Improving People's Lives

## **Strategic Indicator Summary**

### Preparing for the Future Click on an indicator to see more

Installed renewable energy capacity (MW)

23

Higher is better

Number of trees planted on Council land

6666

Higher is better

Department for Transport average speed on roads ...

26

Higher is better

% environmental issues reported online

70%

Higher is better

% residents satisfied with local area as place to...

87%

Higher is better

Children on Education Health & Care Plans (E...

1714

Key Stage 4
Average
Attainment for a...

48.9%

Benchmark: 46.8%

Mental Health: Adult service users in employ...

9%

Target: 8%

### Delivering for Residents Click on an indicator to see more

% of household waste recycled/compo...

57%

Target: 60.0%

EPC Score A-C for B&NES residential

26%

Higher is better

% residents satisfied with the council

64%

Higher is better

Adult social care reviews - % people with a re...

70%

Target: 80%

Housing Delivery Targets - Net new homes

764

Target: 722

Number of fly tips reported

347

Lower is better

### Focusing on Prevention Click on an indicator to see more

Number of contacts to Energy at Hom...

181

Higher is better

% Adults at home 91 days after reablement serv...

64%

Target: 85%

Children looked after per 10k

48

Lower is better

Children on Child Protection plan per 10k

32

Lower is better

Adult Social Care: Care Home admissions per ...

27.0

Target: 45.5

Adult Safeguarding: % enquiries where...

80%

Higher is better

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## **Preparing for the future**

Our area is changing. We must change with it and help local residents prepare for the future. We want to promote high-quality, high-skill jobs, for example, in the new green jobs sector and in new technologies. At Bath Quays, we are creating a vibrant commercial quarter in the heart of the city which is delivering new jobs and homes. We also have a programme aimed at making our high streets more attractive places to visit, including greener ways of getting around the area and support to businesses.

We will work with partners, organisations such as the West of England Combined Authority, and local communities, to secure long-term investment in our local infrastructure. Our priorities for this are sustainable transport, homes and energy. So that they can take advantage of these changes, we want to help our young people acquire and enhance the skills they need to achieve their ambitions. To do this we will also need to address inequalities of outcome in education, particularly in the early years.

We also need to make the most of new technology, and be smarter and more flexible in the ways that we work. We need to be clearer about what we can and cannot provide. Increasingly, we will ask residents to self-serve for our more transactional services, so that we can better support people who need our help the most.



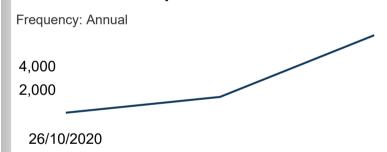


23

In 2022 we should see a more substantial rise, as there is a fair bit in the Council own pipeline (and a few large planning applications expected)

07/10/2021

#### Number of trees planted on Council land

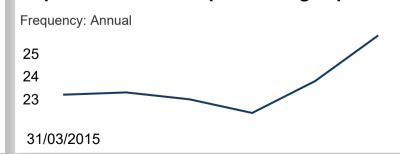


6,666

The council has an ambition to plant 100,000 trees in the district - not just on council land. This indicator is the planting under Council control.

31/03/2021

#### Department for Transport average speed on roads (mph)



26

31/03/2020

Higher speeds indicate less congestion and more free flowing conditions, reduction in speed indicate increased congestion and more queuing on network.

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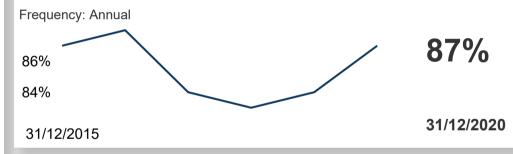
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#### % environmental issues reported online



Performance remains consistent for this measure, which will be reviewed as part of the Council's emerging Customer Contact Strategy.

#### % residents satisfied with local area as place to live



Rates for this indicator remain consistently high.

#### **Children on Education Health & Care Plans (EHCP)**



31/12/2021

In common with other Local Authorities, B&NES continues to see an increase in the number of children on Plans



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09/07/2020

National data collection suspended Mar 2020. 2022 next release

#### Mental Health: Adult service users in employment



Employment is a significant factor in improving people's mental health and this indicator demonstrates our support in this area

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## **Delivering for residents**

Access to housing, and getting around our area are key local concerns. We are determined to secure more affordable and social housing, improve the quality of rented housing, make our housing stock green and tackle fuel poverty.

