

BATH AND NORTH EAST SOMERSET

CORPORATE POLICY DEVELOPMENT AND SCRUTINY PANEL

Monday, 27th July, 2020

Present:- Councillors Paul Myers (Chair), Winston Duguid (Vice-Chair), Mark Elliott, Dr Kumar (in place of Andrew Furse), Hal MacFie, Alastair Singleton, Shaun Hughes, Karen Warrington and Matt McCabe (in place of Lucy Hodge)

Also in attendance: Maria Lucas (Director of Legal and Democratic Services), David Trethewey (Director of Partnerships and Corporate Services), Andy Rothery (Director of Finance & S151 Officer), Simon Addison (Business Analysis Manager (Economy & Growth)), Andrew Dunn (Team Manager - Parking Services), Richard Long (Head of Property Services) and Simon Martin (Programme Director for Bath Enterprise Area/Zone)

11 WELCOME AND INTRODUCTIONS

The Chairman welcomed Panel members and officers who were attending the meeting via Zoom and members of the public viewing on YouTube.

12 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

Councillors Lucy Hodge and Andrew Furse had sent their apologies to the Panel. Councillors Matt McCabe and Yuktेशwar Kumar were present as their respective substitutes for the duration of the meeting.

13 DECLARATIONS OF INTEREST

There were none.

14 TO ANNOUNCE ANY URGENT BUSINESS AGREED BY THE CHAIRMAN

There was none.

15 ITEMS FROM THE PUBLIC OR COUNCILLORS - TO RECEIVE DEPUTATIONS, STATEMENTS, PETITIONS OR QUESTIONS RELATING TO THE BUSINESS OF THIS MEETING

David Redgewell, South West Transport Network made a statement to the Panel. A copy of it can be found on the Panel's Minute Book and as an online appendix to these minutes, a summary is set out below.

The WECA mayoral transport authority has a duty to provide services under Government guidance on Covid-19 by accessing the bus operators grant but is failing to carry this out with a passenger consultation like Somerset County Council, Wiltshire or Gloucestershire County Council have done. The Government is not expecting the transport authority to reinstate evening and weekend services it seems.

Bus grants are helping to restore services in Gloucester, Cheltenham, Stroud, Swindon, Bournemouth, Poole, Christchurch, Cornwall and Plymouth in the South West region. It is very disappointing that we still have no public enquiry line at the WECA mayoral transport authority.

We still have 11 bus routes not operational. including route 18 Bath bus and coach station via Keynsham, route 178 Bristol to Radstock via Brislington and Keynsham, route 96 Brislington to Hengrove via Knowle, X2 Bristol bus station to Yatton, Worle and Weston Super Mare. Bath to Weston route 9.

We are also extremely concerned about the consultation of the Western Gateway Transport Board plan and the lack of public consultation on this vital regional plan during the Covid-19 emergency.

The fact that the region has 2 transport boards is not supported by any environmental or transport group holds us back in the view of the regional Travel Watch South West organisation.

It appears that not all BANES bus shelters are being cleaned and that the passenger information points at Bath Spa bus and coach station and Wells bus station are still closed even though others at Stroud, Gloucester and Cheltenham have reopened. Regular deep cleaning of buses and trains, bus shelters, bus and railway stations and enforcement on face coverings is required.

The issue that concerns us the most is the lack of a clear regional bus and coach network policy. There is no clear investment strategy for transport interchanges such as Bristol Temple Meads station as a major station in the South West of England.

David Redgewell 27.7.20

16 MINUTES - 30TH JUNE 2020

The Panel confirmed the minutes of the previous meeting as a true record.

17 CABINET MEMBER UPDATE

The Head of Property addressed the Panel in the absence of the Cabinet Member for Resources. He updated them on the two Call-ins that had taken place earlier in the year.

The documents supplied will be appended to the minutes when published.

Update on the actions requested following the Call-in of decision E3181: 23 Grosvenor Place, Bath: Surrender of existing Guinness Housing Association lease, subject to the payment of a reverse premium.

Item 1.

This recommendation has been absorbed as a priority programme within a wider workstream of the recently created Recovery Board. The Corporate Management

Team Project Sponsor for this piece of work is Mandy Bishop, who is currently finalising the strategic objectives for this review. However, the issues raised concerning improving the transparency of property related decisions, within the limits of commercial confidentiality will be reviewed as part of this exercise.

Item 2.

An options paper was drafted prior to the Covid19 outbreak, incorporating the ring-fencing options; however, its presentation to Cabinet has been delayed as a result of the role played by the subject property to provide accommodation for the homeless to self-isolate during the pandemic.

Grosvenor Place played a central role in providing safe accommodation enabling the homeless to self-isolate during the Corona Virus outbreak, under the supervision of Julian House. The report has been delayed whilst a case is built around a further option relating to the rough sleeper exit strategy and the potential longer-term role that this property might play in this as a permanent move-on facility. The business case will be dependent upon a potential MCHLG new funding stream which has been announced but further details are awaited as they have yet to be released. As soon as this further detail is known and the business case can be developed, the options paper will be finalised.

Item 3.

Guinness were approached with a request to use the receipt from the reverse premium to invest in social housing within the B&NES area.

They advised however that after allowing for rehousing costs, major works of repairs, which included undertaking structural remediation to the rear wall of the premises, together with other expenditure associated with exiting the premises there would be no funds available from the specific receipt to recycle within the area.

Guinness did however stress their commitment to Bath & North East Somerset and confirmed that with 470 homes in the Council area, this is one of their highest priority investment localities where they will continue to invest in both their existing homes, as well as seeking opportunities to build new houses and are currently actively exploring a number of opportunities with developers.

Item 4.

The Recovery Board workstream outlined above in paragraph 4.1 will include a review of the structures, processes and core delivery model across all aspects of the Council's property services, including the Estates, Construction, Maintenance and Facilities Management functions.

This review will form part of the overall workstream and is being led personally by Mandy Bishop.

Update on the actions requested following the Call-in of decision E3191: Proposed Asset Transfer of Land at North Parade Road to the Bath Cricket Club at Less than Best Consideration.

Item 1.

A new process has been introduced which involves reviewing the weekly list of planning applications and overlaying the Council's ownership records to identify any sites that involve or adjoin any parcel of land subject to an application. Officers in Estates and various other service areas, as well as the Cabinet Member for Resources are then notified of any sites that are either Council owned or adjacent to a council ownership that are the subject of an application.

Item 2.

Evidence that the proposed community benefits relating to the decision have been valued appropriately using the National Themes Outcomes and Measures 2019 Real Estate Plug-In Calculator is set out in Appendix A: Community Value attached to this report.

The Cabinet Member for Resources has yet to formally approve this Appendix, but the proposed lease will not be entered into until the Cabinet Member has confirmed he is satisfied with this evidence.

Item 3.

The Cabinet Member for Resources has yet to formally approve the evidence, but the proposed lease will not be entered into until the Cabinet Member has confirmed he is satisfied with evidence that the community benefits provided by Bath Cricket Club will be experienced in communities across North East Somerset.

Item 4.

The Cabinet Member for Resources agrees to publish details of the community benefits as soon as he has approved item 4 and prior to the lease being completed.

Item 5.

The Heads of Terms which formed part A of the non-exempt appendices to the original report made provision that the community uses are to be recorded as an obligation to the council and set out in a Deed, including annual inspection by the Council to ensure the covenants are being delivered relating to the community benefit.

The draft Deed containing these provisions and obligations has since been produced and has been agreed, subject to contract, with Bath Cricket Club.

Councillor Mark Elliott asked for further explanation of the figure stated in Appendix A that additional leisure community benefits as a result of the development would create a value of around £2 million per annum.

The Head of Property replied that this figure was the total capital value.

Councillor Elliott asked if this was over a 30 year period and for this information to be made clearer in the report submitted to the Panel.

The Head of Property replied that he would review the report and make amendments as suggested and supply the Democratic Services Officer with an updated version.

The Chairman asked if he could be reassured that the process regarding planning applications on Council land was now in a better place following these recommendations.

The Head of Property replied that it feels like we now have a failsafe system in place that will notify us when planning applications come in on Council land and land adjoining Council sites. He added that when this notice is received the proposed developers are contacted to make them aware of their obligations.

The Chairman on behalf of the Panel thanked him for the update and the Cabinet Member for addressing the recommendations that were made.

Call-in Update E3181; 23 Grosvenor Place

Call-in Update E3191; Bath Cricket Club

18 ASSESSMENT OF THE COUNCIL'S BUSINESS INCOME - WHERE WE ARE NOW

The Director of Finance & S151 Officer introduced this item to the Panel. He shared with them some presentation slides which will be appended to the minutes when published, a summary is set out below.

He was assisted during the presentation by the Business Analysis Manager (Economy & Growth), Team Manager (Parking Services) and Director for Partnership & Corporate Services.

Council Gross Expenditure Revenue Budget – 2020/21 £352m

£144m = Adults, Childrens and Public Health

£83m = Corporate Budgets inc. Housing Benefit & Tariff payments

£76m = Services to the public inc. Highways / Refuse Collection / Cleansing & Parks / Housing Services

£49m = Council Administered Dedicated Schools Grant

Less income = less money for services

- We're **£5.6m** down in lost parking and heritage income compared to April/May last year
- That's **£91,000** a day - 14% of our daily spend on services

Summary of our financial pressures 2020/21

£18.9m - Loss of heritage income
£7.2m - Loss of parking income
£6.13m - Loss of income from commercial estate
£0.71m - Other losses of income
£32.13 - **(SUBTOTAL) OF LOSS OF INCOME**

£10m - Increased Expenditure - in supporting our most vulnerable in social care and responding to Covid-19 demands such as sourcing PPE

£42.13m - **Projected deficit**

How we're tackling these in-year pressures

£20.7m - In-year savings including reviewing and reducing costs where demand has fallen, deferring projects, holding vacancies and using corporate mitigations
£10m - Government grant
£11.43m - Drawing down reserves
£0.00 - **Projected deficit following these measures**

Heritage Services – Covid-19 Impact

Timeline

- Initial decline in Mandarin speaking visitors around the Lunar New Year period discussed with other leading UK visitor attractions, particularly those who have a high number of Chinese visitors.
- In late February we saw a wave of cancellations from Italian and French school groups, who typically visit us in the Spring. This came as those governments introduced bans on overseas school groups.
- By mid-March recommended the closure of the Roman Baths, Fashion Museum and Victoria Art Gallery to the Leader of the Council, through the Chief Executive. This decision was approved and we closed on the 18th of March, ahead of the national lock-down which was introduced the following week.
- At the point of closure COVID-19 had cost Heritage Services approximately £450k in lost revenue.

IMPACT OF CLOSURE:

Quarter 1 expected performance: 430,000 visitors and £6.7m revenue

The impact of the Roman Baths' closure has come during a period when it would have been expecting to generate £50,000-£80,000 per day in admission revenue.

ONGOING IMPACT: The reopening capacity restrictions mean that the actual income generated through July and August will be significantly lower than the circa £80,000 per day generated in 2019.

Reopening Scenario Summary

Planning for reopening started as soon as the doors were closed on the 18th March - Range of scenarios developed looking at different reopening dates, differing demand levels and different combinations of sites opening.

