

Bath and North East Somerset Council

Full Council meeting, Thursday 9 November 2017

Liberal Democrat Motion on Virgin Care: Patient Safety

To be proposed by Councillor Will Sandry

Council:

1. Notes recent media reports suggesting that Virgin Care asked managers to 'hold off' from contacting the Care Quality Commission (CQC) about safety concerns arising from IT problems.
2. Notes that the Council takes its safeguarding responsibilities very seriously and will ensure its suppliers comply with legal requirements.
3. Notes that the Council has robust monitoring arrangements in place with Virgin Care and the Council are ensuring they are kept informed.
4. Affirms its intention to work with the NHS B&NES Clinical Commissioning Group to ensure that effective reporting and whistle blowing procedures are in place at Virgin Care and to manage continual improvement by contractual mechanisms.
5. Requests that the Executive Member for Adult Care, Health and Wellbeing ensure issues of concern are reported through the appropriate Council bodies so as to ensure full transparency.