

### TPR Improvement Plan Data as at 30 June 2016

Data type	Cases brought forward	New cases in period	Completed in period	Outstanding	Completeness of date as % of membership
<b>ACTIVES Total = 37724</b>					
Addresses	383	46	24	405	98.93%
Forename	2	0	0	2	99.99%
Surname	0	0	0	0	100%
Date of birth	2	2	0	4	99.99%
NI number	52	2	0	54	99.86%
Title	0	6	6	0	100%
Sex mismatch	17	18	5	30	99.92%
Format of hours	0	20	5	15	99.96%
Date joined Fund missing	0	0	0	0	100.00%
Payroll ref missing	63	8	33	38	99.90%
Casual hours missing	517	0	66	451	98.80%
Leaver forms missing	503	526	283	746	98.02%
Starters missing	45	399	45	399	98.94%
<b>Total</b>	<b>1584</b>	<b>1027</b>	<b>467</b>	<b>2144</b>	<b>99.56%</b>
<b>DEFERREDS Total = 41083</b>					
Addresses	3979	194	167	4006	90.25%
Forename	8	0	0	8	99.98%
Surname	0	0	0	0	100.00%
Date of birth	2	0	0	2	99.99%
NI number	2	2	1	3	99.99%
Title	0	0	0	0	100.00%
Sex mismatch	0	0	0	0	100.00%
Format of hours	0	0	0	0	100.00%
Date joined Fund missing	0	0	0	0	100%
Historic refunds	771	0	13	758	98.15%
<b>Total</b>	<b>4762</b>	<b>196</b>	<b>181</b>	<b>4777</b>	<b>98.83%</b>
<b>PENSIONERS Total = 27451</b>					
Addresses	173	1	7	167	99.39%
Forename	2	0	0	2	99.98%

Surname	0	0	0	0	100.00%
Date of birth	0	0	0	0	100.00%
NI number	1	0	0	1	99.99%
Title	0	0	0	0	100.00%
Sex mismatch	0	0	0	0	100.00%
<b>Total</b>	<b>176</b>	<b>1</b>	<b>7</b>	<b>170</b>	<b>99.91%</b>
<b>DEPENDANTS Total = 4358</b>					
Addresess	41	0	1	40	99.08%
Forename	0	0	0	0	100.00%
Surname	0	0	0	0	100.00%
Date of birth	0	0	0	0	100.00%
NI number	27	9	10	26	99.40%
Title	0	0	0	0	100.00%
Sex mismatch	0	0	0	0	100.00%
<b>Total</b>	<b>68</b>	<b>9</b>	<b>11</b>	<b>66</b>	<b>99.78%</b>