The reopening scenario that was recommended to the Recovery Board, was to reopen the Roman Baths on the 6th July and to reopen the Fashion Museum and Victoria Art Gallery at Easter 2021. The scenario recommended the delivery of corporate hire and wedding business from the Assembly Rooms during 2020/21, as government restrictions allow. This scenario was approved by the Recovery Group.

Visitor numbers at the Roman Baths will be restricted to no higher than 30% of normal, whilst physical distancing is required and on reopening restricted to less than this to allow testing of operational procedures. The projected demand on reopening was 10% of normal visitor numbers and growth to 65% of normal by year-end.

Service Financial Mitigations

Heritage Services has a net expenditure budget of £13.2m, with the largest section of the budget being employee costs.

In 2020/21 Heritage Services had budgeted to generate a surplus of £9.7m to the Council, from this cost base.

The cost base is already lean and savings are more challenging to find. Identified savings of £2.5m which represents 19% of the expenditure budget.

There are a number of savings which fall out as a result of lower business volumes, retail stock purchase, credit card charges and audio guide costs are all directly proportional to the visitor volume.

Staff savings: Visitor Experience staff from the Fashion Museum and Victoria Art Gallery will move to the Roman Baths, which will reduce our need for casual and seasonal staff through the rest of this financial year.

Savings through Furlough: Initially local authorities were not able to furlough staff, this rule was changed following lobbying through the LGA and ALVA.

Heritage Services re-deployed to help the Council meet the challenge of the pandemic, in Waste Services, Bereavement Services, COVID Grant Assessment and in the hub preparing the food packages which were delivered to shielding households.

Parking Services – Covid-19 Impact

Timeline

- Lockdown implemented from 23rd March 2020
- All Parking Charges for On Street, Off Street and PCN's were suspended from 25th March 2020
- No parking income received in April apart from the payment of previously issued PCNs
- Parking Charges re-introduced from 4th May 2020
- Milsom Street closure has reduced New Bond Street Bus Gate income by 80%, other bus gates down 50%
- Lockdown has affected the total flow of vehicles on the network (70% reduction at lockdown)

Reopening Scenario Summary

- The reopening of non-essential shops saw an increase in income in line with projections.
- Quarter 1 income £543,331, against a Quarter 1 budget of £2,822,440
- 20/21 Income forecast £4,550,127 against a budget of £11,947,837 represents a loss of 62% of parking income in 20/21
- Seen steady increase in Pay & Display income - continued to regularly monitor usage and income on a daily basis. Now only offset from 2019 average 7 day income by £7k (67% of total)
- Traffic flow now back to 80% of pre Covid-19, yet car parks don't mirror this change with 66% of use, but YPS at 70% showing less long duration stays
- Day spread shows clear reduction in night-time economy, with no evening second peak.
- PCN issue – 75% down

Service Financial Mitigations

Net expenditure budget £4.4m

Staffing represents almost 50% of the spend – Staff have continued to work throughout lockdown to support the emergency services and help vulnerable residents.

Recovery Plan Savings identified 20/21 totalling £122,000 made up of:
£47k Vacancy Management / £50k Blue Badge / £25k Maintenance Reduction

Plus further one off savings of £186,000 in 20/21
Potential further savings of £289,000 for 21/22 onwards

Savings represent 14% of the expenditure budget.

Overall Quarter 1 Forecast

Income Shortfall £7.4m

Expenditure Mitigations £0.3m

Total Shortfall £7.1m

Financial Planning Implications

2020/21 Budget Mitigations include

- Up to £20m of in year recovery plans approved in July.
- Access to the government income reimbursement scheme will refund 75p in every pound of lost income.

Future years budget impact

- Income budgets are being re-set based on revised business plan projections.
- Income diversification and wider recovery measures are being incorporated into the future years medium term financial strategy to reduce reliance on visitor income.

Councillor Matt McCabe asked what the normal staff to visitor ratio was, what is it now and what is sustainable.

The Business Analysis Manager (Economy & Growth) replied that he would have to come back to the Panel with exact figures, but normally a figure of around £50,000 is generated per staff member and that is not possible under the current level of restrictions. He added that the plans in place are for operation at 30% capacity and that the staffing levels required to keep visitors safe mean that staff numbers have not fallen significantly.

He stated that the same number of staff were required for a lower number of visitors to deliver a Covid secure workplace and that the roles and responsibilities of some staff have changed.

Councillor Alastair Singleton asked for further explanation in relation to Bus Gate Income and the fact that it was down by 80%.

The Team Manager (Parking Services) replied that due to lower levels of traffic less unauthorised motorists had driven through the Bus Gate to incur a PCN charge. He added that a budgetary target is set regarding these charges for comparative and financial management purposes only, but stated that no income target is set.

Councillor Mark Elliott asked if the figure relating to the budget for Children & Adult Services could be clarified as it is often referenced as 83% of the total budget.

The Director of Finance & S151 Officer replied that figure relates to 80p in the £1 of our net budget which is £118m.

Councillor Elliott asked if further changes were proposed to the Recovery Plan who would make that decision to implement.

The Director of Finance & S151 Officer replied that the Cabinet would have to sign off any new proposals.

Councillor Karen Warrington asked for confirmation that the Council's current financial position was due to its reliance on income from Heritage, Parking and Commercial Estates.

The Director of Finance & S151 Officer replied that the Council does have a high level of exposure due to its historic income levels.

Councillor Warrington asked if any lessons could be learned from similarly affected Local Authorities.

He replied that he had spoken regularly with neighbouring Section 151 Officers to compare strategies and consistency to approaches on how to structure future plans. He added that he was aware that some Councils had taken a much harder line, in year, in terms of staffing cuts.

Councillor Yuktेशwar Kumar asked if any other measures had been considered to allow the Fashion Museum and the Victoria Art Gallery to open earlier than is planned.

The Business Analysis Manager (Economy & Growth) replied that a range of options were considered, but the measures now in place reflect Government guidance. He added the redeployment of staff from those sites to the Roman Baths has generated £230,000 of savings.

Councillor Kumar asked if any consideration had been given on how to attract back visitors from China and other countries to our tourist sites, such as the Roman Baths.

The Business Analysis Manager (Economy & Growth) replied that international visitors to Bath from China were second only to those who travel from the USA, followed by mainland Europe. He said that they were assessing still how this part of the recovery would play out. He added there was a significant domestic visitor market that could be increased to replace international visitors.

He stated that he expected the Roman Baths to be close to its current capacity over the coming few weeks / months and that 87% of possible tickets were sold last week without the need for a discount.

The Chairman commented that changes to how attractions can operate coupled with the fact that millennials have a particular view on what they want to visit were going

to have a significant effect on the long-term market. He asked what thoughts had been given to this scenario by the Council and whether there was any evidence to help within the public domain.

The Business Analysis Manager (Economy & Growth) replied that they were starting to consider the long-term trends but that this was still difficult to forecast. He added that the current plan was to be operating at 65% capacity by the end of the financial year. He acknowledged that visitor trends and wants are changing and that whilst in recovery there was an opportunity to maximise revenue from individual pricing and to support secondary spend.

He said that there was also the possibility of exploring online retail offers and to use the Baths for smaller scale wedding ceremonies.

The Chairman commented that he had concerns in terms of Climate Emergency with encouraging larger number of visitors to travel long distances to visit the city. He asked whether a Virtual Reality Experience had been considered.

The Business Analysis Manager (Economy & Growth) replied that they were exploring options for their future digital content.

The Chairman said that he commended the staff for diversifying their roles and asked would they return to their substantive posts in the future.

The Business Analysis Manager (Economy & Growth) replied that once social distancing measures had passed he expected staff to return to their normal duties.

Councillor Winston Duguid asked how the revenue figures were tracking through July against projection to achieve 10% of normal revenue.

The Business Analysis Manager (Economy & Growth) replied that at the end of week three they 1% ahead of the remodelled revenue figures.

Councillor Duguid asked for an indication of how much the Council could expect to receive via the government income reimbursement scheme that will refund 75p in every £1 of lost income.

The Director of Finance & S151 Officer replied that they had not yet received the full details of the scheme to assess what was ruled in / ruled out of it. He said though that any contractual / commercial income would not be within the scheme, any income through fees and charges such as licensing, weddings, heritage and parking would be in the scheme. He added that Council's potential claim could be in the region of £15m and whilst very welcome it still leaves the Council with need to have in place significant recovery plans.

Councillor Shaun Hughes asked how this would affect the Red / Amber / Green status of the Council's finances as detailed in a previous report.

The Director of Finance & S151 Officer replied that it places the Council in the Amber status.

Councillor Robin Moss asked whether there had been an increase in local visitors with access to a Discovery Card to the Roman Baths, which enables entrance for free, since they had reopened and how was this being managed in relation to paying customers.

The Director of Finance & S151 Officer replied that he believed the current strategy was to encourage those that do have a Discovery Card to visit with relatives / friends from out of the area so that they pay to enter. He said that he would follow this up with the Business Analysis Manager (Economy & Growth).

The Panel were informed subsequently that these are not just Discovery Card holders but, temporarily, anyone who can prove they live in B&NES. By doing this it increases our accessibility to local residents at this time and also means we do not have to allocate staff time to the issue and renewal of Discovery Cards.

Up to and including 4th August we had welcomed 1,307 local residents, 5% of total visitors since reopening. The number has fallen from the first week of reopening (w/c 6 July) where the figure was 12% indicating increasing confidence from visitors to travel and visit, which is encouraging from a business recovery perspective.

It was expected that local audiences would be first to return to attractions and so we created a promotion for Discovery Card holders where they received 25% off the admission of guests from outside the district and encouraged them to use the Baths as a place to reconnect with friends and family that they hadn't seen during lockdown. 304 residents brought 412 guests generating £5.7k of admissions revenue.

Councillor Matt McCabe asked whether any consideration had been given to asking for an administrative fee, say £5, for a Discovery Card.

The Chairman asked for an answer to be sought to this question. He also wished to thank everyone for taking part in the debate.

The Panel were informed subsequently that there is a fee of £2 charged for anyone who loses a Discovery Card and requires a replacement. Introducing a membership fee has been considered in the past and discounted as a potential barrier to a scheme which is designed to be a benefit to all residents of Bath and North East Somerset, irrespective of their ability to pay.

There is a risk that creating even a small charge will cause considerable loss of goodwill amongst residents, for whom the scheme is evidence that the Council recognises that it provides its museums for them and not just for tourists. Rather than restrict access to the scheme to those who can pay, we wish to explore ways of increasing Discovery Card ownership amongst hard-to-reach audiences in Bath and North East Somerset as part of the Council's wider community engagement strategy.

The Discovery Card scheme is also an important means of supporting local independent (charity-run) museums, many of whom offer incentives to Discovery Card holding B&NES residents. This community of museums has suffered real hardship due to Covid-19 and this is a way the Council can help them to recover. Before making any changes to the scheme, an early task will be to consult with

museums and attractions on whether it helps drive footfall and how we can improve it further for them.

There are currently around 40,000 valid Discovery Cards held by B&NES residents. Naturally in the current financial climate it is right that we look at all aspects of our operation to see whether the approaches of previous years' remain appropriate and we will do that as we move forward with our business plan.

The Panel **RESOLVED** to note the report and presentation provided.

