Appendix 5

TPR Improvement Plan Data as at 30 April 2016

Data type	Cases brought forward	New cases in period	Completed in period	Outstanding	Completeness of date as % of membership
ACTIVES					•
Total = 37012					
Addresses	364	99	80	383	98.97
Forename	3	0	1	2	99.99%
Surname	0	0	0	0	100%
Date of birth	2	2	2	2	99.99%
NI number	54	2	4	52	99.86%
Title	0	5	5	0	100%
Sex mismatch	13	25	21	17	99.95%
Format of hours	12	21	33	0	100.00%
Date joined					
Fund missing	0	0	0	0	100.00%
Payroll ref					
missing	122	6	65	63	99.83%
Casual hours					
missing	749	0	232	517	98.60%
Leaver forms					
missing	925	73	495	503	98.64%
Starters missing	121	0	76	45	99.88%
Total	2365	233	1014	1584	99.51%
DEFERREDS					
Total = 40815					
Addresses	3834	365	220	3979	90.25%
Forename	8	0	0	8	99.98%
Surname	0	0	0	0	100.00%
Date of birth	2	0	0	2	99.99%
NI number	2	0	0	2	99.99%
Title	0	0	0	0	100.00%
Sex mismatch	0	0	0	0	100.00%
Format of hours	0	0	0	0	100.00%
Date joined				0	
Fund missing	0	0	0		100%
Historic refunds	827	0	56	771	98.11%
Total	4673	365	276	4762	98.86%

PENSIONERS Total = 24304					
Addresses	286	4	117	173	99.29%
Forename	4	0	2	2	99.98%
Surname	0	0	0	0	100.00%
Date of birth	0	0	0	0	100.00%
NI number	1	0	0	1	99.99%
Title	0	0	0	0	100.00%
Sex mismatch	1	0	1	0	99.99%
Total	292	4	120	176	99.83%
DEPENDANTS Total = 3745					
Addresess	41	2	2	41	98.91%
Forename	0	0	0	0	100.00%
Surname	0	0	0	0	100.00%
Date of birth	0	0	0	0	100.00%
NI number	25	5	3	27	99.34%
Title	0	0	0	0	100.00%
Sex mismatch	1	2	3	0	99.99%
Total	67	9	8	68	99.74%