

## COMMENTS

Dear Robin/Kim,

I hope you are well –

Thank you very much for your time last week, it was nice to meet you and very helpful I hope for all of us,

I hope you got a good feel for the type of establishment that I am hoping to open and hopefully welcomed the changes. As we discussed, I am happy to discuss further any recommendations you have regarding my current table and chairs license application – if you wish to send me a list of your concerns etc. I will do my best to answer them/make alterations.

We discussed the number of chairs and perhaps this was something we can look at reducing – part of our discussion was the chairs at the front of the building on the George Street pavement. As I said, I do not envisage these to be used a great deal and I included them so that the building looks more inviting from the main street. The highways department have confirmed they are happy with the amount of space left for the walk way – we did mention that this maybe a good area for us to direct our smokers rather than the Miles' building area which may create noise for the residents in that area. I am happy to discuss either option.

One of the main concerns regarding The Porter presently was the air vent that expels air (and music!) from the basement. I have looked at our mechanical systems and believe this is something that we will be able to remove. I will have to take more professional advice to confirm but to enable us to remove this I will be spending additional money (approx. £2,500) to expel our air via the back of the building. I am happy to do this for the benefit of our neighbours.

As I mentioned, I am very happy to have the opportunity to be able to meet local residents and very happy to work with you to ensure a harmonious relationship.

I look forward to hearing from you and speak again soon,

Kind regards

Giles

Dear Mr Davies,

Thank you for the email reply,

I'll look forward to hearing from you early part of next week – I am available to meet on Monday to Wednesday if that suits, I am away on Thursday and Friday.

I understand your points regarding the history of Moles and The Porter and I sympathise with you for the disruption they have caused. I cannot comment on how it was run in the past by the previous management but I do understand your frustrations entirely.

I completed the sale of the Moles/Porter buildings in February so only 8 weeks ago and in the past few months I have commenced the preparations which will allow me to make the changes we all want to see, which includes getting the correct licenses for the outside area and planning consent for increased number of toilets. Unfortunately, whilst I am in the planning stage (including this application) the same staff/management/clientele will be present. I can assure you, I wish to work as quickly as possible to close the pub and reopen the improved offering in the shortest period of time. If I have all the necessary consents in place my intentions are to close the pub within 6 weeks.

I am very keen to engage with the local residents hence why as soon as I was in place at The Porter I contacted Sally Rothwell and Ian Perkins to discuss the issues surrounding the area. When they highlighted signage in the windows/above the door that they wished to be removed, I responded within 2 hrs. and they were removed. The sweeping of the area at the end of the night has started and indeed the commencement of sweeping up outside Moles at the weekend was commented on in one of my meetings with Sally and Ian.

I agree with you that a lot more needs to be done because it is still not pleasant in that area late at night – I am hoping to change that.

I do look forward to meeting with you and discussing further,

Kind regards

Giles

Thank you for your e-mail and yes thank you I did receive the one you sent yesterday.

Kim de Morgan and I have discussed the contents and as she is away till early next week we had planned to make contact with you then to hopefully meet and discuss the issues of concern to us regarding the Porter.

The over-riding desire of most residents in this area is that there are successful businesses in Bath that operate in harmony with the Residents who live in the city centre and who contribute so much to making the area a place that Visitors want to see and enjoy. The problems the residents have experienced emanating from the Porter and Moles over many years are truly unacceptable. The disgraceful behaviour and noise from patrons of the Porter and Moles running into the early hours of the morning several nights a week, the regular piles of vomit on the pavements, the mindless urination in people's doorways, the damage done to property and cars parked in the vicinity and the mess left from this feral behaviour has left us all sceptical that certain late night establishments are genuinely interested in living in harmony with the residents. Sadly much of this is due to the almost total lack of any enforcement of the law by the Council staff responsible and indeed the police are singularly absent in the early hours when most of these problems occur.

I understand that you have owned the Porter for some months now and you assure us that it is going to become a reformed and upgraded operation but frankly we would have thought that you would already have tackled many of the issues raised particularly the late night noise and mess left on the pavements. Hopefully you will now be looking to work

closely with us to ensure that we all benefit from a properly functioning establishment which we can support. We look forward to meeting you shortly.

Regards, Robin Davies

Dear Mr Davies,

I just wanted to write this morning to confirm you received my email yesterday, I would very much like the opportunity to discuss with you further The Porter and that area in general.

I am genuinely interested in the views of my neighbours – my mother is a Gay Street resident also so I am aware that in the past there has been issues with The Porter and Moles.

I look forward to hearing from you

Kind regards

Giles