Council Income Slides July 2020

19 CAPITAL PROGRAMME UPDATE

The Director of Finance & S151 Officer introduced this item to the Panel alongside the Programme Director for Bath Enterprise Area/Zone. He stated that a rephrasing of the programme took place early on in the crisis, especially during April and May when projects had to be paused due to restrictions in place.

He said that the Capital Strategy Group sets out the officer governance for managing the Capital review and providing oversight of the Capital programme.

The Programme Director for Bath Enterprise Area/Zone said that with 168 lines of project activity the approach that has been taken was to try to deliver as much as possible with reduced revenue impact on the Council. He added that a number of projects have had to be deferred or delayed.

Councillor Matt McCabe asked two questions on behalf of Councillor Lucy Hodge who had given her apologies for the meeting. He said that Councillor Hodge had noted that in all portfolios there are savings proposed through vacancy management (274 K (Resources), 270K (Children's services), 16K (Climate Emergency and Neighbourhoods), £155k (Housing) and 99K (Communities)) – totalling £814K. In addition, £2.84 million of salary budget savings are to be found within Resources, specifically.

He added that Councillor Hodge was concerned that there is little further detail other than that all savings on staffing costs will be achieved "*without compromising service delivery*".

For example, within Children services, she was aware from personal experience that 40K of the savings was due to not recruiting to the director of music services post. She could confirm that this has already had a significant impact on the level of service provided.

Yet through the scrutiny process we have no idea of the detail relating to over £3.6 million of lost or deferred posts. The CEO's response at last Committee informed us that as c. £82 million of a c. £200 million budget was attributable to staffing costs, cuts were inevitable but no further detail was forthcoming.

She asked how we can be assured of this without any information on where the cuts will be made.

The Director of Finance & S151 Officer replied that all current vacancies are being held to contribute towards the recovery plans have been proposed by the relevant Director and their services managers to ensure services can continue to be delivered. New recruitment requests are being corporately co-ordinated considering service need and impact.

Councillor Matt McCabe said that Councillor Hodge had noted that within the savings offered up by Adults Services, line RP20 - Review of Care Package Delivery, states that “*a review of existing packages to identify efficiencies*” will deliver £1.312 million of savings.

He said that Councillor Hodge had received a narrative response that a 2018/19 review of care packages for 18 – 64 year olds with learning and mental health problems, and those for older patients, had found our costs per package to be high and this forms the basis for proposing savings.

She asked what percentage of the total expenditure on Care Package delivery this sum (£1.312 million) represents.

The Director of Finance & S151 Officer replied that the 2019/20 purchased care budgets across client groups is c£60m, this proposal represents c2%.

Councillor Hal MacFie asked with reference to appendix 3 and in particular the Keynsham High Street Public Realm work that was due to commence in August 2020. He asked what delays were now expected for this work.

The Programme Director for Bath Enterprise Area/Zone replied that they were now looking to scope the project according to local economic business needs. He added that some funding had been received from MHCLG to extend the project to December 2021 and this would mean a short delay of around 4 – 6 months for the project.

Councillor Mark Elliott asked with regard to the Bath Area Forum CIL funded schemes for an explanation of what was meant by “correct CIL focus”.

The Director for Partnership & Corporate Services replied that he signs off these schemes and that the challenge under the review was to assess whether they have same requirements following Covid-19. He added that the review was carried out with the respective recipients of the scheme.

Councillor Elliott asked for further information on the status given to projects eg. approved / provisional.

The Director of Finance & S151 Officer replied that approved schemes have gone through the decision-making process either through Single Member / Cabinet and have an approved business case. He added that provisional schemes are listed but that no work can begin on them until they have been approved.

The Chairman thanked everyone for participating in the debate.

The Panel **RESOLVED** to note the Capital Strategy Group Terms of Reference and the Capital programme adjustments in Appendix 2 & 3.

20 **PANEL WORKPLAN**

The Chairman introduced this item. He asked whether the People Strategy was on the list of future items for the Panel.

Councillor Karen Warrington said that the Democratic Services Officer had confirmed that it was.

Councillor Alastair Singleton commented that the motion from Councillor Robin Moss regarding a Community Contribution Fund agreed at Council on 23rd July was due to be discussed further by the Panel.

The Chairman acknowledged this and said he would discuss this further with officers at the agenda planning meeting.

Councillor Hal MacFie asked if a Budget Outturn report could be presented in November.

The Chairman suggested that this could possibly come in the form of an update from the Cabinet Member.

The Panel **RESOLVED** to note the workplan as printed and approve the proposals made.

The meeting ended at 6.00 pm

Chair(person)

Date Confirmed and Signed

Prepared by Democratic Services

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Dear councillors.

We are still very concerned about the west of England bus recovery plan but we are pleased with the progress being made by the on bringing back bus services.

From the 2nd August 2020 the 37 trunk route service between Bath Spa bus and coach station to Weston, Kelston, Bitton, Longwell Green, Hanham, St George. Lawrence hill station, Bristol bus and coach station will be restored although we still have 11 routes still not operational. including route 18 Bath bus and coach station via Keynsham, route 178 Bristol to Radstock via Brislington and Keynsham, route 96 Brislington to Hengrove via Knowle, X2 Bristol bus station to Yatton, Worle and Weston Super Mare. Bath to Weston route 9.

With government instructions to bring the network level back to 80% we still do not have a proper bus service to Marshfield even after 4 months (route 35).

The Marshfield to Bristol City City Centre bus service stopped operation without any public consultation due to covid 19. As of the 31st March 2020 this was a South Gloucestershire council tendered bus service so can we again ask the WECA mayoral transport authority if this service is going to be retendered or reinstated

We want the Y2 Bristol bus and coach station to Yate bus station and Chipping Sodbury via Fishponds evening service reinstated as well as the T2 service from Bristol Bus and coach station via Gloucester road and Cribbs Causeway bus station to Thornbury as a matter of urgency.

There is an urgent need for these services to be reinstated for local journeys in the evening.

The WECA mayoral transport authority has a duty to provide services under Government guidance on Covid 19 by accessing the bus operators grant but is failing to carry this out with a passenger consultation like Somerset County Council Wiltshire or Gloucestershire County Council have done. The Government is not expecting the transport authority to reinstate evening and weekend services it seems.

Bus grants are helping to restore services in Gloucester, Cheltenham, Stroud. Swindon, Bournemouth, Poole, Christchurch, Cornwall and Plymouth in the South West region.

It is very disappointing that we still have no public enquiry line at the WECA mayoral transport authority.

Since public transport services transferred from Bristol city council, South Gloucestershire County Council and Bath and North East Somerset enforcement of face coverings is required on public transport but it is also the case that exemptions do apply for those who have respiratory/ health conditions including hypertension and masks should be made available to vulnerable public transport users by transport staff to those have been unable to obtain one. The mask wearing opt out is not well publicised by local authorities at bus stops or in the local new media and

rigid mask wearing enforcement without the general public being informed of their rights could mean that vulnerable customers being refused travel. Can the issue of proportionate enforcement be raised with Sue Mountstevens the police and crime commissioner and chief constable Andy Marsh, Bristol Port Police and the British Transport Police.

As bus regulations have changed to allow 18 passengers on a single decker and 35 on a double decker bus and 60 on a 3 car train on the Bristol Temple Meads, Filton Abbey Wood, Bristol Parkway, Yate, Cam & Dursley, Gloucester and Cheltenham services, the Severn Beach line and the main line to South Wales via Patchway and Pilning or Bath spa railway station to Bradford on Avon, Trowbridge, Warminster Salisbury, Southampton and Portsmouth. Bristol Tm, Bath Spa, Westbury Frome, Yeovil Pen Mill, Dorchester west and Weymouth. need regular deep cleaning of buses and trains, bus shelters, bus and railway stations and enforcement on face coverings.

Realtime information is still not operational on bus stops, interchanges and bus stations.

We note that there are issues with bus and cycle lane paint markings fading on Metro bus routes and elsewhere which make them unclear for cyclists and other transport users and urge that an audit is carried out to rectify any problems. An example of this at the Lawrence Hill inbound bus lane by Ducie Road on the 37 route. It also appears that not all BANES bus shelters are being cleaned and that the passenger information points at Bath Spa bus and coach station and Wells bus station are still closed even though others at Stroud, Gloucester and Cheltenham have reopened.

On Tourist attractions do we have dates for the opening of South Gloucestershire museum, Yate, Kingswood and Thornbury and other tourist information centres. Bristol and Bath tourist information centres needs to relocate to Bath bus and coach station. but Bristol City Council museums are still closed although museums have opened in Bath in line with Gloucester, Cheltenham and North Somerset I coast. Tourism is worth 1.4 billion pound to the economy of Greater Bristol and Bath city region.

We would like to see progress encouraging tourism in this area, the Cotswolds and the coastal seaside town of Severn beach with

Western Gateway Transport Board.

We are also extremely concerned about the consultation of the Western Gateway Transport Board plan and the lack of public consultation on this vital regional plan during the Covid-19 emergency.

The fact that the region has 2 transport boards is not supported by any environmental or transport group holds us back in the view of the regional Travel Watch South West organisation. We are unhappy that Somerset is split in half as a county a bit like East and West Germany. Partition is good in British history and now exists in the 7 countries of the South West.

This is also alongside the re organisation of Somerset county government. Being proposed by Somerset county council.

The issue that concerns us the most is the lack of a clear regional bus and coach network policy. There is no clear investment strategy for Transport interchanges such as Bristol Temple Meads station as a major station in the South West of England or Bristol Parkway, no clear regionally important bus or coach links such as Bristol bus and coach station to Cribbs Causeway bus station and Chepstow bus station, or Bath Spa bus station to Trowbridge, Warminster, Salisbury, Bristol Airport, Churchill, Bridgwater, Taunton, Cullompton, Exeter, Newton abbot, Plymouth apart from the limited South West Falcon coach services or Chepstow bus station to Gloucester bus station link nor are there services from Thornbury to Gloucester bus station. The 376 service from Bristol bus and coach station to Wells, Glastonbury and Street is now running at increased frequency.

We welcome the reference to the Bristol Bath city region bus network and Gloucester Cheltenham bus network.

Bournemouth Poole and Christchurch network.

The plan has no rural transport policy. We welcome the railway policy and reference to Metro West and Regional railway routes but we appear to have no clear priority on station investment with Greater Bristol competing with Bournemouth, Poole and Christchurch Dorset for public transport network investment.

There is again a wish list of rural road improvements in Wiltshire and Dorset. The main railway network from London Paddington, Bristol Temple Meads to Penzance via Taunton, Exeter and Plymouth is seen as less important than a road from Bristol and the M4 to Poole.

Ports and Airports investment are not made clear. Is investment more important in the port of Poole than Weymouth or the port of Bristol, or Bournemouth Airport, Bristol Airport or Exeter Airport.

The regions main focus is not Bristol to Bath and Bournemouth-Poole's road system as the main road and Rail links go to Gloucester Cheltenham, Birmingham, Bristol, Taunton, Exeter, Plymouth and Cornwall or from Bristol to Newport and Cardiff.

