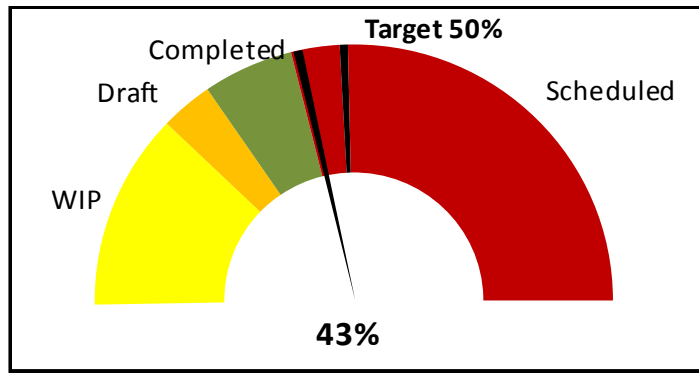


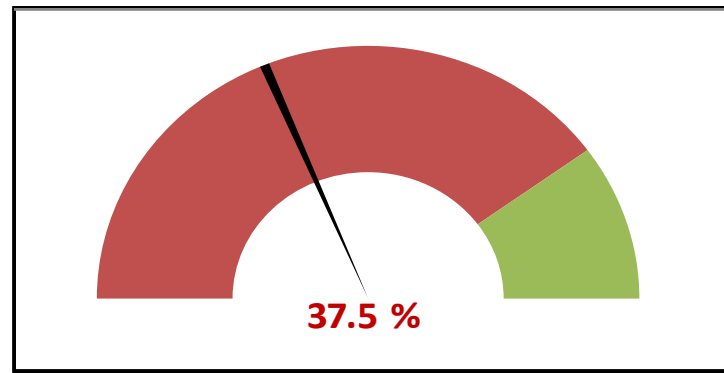
Audit & Risk Dashboard Quarter 2 2012/13

Internal Audit

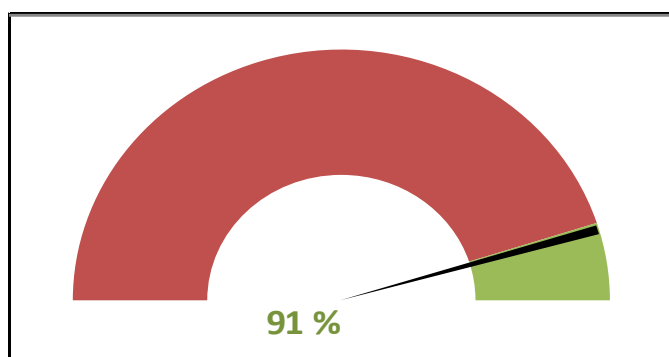
Annual Audit Plan Completed



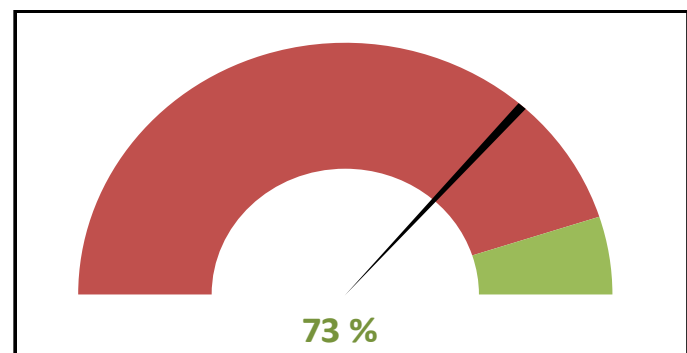
Audit Reviews Completed in Assigned Days



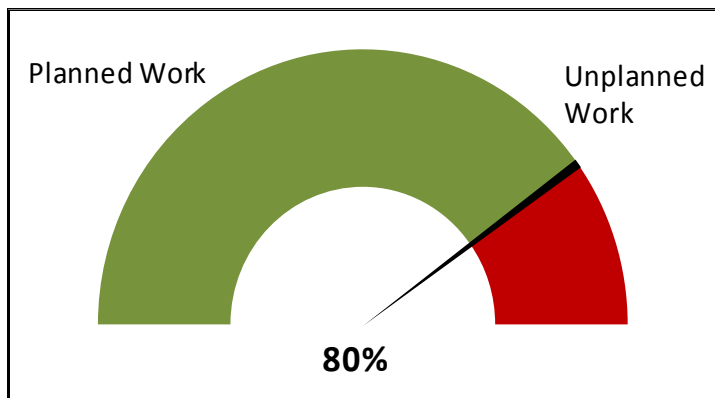
Customer Satisfaction - Good or Excellent



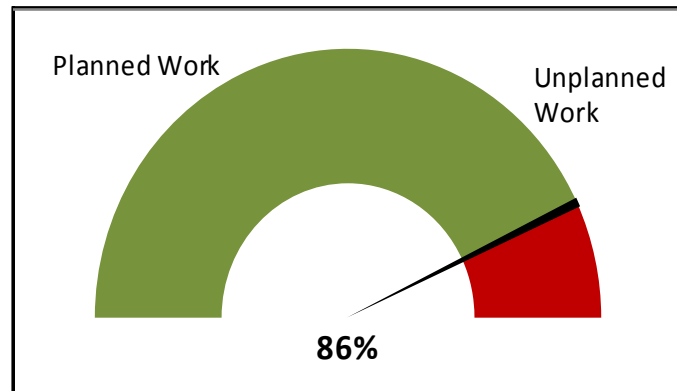
Recommendations (Critical / High) Implemented by Follow Up



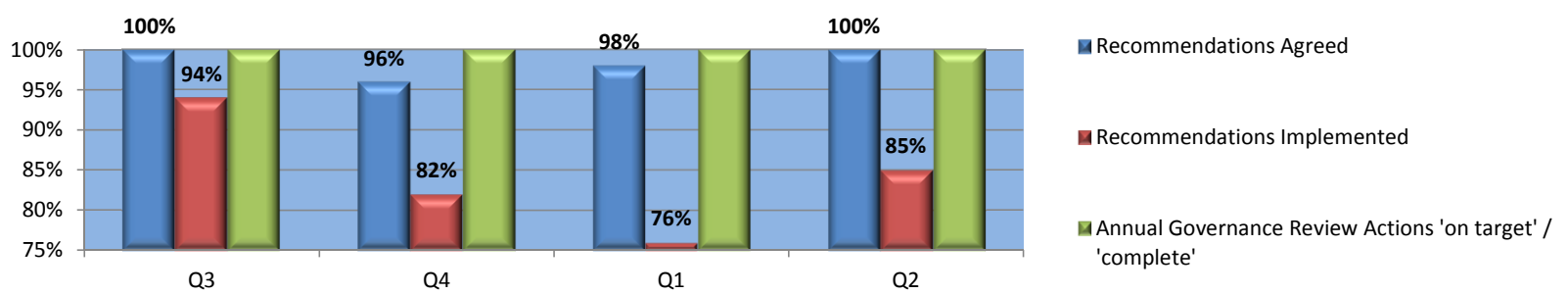
Planned V Unplanned Work 2012/13



Planned V Unplanned Work 2011/12



Overall Audit Recommendations



Investigations/Whistleblowing

