

Nr	Description	Current Risk Score										RAG Score
		Likelihood					Impact					
		1	2	3	4	5	1	2	3	4	5	
		L	M	H			L	M	H			
1	There is a risk that in-bound tourism will decline, caused by global events (incl Pandemic, Brexit, recession, terrorism) resulting in fewer visitors to the Council's attractions.			3						4		12
2	There is a risk of reduction in business caused by recession/cost of living crisis in the UK, resulting in a loss of income to the Council.			3					3			9
3	There is a risk that visitor numbers at the Roman Baths is of such large volume, caused by a resurgent domestic and international market and lack of management by Heritage Services resulting in reputational damage, loss of income and damage to the monument			3						4		12
4	There is a risk that a terror attack will occur at or in the environs of the Roman Baths with death and/or injury to staff and visitors and a subsequent impact on attendance			3							5	15

Head of Heritage Services

04/03/24

5	There is a risk of staff signing off sick or underperforming due to stress/workload/poor internal communication issues causing harm to individuals and the performance of the Service. This may also result from issues with recruitment requisite staff especially in frontline roles			3				3			9
6	There is risk that the service will not attract a diverse workforce caused by a lack of initiatives to encourage applications from as broad a pool of applicants as possible impacting on the overall performance of the service				4			3			12
7	There is a risk that the service does not represent diverse narratives and or delivers a wide range of activities in its content output caused by a lack of diverse representation in the workforce/lack of consultative approaches/ lack of formal audience understanding resulting in reputational risk and sub optimal business performance			3				3			9
8	There is a risk of damage/loss to the collections due to unsuitable storage conditions resulting in reputational damage to the service and the loss of important cultural treasures			3					4		12