Having seen clear investment plans by the Northern Powerhouse and The Midlands Engine this plan needs considerable work on it and integration with the South West transport board plans. This not a region transport plan for investment post covid 19 having read the West Midlands plan. These concerns are also expressed by Sera South West and Transport for Greater Bristol. The closing date for the consultation is 31st of July 2020

David Redgewell South West Transport Network

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Bath & North East Somerset Council		
MEETING	Corporate Policy Development & Scrutiny Panel	
MEETING DATE:	27 July 2020	EXECUTIVE FORWARD PLAN REFERENCE
		E 3181
TITLE:	Update on the actions requested following the Call in of decision E3181: 23 Grosvenor Place, Bath: Surrender of existing Guinness Housing Association lease, subject to the payment of a reverse premium.	
WARD:	Walcot Ward	
AN OPEN PUBLIC ITEM		
List of attachments to this report:		

1 THE ISSUE

- 1.1 To provide an update on the recommendations made by the Panel, together with actions agreed by the Cabinet Member for Resources, in consultation with Council Leader to address the call in of decision E3181: 23 Grosvenor Place, London Road, Bath BA1 6BA – Surrender of existing Guinness Housing Association lease, subject to payment of a reverse premium.

2 RECOMMENDATION

The Panel is asked to;

- 2.1 Note and consider the update set out in this report.**

3 BACKGROUND

THE DECISION:

On 27th January 2020 it was resolved the original decision made on 13th December stands, and that Cabinet Member for Resources, in consultation with Council Leader acknowledged the recommendations made by the Corporate PDS Panel on 13th January 2020 and further agreed:

1. That consideration will be given to ways in which the transparency of property related decisions can be improved, within the limits of commercial confidentiality, and this will be reported to the Cabinet.
2. The future options for Grosvenor Place will be examined as quickly as possible and a business case for the preferred option will be placed before the Cabinet for approval. The case for any ring fencing of a capital receipt to be reinvested in future social housing schemes will be included in the options appraisal.
3. Discussions will be held with Guinness on reinvestment within B&NES of any receipt they receive as part of the appraisal above.
4. The Council is already in the process of reviewing its Estates, Construction, Maintenance and Facilities Management functions to ensure they deliver the Council's new Corporate Priorities as effectively as possible. This review will be completed as soon as practically possible.

This decision was Called In, and on 13th January 2020 Corporate PDS Panel held the Call-In meeting. The Panel upheld the Call-In and made the following recommendations:

- i) Whilst understanding the needs of commercial sensitivity a process should be sought to increase transparency, including allowing a member from each political group access to exempt information so that the decision-making process is more transparent.
- ii) Ring fence a percentage of the incoming capital receipt from this decision for future social housing in Bath & North East Somerset. A percentage of 50% or thereabouts is recommended.
- iii) Encourage the Guinness Housing Association through negotiations to spend the reverse premium on social housing in Bath & North East Somerset.
- iv) In view of comments made to the Panel about the Property Services department in relation to other parts of the Council, a review of the Property Services department be undertaken to allow for a refinement to its decision making processes to ensure better democratic accountability and transparency in the future.

4 THE UPDATE REPORT

Below is an update on the decision acknowledging the recommendations recorded in the amended decision dated 27 January 2020.

4.1 Item 1.

This recommendation has been absorbed as a priority programme within a wider workstream of the recently created Recovery Board. The Corporate Management Team Project Sponsor for this piece of work is Mandy Bishop, who is currently finalising the strategic objectives for this review. However, the issues raised concerning improving the transparency of property related decisions, within the limits of commercial confidentiality will be reviewed as part of this exercise.

4.2 Item 2.

An options paper was drafted prior to the Covid19 outbreak, incorporating the ring-fencing options; however, its presentation to Cabinet has been delayed as a result of the role played by the subject property to provide accommodation for the homeless to self-isolate during the pandemic.

Grosvenor Place played a central role in providing safe accommodation enabling the homeless to self-isolate during the Corona Virus outbreak, under the supervision of Julian House. The report has been delayed whilst a case is built around a further option relating to the rough sleeper exit strategy and the potential longer-term role that this property might play in this as a permanent move-on facility. The business case will be dependent upon a potential MCHLG new funding stream which has been announced but further details are awaited as they have yet to be released. As soon as this further detail is known and the business case can be developed, the options paper will be finalised.

4.3 Item 3.

Guinness were approached with a request to use the receipt from the reverse premium to invest in social housing within the B&NES area.

They advised however that after allowing for rehousing costs, major works of repairs, which included undertaking structural remediation to the rear wall of the premises, together with other expenditure associated with exiting the premises there would be no funds available from the specific receipt to recycle within the area.

Guinness did however stress their commitment to Bath & North East Somerset and confirmed that with 470 homes in the Council area, this is one of their highest priority investment localities where they will continue to invest in both their existing homes, as well as seeking opportunities to build new houses and are currently actively exploring a number of opportunities with developers.

4.4 Item 4.

The Recovery Board workstream outlined above in paragraph 4.1 will include a review of the structures, processes and core delivery model across all aspects of the Council's property services, including the Estates, Construction, Maintenance and Facilities Management functions.

This review will form part of the overall workstream and is being led personally by Mandy Bishop.

Contact person	Richard Long – Head of Property Tel 01225 477075
Background papers	
Please contact the report author if you need to access this report in an alternative format	

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Bath & North East Somerset Council		
MEETING	Corporate Policy Development & Scrutiny Panel	
MEETING DATE:	27 July 2020	EXECUTIVE FORWARD PLAN REFERENCE
		E 3191
TITLE:	Update on the actions requested following the Call in of decision E3191: Proposed Asset Transfer of Land at North Parade Road to the Bath Cricket Club at Less than Best Consideration.	
WARD:	Bathwick Ward	
List of attachments to this report:		
<ul style="list-style-type: none">Appendix A: Community Value.		

1 THE ISSUE

- 1.1 To provide an update on the recommendations made by the Panel, together with actions agreed by the Cabinet Member for Resources to address the call in of decision E3191: Proposed Asset Transfer of Land at North Parade Road to the Bath Cricket Club at Less than Best Consideration.

2 RECOMMENDATION

The Panel is asked to;

- 2.1 Note and consider the update set out within this report.

3 BACKGROUND

THE DECISION:

On 20th February 2020 it was resolved the original decision made on 8th January 2020 stands, and that the Cabinet Member for Resources acknowledged the recommendations made by the Corporate PDS Panel on 10th February 2020 and has actioned the following:

1. Officers have put in place a new process to ensure that information relating to Council land ownership is clearly communicated to the cabinet member prior to planning applications being determined

2. The Cabinet Member for Resources has satisfied himself that the proposed community benefits relating to the decision have been valued appropriately using the National Themes Outcomes and Measures 2019 Real Estate Plug-In Calculator, which is used by a wide range of public and private sector organisations to measure social value

3. The Cabinet Member for Resources has satisfied himself that the community benefits provided by Bath Cricket Club will be experienced in communities across North East Somerset, not just in Bath, especially through the community cricket coach programme, disability cricket programme and the bursary fund, which will be available to all children and young people in Bath and North East Somerset to purchase equipment and subsidise participation

4. The Cabinet Member for Resources agrees to publish details of the community benefits at the earliest possible opportunity

5. In accordance with paragraph 3.17 of the original decision report the Bath Cricket Club will also enter into a contractual agreement with the Council, by way of a Deed, obliging the Club to deliver the community benefits and will provide evidence to the Council annually of the activities being delivered.

NOTE:

The decision made on 8th January 2020 was Called In, and on 10th February 2020 Corporate PDS Panel held the Call-In meeting. The Panel upheld the Call-In and made the following recommendations:

- i) Ask the Cabinet Member to review the process between Property Services and Planning Services to ensure that information relating to land ownership is clearly stated on future applications
- ii) Ask the Cabinet Member to satisfy himself that the proposed community benefits relating to the decision have been valued appropriately
- iii) Ask the Cabinet Member to seek that the community benefits will be experienced in communities across Bath and North East Somerset, not just in Bath
- iv) Ask the Cabinet Member to publish details of the community benefits at the earliest possible opportunity
- v) Ask the Cabinet Member to ensure that the community benefits are incorporated as a schedule to the lease and therefore not lost in due course.

On 8th January 2020 the Cabinet Member for Resources made the decision where he agreed to

Delegate to the Head of Estates the authority for the completion of the transfer (as a Community Asset Transfer) of the asset at less than best consideration.

Note that the transfer of the asset will be in compliance with the statutory responsibilities under s123 Local Government Act 1972.

4 THE UPDATE REPORT

Below is an update on the decision acknowledging the recommendations recorded in the amended decision dated 20 February 2020

4.1 Item 1.

A new process has been introduced which involves reviewing the weekly list of planning applications and overlaying the Council's ownership records to identify any sites that involve or adjoin any parcel of land subject to an application. Officers in Estates and various other service areas, as well as the Cabinet Member for Resources are then notified of any sites that are either Council owned or adjacent to a council ownership that are the subject of an application.

4.2 Item 2.

Evidence that the proposed community benefits relating to the decision have been valued appropriately using the National Themes Outcomes and Measures 2019 Real Estate Plug-In Calculator is set out in Appendix A: Community Value attached to this report.

The Cabinet Member for Resources has yet to formally approve this Appendix, but the proposed lease will not be entered into until the Cabinet Member has confirmed he is satisfied with this evidence.

4.3 Item 3.

The Cabinet Member for Resources has yet to formally approve the evidence, but the proposed lease will not be entered into until the Cabinet Member has confirmed he is satisfied with evidence that the community benefits provided by Bath Cricket Club will be experienced in communities across North East Somerset.

4.4 Item 4.

The Cabinet Member for Resources agrees to publish details of the community benefits as soon as he has approved item 4 and prior to the lease being completed.

4.5 Item 5.

The Heads of Terms which formed part A of the non-exempt appendices to the original report made provision that the community uses are to be recorded as an obligation to the council and set out in a Deed, including annual inspection by the Council to ensure the covenants are being delivered relating to the community benefit.

The draft Deed containing these provisions and obligations has since been produced and has been agreed, subject to contract, with Bath Cricket Club.

Contact person	Richard Long – Head of Property Tel 01225 477075
Background papers	
Please contact the report author if you need to access this report in an alternative format	

APPENDIX A – Community Value

The Cricket Club has provided the Council with information on the community benefits that the development and subsequent investment would provide.

Benefits include a new indoor cricket school, which will enable a winter training and coaching programme, and act as a hub for Disability Cricket

The extension to the Cricket Club will also provide new teaching and learning space and separate female changing facilities.

There will also be further employment opportunities and improvements to the Bath Cricket Club secondary state school cricket programme.

The investment in the club will also enable it to increase the size of the bursary fund available and improve facilities at their second cricket club site in Lansdown.

Additional Leisure community benefits as a result of the development create a value of around £2 million pa.

The Bath Cricket Club will also enter into a contractual agreement with the Council obliging the Club to deliver these community benefits and will provide evidence to the Council annually of the activities being delivered.

The community benefits are valued at £2,016,440.16 and a premium has been negotiated to enter into a 250 year lease of the land and a figure of £150,000 has been agreed with the Club.

Therefore the Council will receive the community benefits and the cash premium of £150,000.

As this is a Community Asset Transfer, the Club will be bound to provide community benefits over a 30 year period.

The Council will meet with the club on a 6 monthly basis for the first 3 years to assess the benefits they are providing. It will then be an annual event until year 5 where the process will be reviewed.

