

Report Title: **Commercial Waste and Recycling Collections**

Policy Development & Scrutiny Panel: **Planning, Transport & Environment**

Panel Chairman: **Marie Longstaff**

Meeting date: **7<sup>th</sup> May 2013, 9.30am**

Service Officer: **Carol Maclellan, Waste Services Manager**

**This report is an update on the recommendations from the Commercial Waste Collection Overview and Scrutiny Single Inquiry Day held in 2011.**

Recommendation	Cabinet Member	Decision Response	Implementation Date	Comments
<p>Recommendation 1: Continue to work with the Business Improvement District (BID) to help scope a quality recycling and disposal service for BID members to procure.</p>	<p>David Dixon</p>	<p>Accept</p>	<p>Completed</p>	<p>Waste Services worked extensively on the BathBID waste and recycling tender exercise, repricing our business to tender a competitive offer and successfully getting into the final shortlist of 2. The contract was awarded to a national waste collection company to start on 1st May 2013. As a result of this we will inevitably lose some existing customers. To mitigate this we have completed a comprehensive review of our business waste and recycling operations and services and have been able to re-position ourselves in terms of price and service offer. We are proactively marketing our new service now.  There is likely to be a significant budget</p>

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				<p>shortfall as a result of repricing our service, and the loss of our city centre business (circa £200k is our current estimate). It will take some time to generate new business as customers are often tied up in longer term contracts with the private sector. The budget impact and our customer base will be closely monitored throughout 13/14 and revised proposals tabled as part of the MTSRP in 14/15. This risk is flagged on the financial risk robustness statement.</p>
<p><b>Recommendation 2:</b> Produce an information leaflet and web information detailing commercial waste collection and recycling services provided in the district that we know about, working with other Council departments as appropriate.</p>	David Dixon	Accept	Completed	<p>Our Business Waste and Recycling webpages have been updated and there is a waste and recycling guide available to download as a pdf.</p> <p>We have also produced a new sales leaflet for our own waste and recycling services, also available on these public webpages and being mailed to prospective customers in our sales drive.</p> <p><a href="http://www.bathnes.gov.uk/services/business/business-waste-and-recycling">http://www.bathnes.gov.uk/services/business/business-waste-and-recycling</a></p>
<p><b>Recommendation 3:</b> Review the potential for an accreditation scheme for trade waste providers and makes future recommendations on this.</p>	David Dixon	Accept	Completed	<p>We have worked with Trading Standards to adapt the Buy with Confidence scheme for waste collection companies and this was offered to a number of local operators.</p>
<p><b>Recommendation 4:</b> Review the times that trade waste can be left on the street for collection after consultation with business and in view of impending traffic restrictions.</p>	David Dixon	Accept	In progress	<p>The Access Restrictions (Bath Package) is now being consulted on. Further consideration will be given to reviewing our trade waste enforcement regulations in advance of this scheme being implemented.</p>

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<p>Recommendation 5: Review its enforcement practices in relation to waste on the highway and refreshes its guidance on this.</p>	David Dixon	Accept	In progress	<p>Over the past 12 months we have:</p> <ul style="list-style-type: none"> <li>• Issued reusable rubbish bags to properties with waste presentation issues</li> <li>• Increased our proactive door-knocking campaign to address presentation issues</li> <li>• Carried out a rewards and incentives scheme (funded by DEFRA) focussing on waste presentation issues</li> <li>• Visiting business premises to assess their current practices (in an attempt to increase our customer base)</li> </ul> <p>A review of enforcement activity is being undertaken by the Director of Environmental Services with a view to increasing resource through generic working practices across a range of enforcement functions.</p>
<p>Recommendation 6: Reviews the potential for further storage of bulk bins to enable increased recycling capacity for businesses and makes proposals on this.</p>	David Dixon	Defer	Completed	<p>The footway obstructions policy was adopted by Council in November 2011. A face to face campaign to introduce and educate city centre businesses was carried out early in 2012.</p> <p>We offered bulk bins as part of our city centre proposals for the BID contract.</p>
<p>Recommendation 7: Produce a brief for a waste analysis of commercial waste and determines costs to do this.</p>	David Dixon	Accept	Review	<p>Now that the city centre contract has been awarded this is not a priority for 13/14. We will review to inform the 14/15 service plan and budget setting.</p>

<p>Recommendation 8: Produce a costed proposal for a commercial food waste collection throughout the district and works with its domestic recycling partner, May Gurney, to scope a proposal.</p>	<p>David Dixon</p>	<p>Accept</p>	<p>Completed</p>	<p>We could not offer a competitive service. We are focussing on treating commercial food waste through our mechanical biological treatment contract. The food waste can be collected mixed with residual waste, without the need for separate collections.</p>
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