We will also facilitate significant improvement of the transport infrastructure and encourage behaviour change to forms of transport other than the private vehicle. This will enable a major shift to walking, micro mobility (cycling), car-sharing, buses, and rail.

Alongside the introduction of the Clean Air Zone, we have wider ambitions for a more pedestrian-friendly city centre and reducing the impact of cars in residential streets through better traffic management, and reductions in 'rat-running'.

To support this, we need to understand the views and needs of our local communities. We are committed to improving how we involve local people in our decision making, such as on local transport schemes, ensuring that they have a greater say in how their services are designed, funded and run.





60% Target

57%

31/12/2021

Q3 performance is impacted by seasonal variation, as garden waste volumes decreased. When considered alongside the below-target amount of waste produced per household, the service is progressing towards its zero waste ambition

#### EPC Score A-C for B&NES residential



26%

Shows the % of properties with a satisfactory energy efficency rating. Trend shows a positive direction of travel

30/09/2021

#### % residents satisfied with the council



64%

The latest figures now show a return to the high rate of satisfaction seen in previous years, following a temporary fall in the rate in 2018

31/12/2020

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### **Delivering for residents**

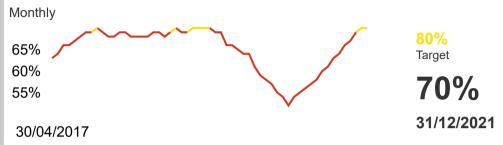
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### Adult social care reviews - % people with a review



We have a statutory responsibility to ensure that people's needs are being met by at least an annual review

#### **Housing Delivery Targets - Net new homes**



B&NES has exceeded its annual housing delivery requirement for the last 6 years.

#### Number of fly tips reported



347

31/12/2021

Reports come from fix my street and from operational staff within the Council. This is the number reported - not necessarily the number we attend.

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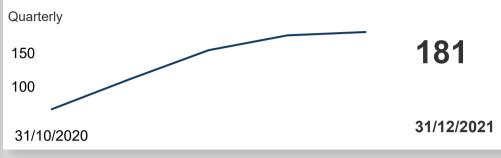
## **Focusing on Prevention**

Having a clear approach to prevention is essential to improving people's health and wellbeing, sustaining the social care and health services we all value and rely on, and strengthening our local economy. For example, properly insulated homes are cheaper to run and help prevent cold-related ill health as well as contributing to addressing the climate emergency. Bath's Clean Air Zone is also a good example of how we are preventing ill health through reducing air pollution.

People should receive the support they need in the most efficient, effective and timely way, reducing demand for later and more costly interventions. Everyone has a part to play and our residents should be supported to stay healthy, live well and be independent for as long as possible, making good choices for their own health and wellbeing. For example, we can promote active travel, such as walking and cycling.

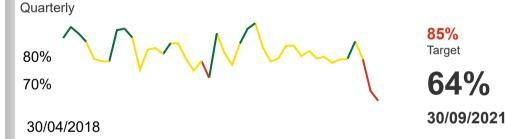
We cannot do this alone and we will need to build on our joint working arrangements with partners, voluntary organisations, parishes, and residents, through growing initiatives such as Compassionate Communities, which was exemplified in the creation of the Compassionate Communities Hub. We will always ensure that we continue to protect and support our most vulnerable residents.





New in-house service providing information & signposting for residents. Looking to promote service more widely through comms channels.

#### % Adults at home 91 days after reablement service



This evidences that reablement supports people to maximise their independence and remain at home

#### Children looked after per 10k



Rates are consistent for past 4 years. A rise in Special Guardianship Orders is in line with our aims in the Safeguarding Outcomes Service review.

31/12/2021

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### Children on Child Protection plan per 10k



**32** 

31/12/2021

Rates are low compared to similar authorities. Attributed to good management of risk and in line with our practice framework principles and values.

#### Adult Social Care: Care Home admissions per 100k



**45.5** Target

27.0

31/12/2021

We would want to reduce the number of people in a care home setting to demonstrate we are supporting people to maximise their independence

### Adult Safeguarding: % enquiries where risk removed/reduced



80%

We would want to see that risk is removed to demonstrate good safeguarding practice that minimises harm and risk

31/12/2021