In addition to the £150,000 premium, if the club do not provide the community benefits then an annual rent of £30,000 (reviewed annually to RPI) will be payable until the benefits are provided. This will cease after a 30 year period, whereby the rent will have covered the loss of the full premium of circa £1,000,000.

Social Value Calculation

Summary		
Total social value	£1,911,440.16	Excludes local economic value (local jobs, spend with local supply chain) - and includes embedded checks for double counting
Total local economic value	£105,000.00	This includes local jobs and economic value of spend with local supply chain - added value for the local area only
Total social value including local economic value	£2,016,440.16	Social value and economic contribution to local area - value for the local area only
Total investment in social value	£1,800,000.00	total investment as recorded

The figures used to calculate the Social Value via the National Themes Outcomes and Measure (TOM) 2019 Real Estate Calculator were from the Development Plan submitted by Bath CC and officer expertise. Please see Appendix E and summary below

TOTAL SOCIAL VALUE COMMITTED PA

Detail/Evidence

£105,000.00	3 x f/t coaches including dedicated women's and girls' coach (£35K inc on costs)
£15,085.95	1 x Assistant coach
£12,776.32	1 x Grounds staff/assistant
£13,234.70	1 x Grounds staff – Project Search
£5,328.59	Value of Primary and Secondary Schools coaching programme
£9,472.00	Value of Coaching hub for schools x 4 per week x 40 weeks
£7,391.72	NVQ – Administration offered
£10,608.06	Value of Apprenticeship - grounds and admin
£25,083.49	Value of Mentoring Programme 10hrs x 25 attendees
£2,681.08	Value of 18 meaningful work placements or pre-employment course; 1-6 weeks student placements (unpaid)
£2,368.26	Support for other community clubs across Bath and North East Somerset. 2hrs/wk x 4 clubs x 20 wks
£4,449.67	Value of expert hours to be committed
£2,960.33	Value of voluntary hrs committed pa
£209,030.16	

Additional benefits:

Capital investment in new Indoor school costs £1.1m

Improvements to club house (women and girls changing; disability access) £500K

Improvements to other sites £200K (Lansdown site)

Minibus - £30K

Bursary Scheme - £50K per annum

The National Themes Outcomes and Measure (TOM) 2019 Real Estate Plug-In Calculator

The National Themes Outcomes and Measure (TOM) 2019 Real Estate Plug-In Calculator was used to calculate the social value using the related Measurement Social Value Calculator. It also features a stakeholder engagement tool.

The TOMs have been developed with contributions from organisations representing the full cycle of a development to reflect the opportunity that exists at every from planning, to construction and in-use.

The Calculators should be used consistently with the National TOMs Framework, as outlined in the National TOMs Framework 2019 Guidance document.

The aim of the National TOMs Framework is to provide a minimum reporting standard for measuring social value and provides an easy to use solution that is immediately available, and may be applied to any project.

The principal benefits of a minimum and consistent reporting standard for social value are that it:

Provides a consistent approach to measuring and reporting social value

Allows for continuous improvement

Provides a robust, transparent and defensible solution for assessing and awarding tenders

Allows organisations to compare their own performance by sector and industry benchmarks and understand what good looks like

Reduces the uncertainty surrounding social value measurement for businesses, allowing them to make informed decisions based on robust quantitative assessments and hence embed social value into their corporate strategies

The National TOMs Framework has been designed around 5 principal issues, 20 Core Outcomes and 48 Core Measures:

Themes – The overarching strategic themes that an organisation is looking to pursue

Outcomes – The objectives or goals that an organisation is looking to achieve that will contribute to the Theme.

Measures – The measures that can be used to assess whether these Outcomes have been achieved. For the National TOMs Framework, these are action based and represent activities that a supplier could complete to support a particular desired outcome.

The 5 Themes are as follows:

Jobs: Promote Local Skills and Employment: To promote growth and development opportunities for all within a community and ensure that they have access to opportunities to develop new skills and gain meaningful employment.

Growth: Supporting Growth of Responsible Regional Business: To provide local businesses with the skills to compete and the opportunity to work as part of public sector and big business supply chains.

Social: Healthier, Safer and more Resilient Communities: To build stronger and deeper relationships with the voluntary and social enterprise sectors whilst continuing to engage and empower citizens.

Environment: Decarbonising and Safeguarding our World: To ensure the places where people live and work are cleaner and greener, to promote sustainable procurement and secure the long-term future of our planet.

Innovation: Promoting Social Innovation: To promote new ideas and find innovative solutions to old problems.

Martin Pellow

Leisure Project Manager

19.02.20

Bath & North East Somerset Council

Improving People's Lives

Corporate Scrutiny 27th July 2020

Covid-19 Impact on the 2020/21 Budget

Contents

- Income and Expenditure Budget Impact
- Heritage Services Income
- Parking Services Income
- Financial Planning Implications
- Panel Discussion and Q&A

Council Gross Expenditure Revenue Budget, 2020/21 £352m

Bath & North East
Somerset Council

Improving People's Lives

Corporate Budgets inc.
Housing Benefit & Tariff payments

£83m

£144m

Adults, Childrens and
Public Health

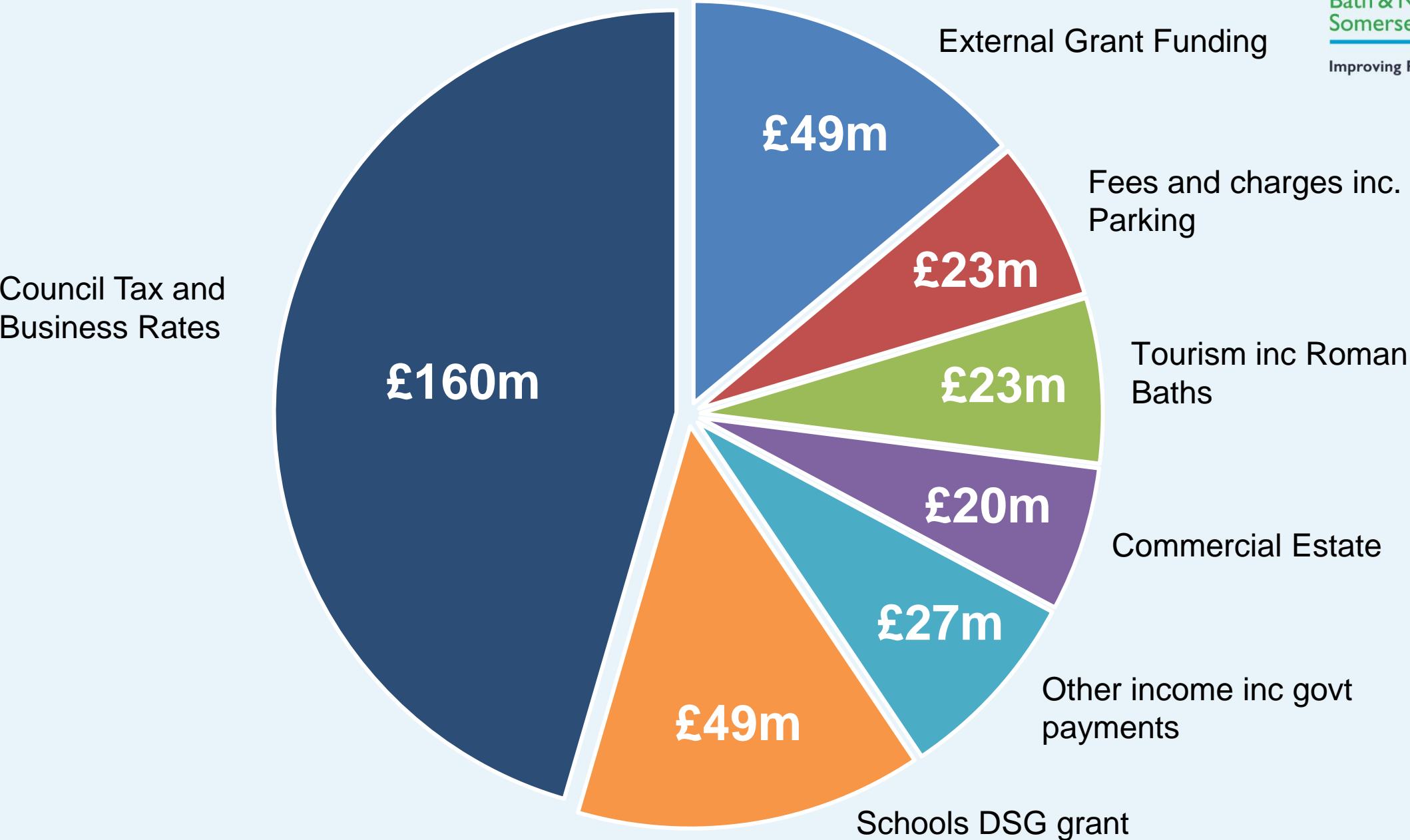
£76m

Services to the public inc.
• Highways
• Refuse Collection
• Cleansing & Parks
• Housing Services

£49m

Council Administered
Dedicated Schools Grant

Council Gross Expenditure Revenue Budget, 2020/21 £352m



Less income = less money for services

- We're **£5.6m** down in lost parking and heritage income compared to April/May last year
- That's **£91,000** a day - 14% of our daily spend on services

