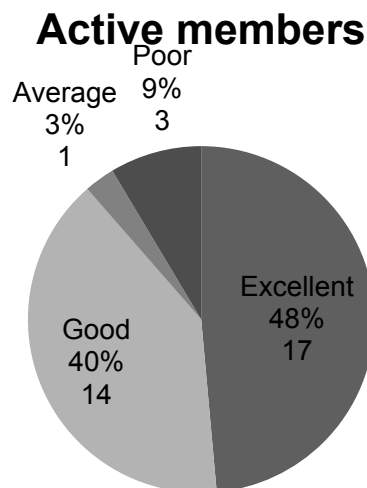


Customer satisfaction (Oct 2015 - Jan 2016)

Responses to the question "Overall, how would you rate the service you received from Avon Pension Fund?"

Active members

Number retiring	170
Questionnaires received	35
Response rate	20%



Deferred members

Number retiring	129
Questionnaires received	15
Response rate	11%

