

**579** 

# **Activity Summary 2021/22**

All values without a date are 21/22 totals except:
- snapshot at \*31/03/22 or ~20/01/22
- ^ annual total to Dec-21

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## **Adult Social Care: service users\***

Care homes Community

1,104

1,708

Total

1,683

1% of 18+ population (159,382)

## **Adult Social Care: care planning**

869 Care Act assessments

Social Care reviews

+21%

since 20/21

**1,856** Referrals to Brokerage

## Covid-19 vaccinations by dose

A COURT

1st 156,113

2nd 148,640

Booster/3rd 123,834

At 27/04/2022

## **Children's Services**

Children on Education, Health and Care Plans<sup>~</sup>

+10% since 20/21

0-17 population: 36,675

107 Children on Child Protection Plans\*

201 Looked After Children\*

1.390 Children referred to Early Help Services^

**9,399** Contacts to Social Care

**+12%** since 20/21

## Cancer screening: bowel cancer



21,145

People screened in 2.5 years to March 2021

## Children and maternity (2020/21)



1,987

Two doses of MMR (aged 5)



965

Face-to-face antenatal contact at 28+ weeks Improving People's Lives

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- ^ rolling total at 31/03/22

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## Planning applications decided

Streetworks permits issued



## Fly-tipping instances cleared



## Smoking, alcohol & substance misuse



325

Smokers who quit successfully at 4 weeks



**Homes for Ukraine scheme** 



1,014

Households signed up at 28/04/22



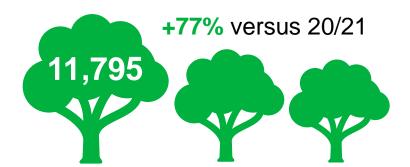
Successful completions of alcohol treatment



Adults in Substance Misuse Treatment Services

## Residual waste per household

## Trees planted on Council land



# **369**kg

For the 12 months to Feb-22

## **Revenues & Benefits**



Housing Benefit caseload\*

9,799

Council Tax Support caseload\*



Households registered for Council Tax eBilling^ Improving People's Lives

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## **Social media interactions**



**Impressions** 





25k Engagements

## IT services^



2,442

Users supported



3.2m

Minutes of video calls from 23k meetings



678k

Teams chat messages

## **Customer Services**



Calls offered

## **Library and Information Services**



Items issued

## Newsletters and articles





Newsroom articles

# **Webinars and forums**



Sessions



## **Organisational Development**



353

Guided learning courses completed



eLearning courses completed