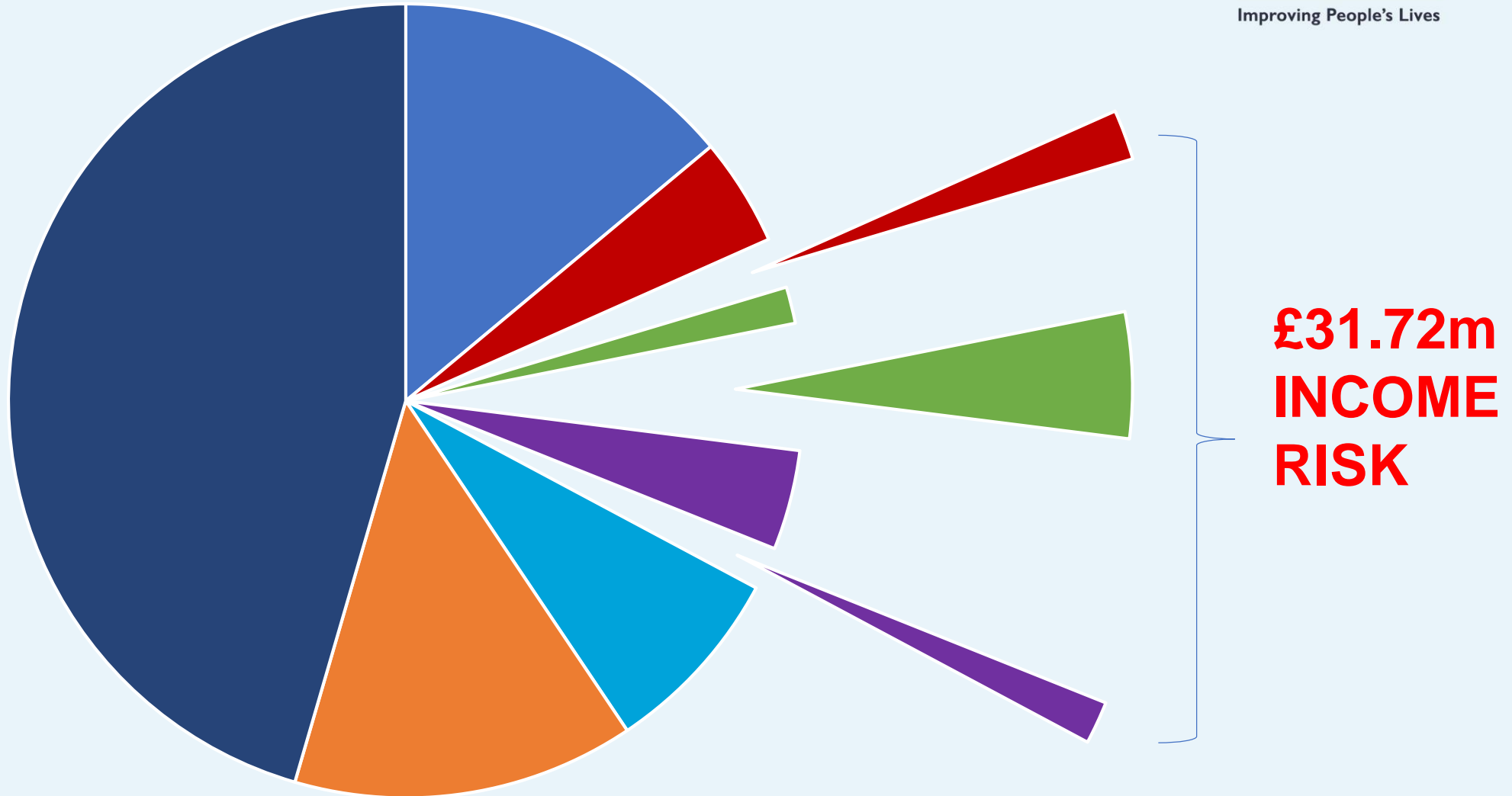


Summary of our financial pressures 2020/21	£m
Loss of heritage income	18.09
Loss of parking income	7.20
Loss of income from commercial estate	6.13
Other losses of income	0.71
(SUBTOTAL) OF LOSS OF INCOME	32.13
Increased Expenditure - in supporting our most vulnerable in social care and responding to Covid-19 demands such as sourcing PPE	10.00
Projected deficit	42.13

Covid-19 2020/21 Income Risk

Bath & North East
Somerset Council

Improving People's Lives



How we're tackling these in-year pressures	£m
Projected deficit	42.13
In-year savings including reviewing and reducing costs where demand has fallen, deferring projects, holding vacancies and using corporate mitigations	20.70
Government grant	10.00
Drawing down reserves	11.43
Projected deficit following these measures	0.00

HERITAGE SERVICES

COVID-19 IMPACT

Closure of Heritage Sites

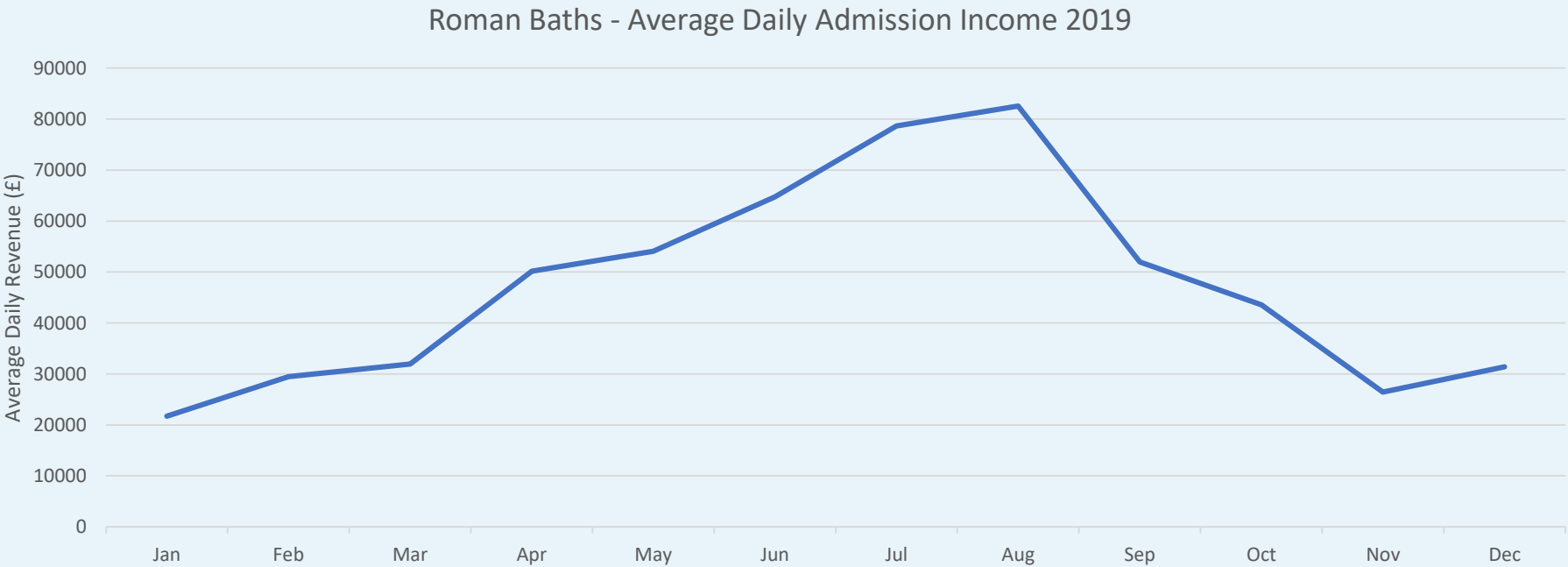
TIMELINE:

- A decline in Chinese booked groups around the Lunar New Year Holiday.
- A mass cancellation in European school groups during February.
- Decision to close recommended by officers on the 17th March.
- Closure approved and actioned from the end of the 18th March.
- At the point of closure COVID-19 had cost B&NES approx. £450k in revenue.

IMPACT OF CLOSURE:

Quarter 1 expected performance: 430,000 visitors and £6.7m revenue

The impact of the Roman Baths' closure has come during a period when it would have been expecting to generate £50,000-£80,000 per day in admission revenue.



ONGOING IMPACT:

The reopening capacity restrictions mean that the actual income generated through July and August will be significantly lower than the circa £80,000 per day generated in 2019.

HERITAGE SERVICES

COVID-19 IMPACT

Reopening Scenario Summary

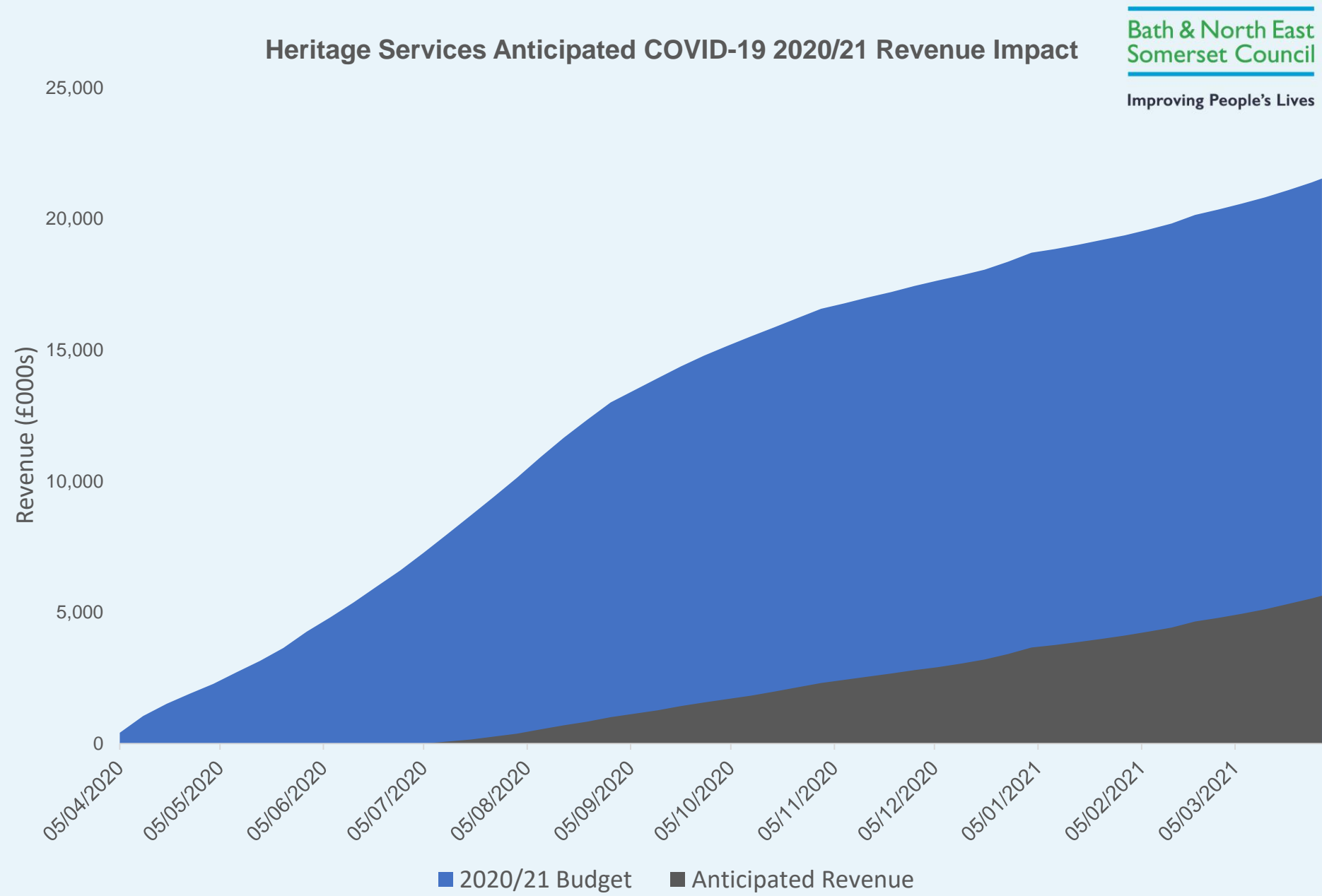
Roman Baths open from 6th July, and Assembly Rooms open for corporate hire business.

Fashion Museum and Victoria Art Gallery closed until Easter 2021.

Capacity restricted to no-higher than 30% whilst physical distancing is required.

A gradual increase of capacity to test operational procedures.

Projected demand 10% of “normal” on reopening and growth to 65% of “normal” by end 2020/21.



