

Appendix 3: Summary Impact Assessments

Patients, carers and public representative views – summary of the potential impact of proposed service changes

Patients, carers and public representatives are asked to comment on the following areas, in relation to the proposed service changes:

Specialist Paediatric CFS/ME Service:

<p>Benefits of the proposed service changes</p>	<p>Patients will have access to the same clinical teams and benefit from wider clinical support.</p> <p>Patients will have access to a wider range of facilities.</p> <p><i>“I think they will get a better service here because there are more facilities at RUH and more services we can access – we don’t know yet if she just has one thing or several things wrong with her so we don’t know what services we might need.”</i></p> <p>Services will be provided in a dedicated and age appropriate environment.</p> <p><i>“I can’t wait to move to RUH because they have patients my own age here. The Min is full of old people.”</i></p> <p><i>“Relocating ‘Min’ is v. much a good idea, seems v. dated and needs to be in a new environment.”</i></p>
<p>Any disbenefits, including how you think these could be managed</p>	<p>None identified during PPE activities.</p>
<p>Any issues for patients/carers/families in accessing the new service particularly if a change of location has been suggested</p>	<p>Patients were willing to travel to receive the best possible care for their condition. The RUH is 1.71 miles from the Mineral Water Hospital.</p> <p><i>“Travelling is tiring, but if it makes be better it’s worth it up to a certain distance.”</i></p> <p><i>“I want to get better so I will travel a long way.”</i></p> <p>Improved access for patients.</p> <p><i>“RNHRD is an awful location – parking</i></p>

	<p><i>isn't on site and ill children with CFS/ME have to walk too far from the car to the hospital. The difficulty in parking and then getting my child to hospital has been too much for her in the past."</i></p> <p><i>"...RUH is more accessible, which is what we need..."</i></p>
How do you think the proposed changes will affect the quality of the service	Age appropriate environment will have a positive impact on quality of service.
Impact of the proposed changes on health inequalities	Improved access for patients.
If you are a representative of an organisation, such as Healthwatch LINKs, please indicate how you have drawn on the views of others from your group	PPE activities have included presentation and information included in BaNES and Wiltshire Healthwatch newsletters.
Who have you engaged with in drawing together these views?	<p>Patients</p> <p>Carers and relatives</p> <p>Public</p> <p>Clinicians</p> <p>Voluntary and charitable organisations</p>
When was this consultation made?	PPE ran from October 2015 to January 2016.
Involvement of 'protected' equality groups	All patients families were contacted and given the opportunity to feedback and attend an engagement event. The lead clinician for the service has been involved in planning the Public and Patient Engagement strategy and developing supporting communications and engagement materials.
Summarise the outcomes of stakeholder involvement carried out to date	Feedback obtained during PPE activities indicate no adverse impact to patients in relocating the services to the RUH site and indicate that some service users felt that access would improve in relation to parking.
Any other comments	There will be no change in the level of service provision for Paediatric CFS/ME patients they will have access to the same clinical teams and benefit from wider clinical support. There are no impacts on patient choice for this service by the proposal to relocate the services to the RUH site and there is support from senior

	clinicians.
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Notes: The RUH has completed this summary impact form on the basis of the responses received through the engagement activities. PART THREE – Impacts at a glance

Impacts	NHS View	Patient/carer/public representatives' view
Impact on patients	● = positive impact	● = positive impact
Impact on carers	● = positive impact	● = positive impact
Impact on health inequalities	● = positive impact	● = positive impact
Impact on local health community	● = positive impact	● = positive impact

- = significant negative impact
- = negative impact for some
- = positive impact

GLOSSARY

- list definitions of any technical terms, acronyms etc

Paediatric Rheumatology Service:

Benefits of the proposed service changes	<p>Patients will have access to the same clinical teams and benefit from wider clinical support.</p> <p>Patients will have access to a wider range of facilities.</p> <p>Services will be provided in a dedicated and age appropriate environment.</p> <p><i>“Relocating ‘Min’ is v. much a good idea, seems v. dated and needs to be in a new environment.”</i></p>
Any disbenefits, including how you think these could be managed	None identified during PPE activities.
Any issues for patients/carers/families in accessing the new service particularly if a change of location has been suggested	None identified during PPE activities.

How do you think the proposed changes will affect the quality of the service	Age appropriate environment will have a positive impact on quality of service <i>“Essential for young people to be treated separately from old- psychologically very hard for them to be experiencing the same illness as them.”</i>
Impact of the proposed changes on health inequalities	Improved access for patients.
If you are a representative of an organisation, such as Healthwatch LINKs, please indicate how you have drawn on the views of others from your group	PPE activities have included a presentation and information included in BaNES and Wiltshire Healthwatch newsletters.
Who have you engaged with in drawing together these views?	Patients Carers and relatives Public Clinicians Voluntary and charitable organisations
When was this consultation made?	PPE ran from October 2015 to January 2016.
Involvement of ‘protected’ equality groups	All patients families were contacted and given the opportunity to feedback and attend an engagement event. The lead clinician for the service has been involved in planning the Public and Patient Engagement strategy and developing supporting communications and engagement materials.
Summarise the outcomes of stakeholder involvement carried out to date	Feedback obtained during PPE activities indicate no adverse impact to patients in relocating the services to the RUH site
Any other comments	There will be no change in the level of service provision for Paediatric Rheumatology patients they will have access to the same clinical teams and benefit from wider clinical support. There are no impacts on patient choice for this service by the proposal to relocate the service to the RUH site.

Notes: The RUH has completed this summary impact form on the basis of the responses received through the engagement activities. PART THREE – Impacts at a glance

Impacts	<i>NHS View</i>	<i>Patient/carer/public representatives' view</i>
Impact on patients	● = positive impact	● = positive impact
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