feedback obtained during PPE activities indicates broad ranging support for relocation of service from across a variety of stakeholders.</p> <p>No potentially adverse impact to patients in relocating the services to the RUH site which cannot be mitigated against.</p> <p>Possible negative impacts raised by stakeholders include</p> <ul style="list-style-type: none"> • Concerns around confidentiality – Privacy Impact Assessment undertaken and recommendations will be implemented, separate reception desk, waiting area, clinic rooms and facilities for Sexual Health patients, all governance • Concerns around discretion due to relocation away from acute hospital – shared premises with other healthcare providers with shared signage means it will not be obvious to passers-by etc which service is being accessed. • Concerns around operational issues, and access to same kinds of services, support, medication etc – operational plan to ensure same level of services and support accessible at Riverside. • Concerns around changes to HIV

	<p>Clinic – HIV Clinic will relocate along with the Sexual Health Clinic, and will continue to run on the same morning.</p> <ul style="list-style-type: none"> • Parking – public parking available in central Bath eg Charlotte Street carpark. <p>Feedback indicates the majority are in favour of the relocation and some service users felt there would be benefits to relocating the service, including easier access, improved location and co-location of services for ease of use.</p>
Any other comments	<p>There will be no change in the level of service provision for patients of the Sexual Health Clinic, they will have access to the same clinical teams and support.</p> <p>There are no impacts on patient choice for this service by the proposal to relocate the services to the Riverside site.</p>

Notes: The RUH has completed this summary impact form on the basis of the responses received through the engagement activities. PART THREE – Impacts at a glance

Impacts	<i>NHS View</i>	<i>Patient/carer/public representatives' view</i>
Impact on patients	● = positive impact	● = positive impact for majority
Impact on carers	● = positive impact	● = positive impact for majority
Impact on health inequalities	● = positive impact	● = positive impact
Impact on local health community	● = positive impact	● = positive impact

- = significant negative impact
- = negative impact for some
- = positive impact

GLOSSARY

- list definitions of any technical terms, acronyms etc