HERITAGE SERVICES

COVID-19 IMPACT

Service Financial Mitigations

Net expenditure budget £13.2m

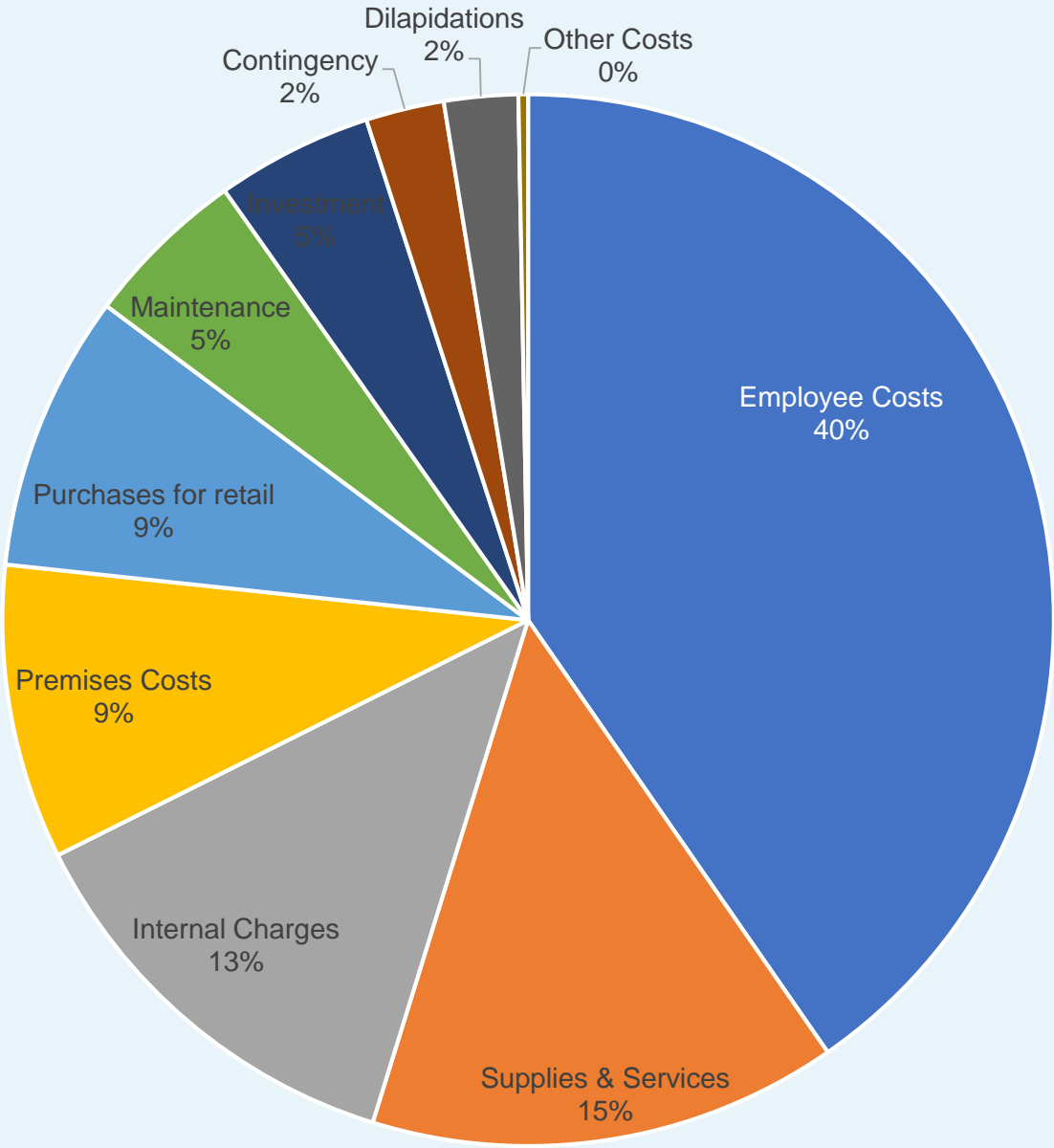
Savings identified £2.5m

These include accessing the government furlough scheme

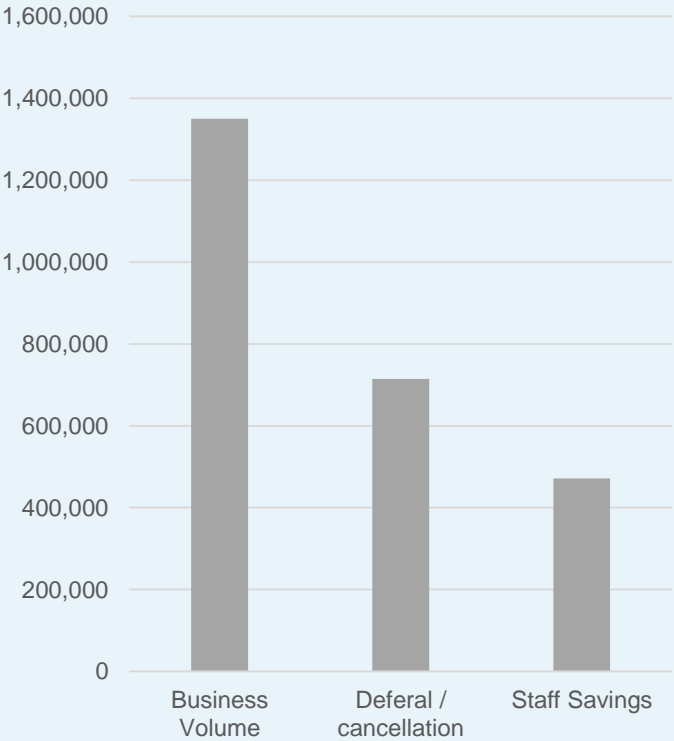
Savings represent 19% of the expenditure budget.

Heritage Services runs a very profitable operation, meaning the cost base is already lean.

Heritage Services Expenditure



Savings Summary



PARKING SERVICES

COVID-19 IMPACT

TIMELINE:

Lockdown implemented from 23rd March 2020

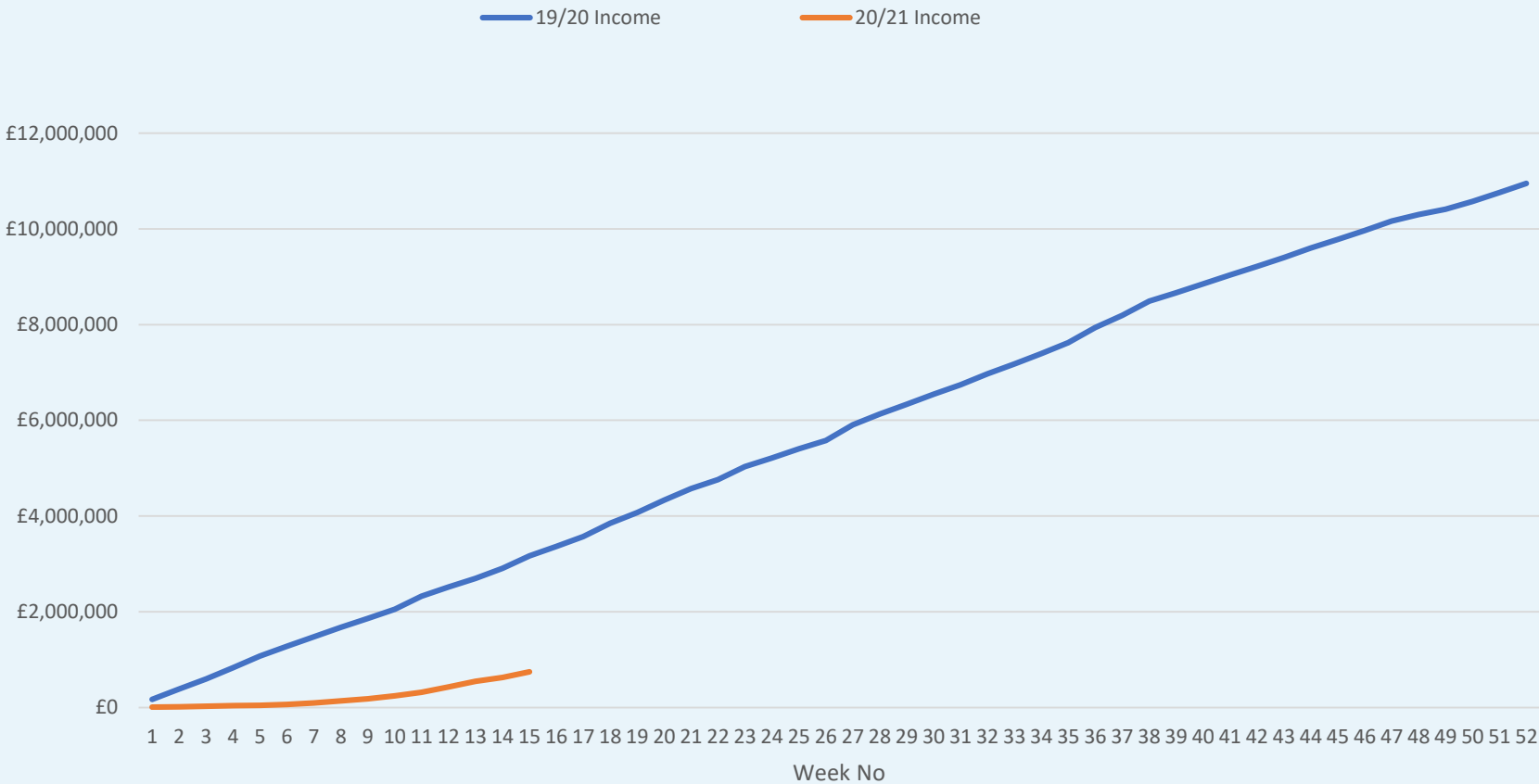
All Parking Charges for On Street, Off Street and PCN's were suspended from 25th March 2020

No parking income received in April apart from the payment of previously issued PCNs

Parking Charges re-introduced from 4th May 2020

Milsom Street closure has reduced New Bond Street Bus Gate income by 80%, other bus gates down 50%

Total Parking Income



PARKING SERVICES

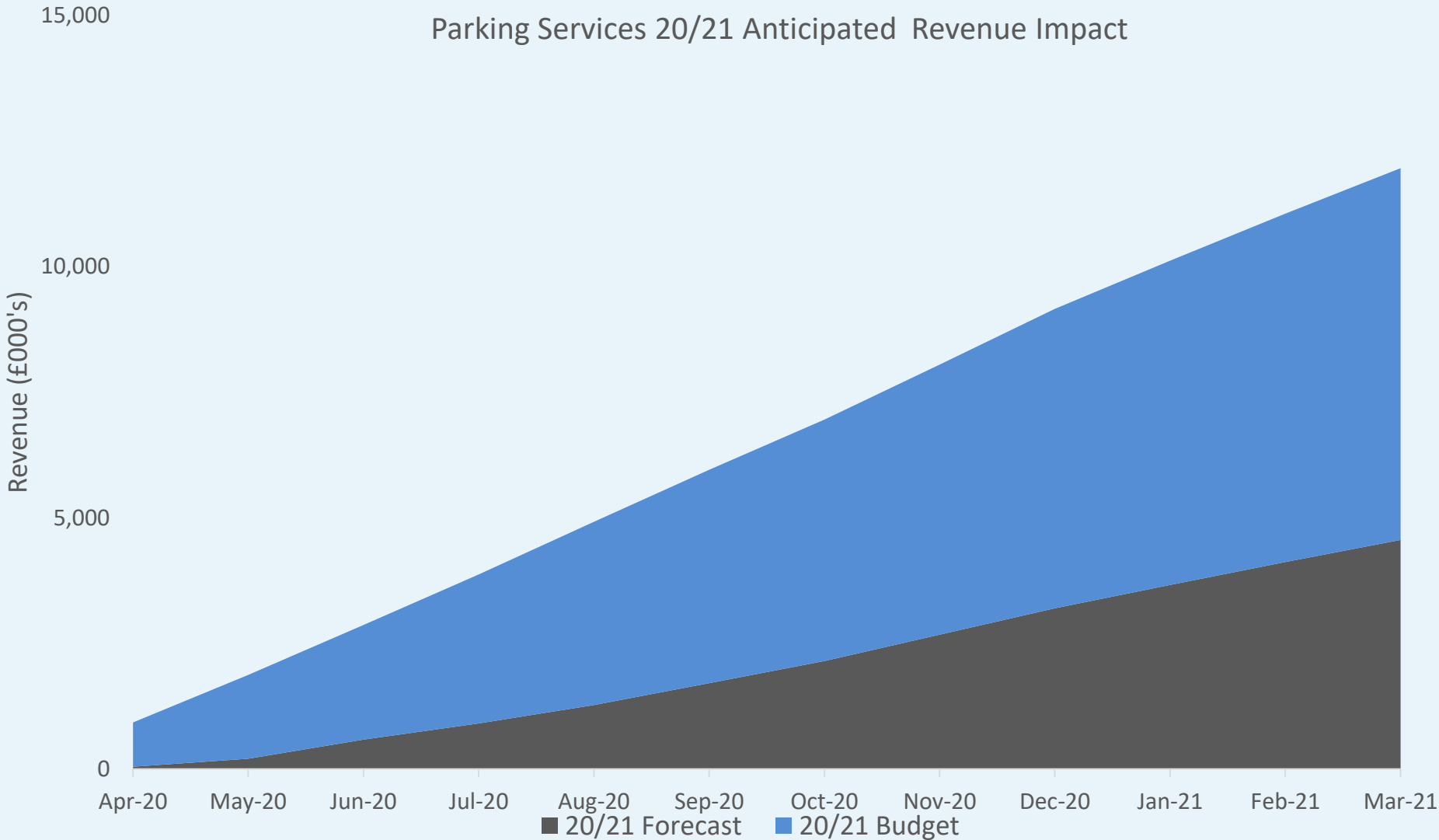
COVID-19 IMPACT

Reopening Scenario Summary

The reopening of non essential shops saw an increase in income inline with projections.

Quarter 1 income £543,331, against a Quarter 1 budget of £2,822,44

20/21 Income forecast £4,550,127 against a budget of £11,947,837 represents a loss of 62% of parking income in 20/21



PARKING SERVICES

COVID-19 IMPACT

Service Financial Mitigations

Net expenditure budget £4.4m

Recovery Plan Savings identified 20/21 totalling £122,000 made up of:

- £47k Vacancy Management
- £50k Blue Badge
- £25k Maintenance Reduction

Plus further one off savings of £186,000 in 20/21
Potential further savings of £289,000 for 21/22 onwards

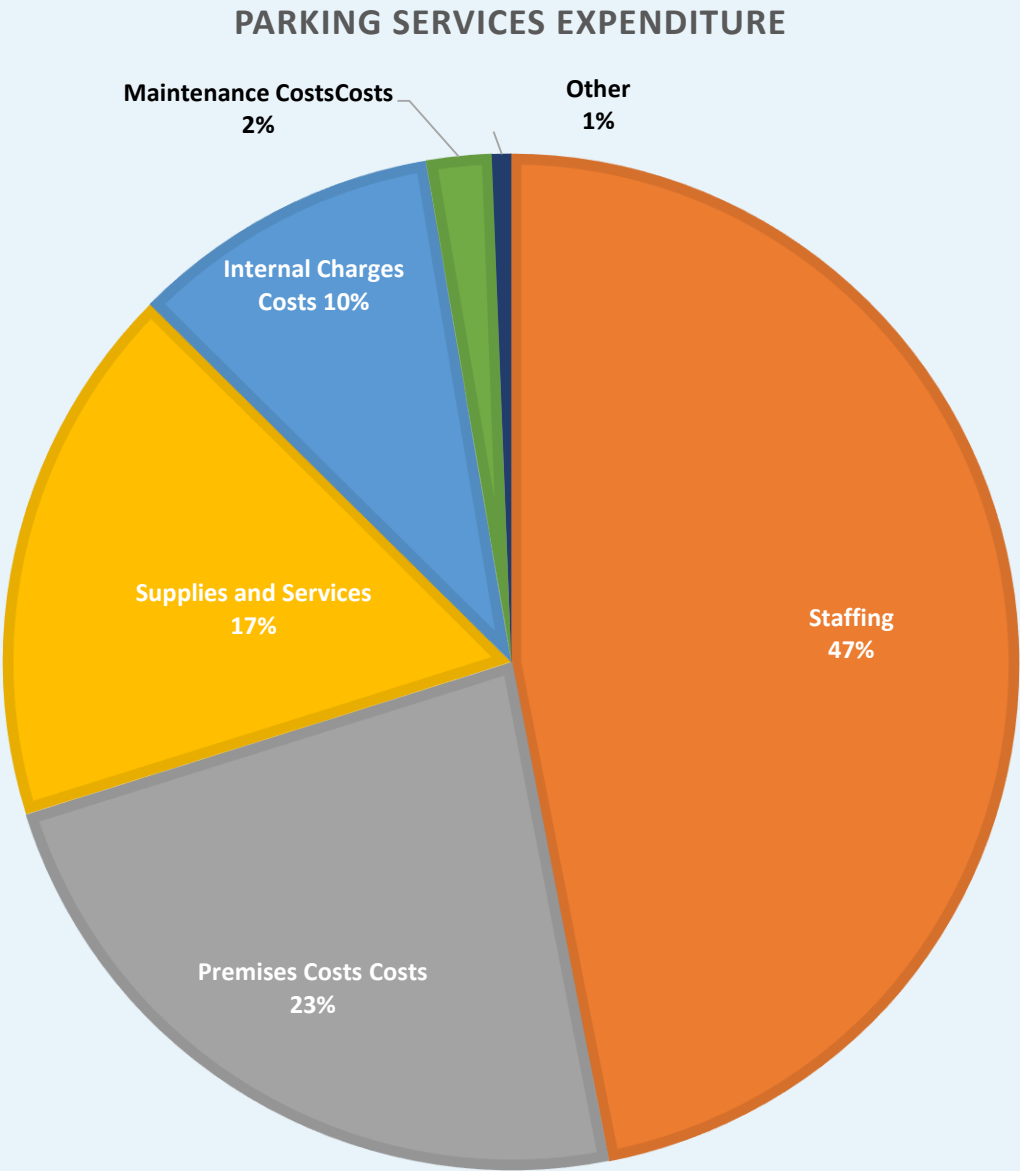
Savings represent 14% of the expenditure budget.

Overall Quarter 1 Forecast

Income Shortfall £7.4m

Expenditure Mitigations £0.3m

Total Shortfall £7.1m



PARKING SERVICES
COVID-19 IMPACT

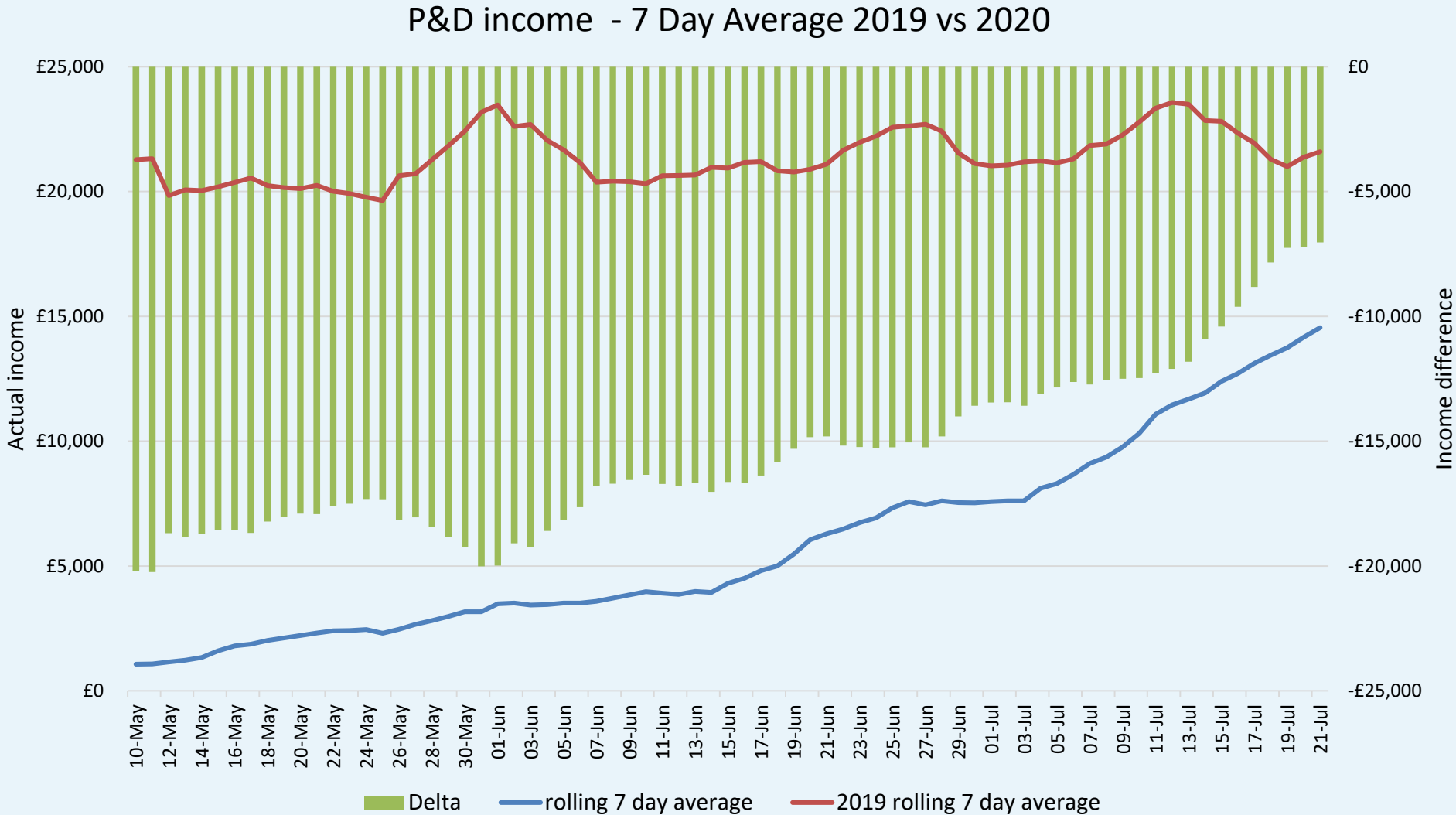
Charges reintroduced from
4th May 2020

Car park fill rates (total
vehicles in and out of car park)
continues to grow to
approximately 66% of pre
Covid levels

Delta indicates the difference
between income 2019 and
2020 on a 7 day rolling
average (against right axis)

Currently yield per space
approximately 69% of 2019
levels across city centre car
parks

Pay and Display income



Financial Planning Implications

2020/21 Budget Mitigations include

- Up to £20m of in year recovery plans approved in July.
- Access to the government income reimbursement scheme will refund 75p in every pound of lost income.

Future years budget impact

- Income budgets are being re-set based on revised business plan projections.
- Income diversification and wider recovery measures are being incorporated into the future years medium term financial strategy to reduce reliance on visitor income.

Panel Discussion and Q&A

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